VISHNUPRIYA S

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Objective

To pursue a highly challenging and motivating career that provides me an opportunity to prove myself and to be recognized as a responsible and competent Professional System Engineer, acquiring specific skills at each level and give my best efforts to work for overall growth of the organization.

Professional experience

Client: Cognizant Technology Solutions   OCT 2016 - 2017

Domain: Cognizant One IT

Project: TM Application Support

Duration: OCT 2016 – OCT 2017

Role: Engineer Trainee

Project Description:

- Joined as an ELT (Engineer trainee) and had been associated with IT Application support project for 12 months till October 3rd 2017 in IaaS and EUC Services
- A team member role and always tried my best to render high focus in customer deliverables in terms of Customer satisfaction.
- Responsible for plan / design / maintenance of Technology / Networking infrastructure.
- Worked towards the achievement of the strategic and operational objectives of the group located across Coimbatore location in a 5x24x365 environment
- The objective of Cognizant's CIS practice is to provide application support to associates for all Cognizant's Applications based on SOW signed by the customers wherein it ensures to meet the Response and resolution SLA's with delightful experience to associates
- The project's objective also appends in achieving Quarterly targets of internal Metrics namely FLR %, SLA breach etc.

Responsibilities:

Provided Application support to 25 Cognizant Applications within TM portfolio (Inclusive of PeopleSoft and One cognizant applications).

Provided Value added suggestions for these applications for improvement in performance and better user experience

- Troubleshooting client's/user's for app performance related issues
- Primarily served ,detecting, logging ,categorizing and assisted on Standard service requests, Adhoc service requests and incidents
- Incident resolution and recovery

- Provided Application support for Yearend Appraisal process
- Applying solutions/policies that would meet or exceed functional, operational, performance, analytical and security requirements while minimizing technical risks in implementation
- Recommending network infrastructure requirements and upgrading to ensure acceptable levels of Security, Disaster Management and Data Recovery plans

Academic Qualification

Course	Department	Name of the Institution	Year of passing	Percentage of Marks Earned (%)
B.E	ECE	Karpagam College of Engineering	2016	89.20%
12th		P.K.D MHSS	2012	90.18%
10th		AROKIAMATHA MHSS	2010	91.22%

Certification

- **BIGDATA & HADOOP DEVELOPER** TRAINING at Mazenet Solutions
- **Vantage - B1** Level of Business English Certificate, Certified by Cambridge- London.

Technical Skills

Web Tools	Overview of HTML 5
Programming Languages	C, C++
Databases	My-SQL
Control Tools	BMC tool, Critsit Management, Microsoft Office Tools.
Programming languages	Java, BigData
Operating Systems	Windows 10,8,7
Core Concepts	Embedded C,Networking

PATENTS FILED

- Published the patent titled as "Public over Dump Limiter" under the application No: 3399/CHE/2015.
- Published the patent titled as "Tree Smuggler Detector" under the application No: 3400/CHE/2015.

ACHIEVMENTS/AWARDS

- INFYMAKERS India Awards 2016 title Winner with 5L Inr and Trophy from INFOSYS.
- Interviewed by 'The Hindu' for Tamilnadu Innovators Shine at InfyMakers
- Finalists of We School Idea Contest Grand Finale'15-'16 in South India Level for THINK INDIA TRANSFORM INDIA.
- Certified from TEXAS Instruments for Project Design

- 16th place in ACM-ICPC Multi Provisional contest at Hindustan university- Chennai.

PROJECT/PAPERS

- 1st place at We School Idea Contest 15-'16 on THINK INDIA TRANSFORM INDIA under Regional Level for swatch bharath project.
- 1st place at Shri-Ramakrishna engineering college forTechkosmos'15 National Level Project Presentation Expo IEEE.
- 1st place at Shri-Ramakrishna engineering Paper-Geschenk for EYE GAZE COMMUNICATION SYSTEM.
- 3rd place at Government college of Technology for paper NANOBOTS REPLACING HEART SURGERY.

Personal Details

- Father's Name   :   M.Sivanathan
- Date of Birth   :   23.10.1994
- Languages known   :   English, Tamil, Malayalam
- Nationality   :   Indian
- Marital Status   :   Unmarried

Declaration

I hereby declare that above furnished information and the particulars are true and correct to best of my knowledge and belief.

Place : Coimbatore   Yours Sincerely,

                                                          S.VISHNU PRIYA

Date: