

# Mohammed Ishaq KP



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## OBJECTIVE

- To obtain a Long Term Business Analyst opportunity in a professional organization where I can utilize my knowledge in Business analysis and can learn more in field of Business analysis which will lead to my career progression.

## SUMMARY

- 2 Year Experienced as a Business analyst for web based ERP, Travel portal in AGILE environment.
- 11 months experience as a Software developer Trainee (.Net, SQL).
- Proficient in using Agile- Scrum Methodologies with in-depth understanding of SDLC.
- Experienced in co-ordinating with business and IT at all levels and across all phases of SDLC.
- Achievement of implementation and training of a web based Manufacturing ERP.

## SKILLSET

- Excellent communication and interpersonal abilities.
- Excellent organization and time management/Planning skills.
- Self-starter with Good analytic and Problem solving skills.
- Eye for detail and out of the box thinking with willingness to learn new Technologies and Tools.
- Good communication skills to interact with team members, developers, management, and clients.
- Ability to work in diverse environments and tight schedules.
- Accurately documenting in accordance with the agreed standards.

## ACHIEVEMENTS

- Outsourced from Cybrosys Technologies Pvt Ltd, Kinfra-Calicut-Kerala to Al-Esra- a Saudhi Arabian Aluminium factory, KSA for performing Business analysis inorder to implement a web based manufacturing ERP.
- Successfully implemented a web based manufacturing ERP from start to finish acting as a SPOC between Al-Esra Aluminium Factory, KSA and Cybrosys Technologies Pvt Ltd by performing Business Analysis, Manual Testing of ERP, Training End users etc.
- Successfully trained 30+ end users of various Nationalities.

## PROFESSIONAL EXPERIENCE

### 1. Benzy InfoTech Business analyst for Travel Portal

Cochin, Kerala  
April 2018 -July 2018

Worked as a business analyst in Benzy InfoTech and was responsible for preparing various project related documents in Travel domain (Airline/Hotel/Bus) in B2C and B2B projects.

#### Roles & Responsibilities:

- Responsible for Business requirement gathering by applying various Elicitation techniques.
- Analyze the requirement gathered and clearly document the business requirements.
- Prepare various project related documents such as SRS based on requirement gathered and analyzed.
- Responsible for creating wireframes of the software forms based on the various requirements gathered.
- Work with development teams to convert requirements to features.
- Update Documents continuously for easy reference and keep entire team up to date on changes.
- Collaborate closely with other team members to plan, design and develop robust solutions.

### 2. Al-Esra Aluminium Fabrication Factory Business analyst for an ERP Implementation for Al-Esra manufacturing ERP.

Madinah, KSA  
Mar 2015 – Nov 2016

Acting as a Liaison between **Al-Esra and Cybrosys Technologies Pvt Ltd.**, was responsible for implementation of Al-Esra ERP facing all the stages of SDLC. Al-Esra ERP is a Manufacturing ERP comprised of various modules such as CRM, HRMS, Production, Delivery, Installation, Quality, Maintenance, Inventory Modules etc. with a wide variety of Reports section.

#### Roles & Responsibilities:

- Collaborate with Client/stakeholders in order to identify business need.

- Perform Business requirement gathering by applying various Elicitation techniques such as interviews, Document analysis, Questionnaires, Surveys etc.
- Analyze the requirement gathered and clearly document the business requirements.
- Based on requirements gathered, prepared User Stories & User Acceptance Criteria.
- Based on requirement analysis, Prioritise and plan various requirements collected for Sprint making
- Act as a Product Owner and manage Product Backlog and clearly communicated the business requirements to the Team.
- Continuous interaction with the client on projects aspects through emails, Skype calls, google sheets etc.
- Bridging the gap between client and software development team such as Technical teams, QA Teams etc.
- Responsibly perform the role in the Sprint review and Sprint retrospective meetings and perform software implementation.
- Investigate errors to reproduce in implemented software & thus create Bug report Sheet and coordinate software fixes.
- Perform User acceptance testing (UAT), Regression testing etc at the requirement level.
- Impact Analysis of Change Requests requested by the Client.
- Performing ERP Demo/Presentations and training to clients and Provides proper support and instructions at all levels.

**3. Cybrosys Technologies Pvt Ltd.**  
**Software Developer (.Net)**

**Kakkanchery, Kinfra, Calicut**  
**May 2014 – Mar 2015**

Responsible for developing and implementing various software applications that satisfies complex and core business requirements along with testing.

Database : Sql  
 Language : C#  
 IDE : Visual Studio  
 Worked on Projects: Open Miracle, AL-Esra ERP

**Roles & Responsibilities:**

- Responsible for gathering & understanding Business Requirements.
- Collected stake holder's requirements and submitting to Team Lead.
- Prepare detailed reports concerning project specification and activities.
- Consult regularly with customer on project status and technical issues.
- Modified existing software to correct errors, upgrade interface, and improve performance.
- Continually establish clear operational specifications and formulated software requirements.
- Monitoring the effects of any changed code to see if it has affected the performance of any related modules.

**EDUCATIONAL DETAILS**



BE CSE 2007-2011  
 Cachet – Vellore  
 Anna University Chennai



+2- Science 2005-2007  
 Ppmhss Kottukkara  
 Higher Secondary Education Kerala



SSLC 2005  
 Mic EMHSS Malappuram  
 Kerala

**LANGUAGES KNOWN** : English, Malayalam, Tamil

**HOBBIES** : Travel, Music

**MORE PERSONAL DETAILS**

Nationality : Indian  
 DOB : Aug-9-1989  
 Marital status : Married

**DECLARATION**

I hereby declare that all the information provided above is true and genuine to the best of my knowledge.

**Place:**

**Date:**