

Mohammed Asgar A

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EXECUTIVE SUMMARY:

Experience: 6+Years

Over 6+ years of professional experience in the field of Software Testing/Product service delivery and IT Infrastructure management. Handles multiple projects in Parallel and oversees the delivery of services to the clients and ensuring the quality.

PROFESSIONAL SUMMARY:

- Extensive work experience in **Functional, Regression and Smoke testing**.
- Experience in testing **Validation Rules, Work Flows and Approval Processes** for new Tasks, field updates, and Email generation according to application requirements.
- Created **page layouts, search layouts to organize fields**, custom links on edit page.
- Experienced in training and mentoring team members with product knowledge and business processes.
- Strong work ethic, taking ownership of all duties and responsibilities and meeting management objectives.
- Creativity and flexibility to face and resolve challenges, Good presentation skills and effective team player with excellent communication skills.
- Extensive work experience in **HP ALM** for Test Case documentation, Test Case Execution and Traceability Matrix.
- Proficiency in Bug Creation, Tracking and Verification using bug tracking tool **JIRA 5.2** and **Confluence JIRA**.
- Installation, maintenance and testing of Application in device like **iPad, iPhone, iPod Touch, PC or Laptop and android**.
- Experience of installation and **maintenance of application server and client**.
- Having Knowledge on Automation tool as Selenium.
- Having knowledge on sales force domain and testing.

TECHNICAL SKILLS:

SalesForce.com:

Custom Objects, Data migration, Workflows, Email Templates, Page Layout, data fields.

Operating Systems:

Windows 9x/2000, Win-XP, Windows Vista, Windows 7, iOS

Tools and Utilities:

SQLite Manager, IExplorer, iPhone Configuration, SQLBDX, Fun box, Vsphere, VMware, HP ALM, JIRA, Android Studio and appium

Database:

Oracle 11g, SQL Server 2008

CERTIFICATIONS AND AWARDS:

- Certified Software Tester Certification (CSTE)
Issue Date: 11/19/2014
Certificate Number #22922
- Achieved **THIRD PRIZE** winner in **TESTAKO CORPORATE SOFTWARE TESTING COMPETITION** conducted by ISQTS Step-Auto 2015 Software testing Conference

LEADING EXPOSURE:

- Possess 6+ years of professional experience in the field of Software Testing/Product service delivery and IT Infrastructure management. Handles multiple projects in Parallel and oversees the delivery of services to the clients and ensuring the quality.
- Results oriented professional, recognized for taking on major initiatives, and adapting to rapidly changing environment and resolving mission-critical issues to ensure bottom-line success.
- Closely work with PM team, PO, Dev, BA and Managers to understand the complete requirement.
- Worked on Product user documentation, Creating Helpfiles, User Manual, Diagrams using Mind map and ensures that the documentations are complete, concise, organized and up-to date.
- Handling multiple projects in parallel and ensure the quality is maintained throughout till the closure
- Effectively communicate project expectations to team members and stakeholders in a timely and clear fashion
- Coach, mentor, motivate and supervise project team members and contractors, and influence them to take positive action and accountability for their assigned work
- Develop best practices and tools for project execution and management [Mind Map tool]. Continuous process improvement/techniques to attain the maximum quality
- Providing complete report to management and all stake holders [Status report, Progress report, with the help of report cube where all the application Jira, HPQC and Confluence are integrated with each other
- Have extensive experience in creating Test Scripts, Traceability Matrix, and Test Coverage matrix.
- Review and providing feedback on product specification, design and user documentation during the initial phase
- Development of test cases and executing those test cases based on the Requirement Specification in HP ALM

PROFESSIONAL EXPERIENCE:

IQVIA, Bangalore.

SEP 2011 to Till Date

Role: Software QA Engineer 2

Project 1: Mobile Intelligence

Project Description:

Mobile Intelligence is a Web based Application. It is used by Medical Representative [MR] in US and Europe. Using this application, Medical Representatives (MR) record information about Doctor when he/she meets the doctor. MR also can keep the track of sample drugs which he/she gives to doctor to prescribe that to the Patients as a part of Marketing Strategy.

This Application allows MR to create the appointments for the doctor based on his/her [doctor] availability. Reports can be generated to get the details on Doctors. It enables user to work with marketing Activities modules to promote the company's product. Expenses incurred for marketing activities also can be tracked. It provides the Interfaces through which user can load the sales data in Entities Data Table to maintain and keep track of information related to doctors. It enables user to work in Integration mode where user can interact between multiple products.

Roles and Responsibilities:

- Involved in Functional testing, Regressing testing, Frond-End testing & Usability testing
- Involved in iOS application & Windows application testing using iPad, iPhone, Windows Tablet devices and android
- Involved in pre-production testing (Client Environment), such as upgrade installation, Offline installation and functional sanity check
- Involved in data load testing using Cegedim tools "Xtelligent" and "Komodo"
- Involved in browser compatibility testing using internet explorer, Mozilla Firefox, safari and google chrome browsers
- Utilized Quality centre for test cases creation, execution, requirement mapping and test coverage
- Worked on Replication and communication services. It a web based application built in dot Net architecture is used as a core of RS where the user can create, view and edit the processes/jobs of all manager services. Purely a backend testing
- Test case Designing in HP-QC for the upcoming new enhancements for the product
- Execution of test cases and testing the new enhancement on different platforms
- Closely Work with client issues and understand the details of requirements and customer business scenarios in testing
- Pay attention to production installation issue and providing the answer to the earliest. Resolving quickly to question or issues request from the client team
- Take responsibility for overall quality and have each tester be responsible and accountable for the quality of software testing assigned to them
- Documents and communicates/participates in status meetings and provide status on test results, defect status and project status daily
- Responsible for providing work instructions to less experienced software testers and developers
- Handled other testing support activities as required under the instructions of senior performance testers
- Managing Infrastructure set up for QA (Test environment set up) using VMware and VSphere tool
- Maintenance of a suitable environment for the QA team Global
- Manage and monitor potential problems on QA environments
- Maintain tools and elements (such as databases, Environments, Apps etc. ...) that are used to measure the performance and automation
- Responsible for providing training to new joiners
- Designing the test case using selenium automation framework

Project 2: OCE

Project Description:

Orchestration combines multichannel marketing [OCE] records information about Doctor when he/she meets the doctor. OCE also can keep the track of sample drugs which he/she gives to doctor to prescribe that to the Patients as a part of Marketing Strategy.

Expenses incurred for marketing activities also can be tracked. It provides the Interfaces through which user can load the sales data in Entities Data Table to maintain and keep track of information related to doctors. It enables user to work in Integration mode where user can interact between multiple products.

Responsibilities:

- Created Field mapping document for various objects like Accounts, Contacts, Tasks, Opportunity, and Lead.
- Design, customization and implementation of Salesforce.com solutions
- Setup and installation of compliance and client service tools (internal database and Salesforce.com)
- Manage data migrations/conversions from other data sources into Salesforce
- Create usage tutorials and end user training materials for all internal users
- Create bulk data to perform load testing on salesforce
- Designed user groups, attributed roles and access rights and defined sharing and viewing rules.

Project 3: Nexxus Social [AE, SMCC and ontology]**Project Description:**

Maintain market vigilance while making the most of market opportunities by tracking structured and unstructured data. Identify and respond to shifts in brand sentiment and adverse events.

Nexxus™ Social is a cloud-based platform that brings structure, precision and a healthcare focus to information proliferating across tens of millions of sites worldwide.

Nexxus Social provides market vigilance for life sciences. By fully automating social media monitoring and the collection of relevant content, Nexxus Social informs key commercial decision-making processes and helps you identify unmet customer needs

Roles and Responsibilities:

- Product testing from all perspectives covering maximum possible scenarios for preg matches to deliver to the client a good quality product which includes defect fixes testing, sanity, regression testing and preg match testing for ontology project.
- Involved on regular formation to identify the effective pattern for clients
- Focused on the customer needs
- Day to day interaction with lead, managers, dev and delivery team.

Project 3: KOMODO [ETL Tool]**Project Description:**

Komodo consists of a Komodo Client, the web application, and Komodo plug-in or tasks.

The Komodo client is used to create tenants, projects, users and data load jobs that are inherently business agnostic.

The data is referred to as metadata, and is stored in a database referred to as the Komodo repository. The Komodo repository can be in Oracle or Sql Server.

A Komodo project is the container of jobs, shared resources, global variables and users.

A Komodo job consists of configurable tasks that are added to form the job workflow; tasks are connected to each other with Job task connectors.

Komodo runtime reads the metadata in the repository and executes the job as defined by the user. The metadata of a job provides details about the tasks, the input data a task expects and the output data the tasks will generate. Based on the metadata, Komodo runtime host comes up with a job execution plan.

Roles and Responsibility:

- Involved in ETL testing
- Involved in performance testing using volume data files
- Involved in OneKey dataload for various countries
- Involved in creation of new interfaces and update of existing interfaces based on client requirements
- Utilized QC for test cases creation, execution, requirement mapping and test coverage
- Setting up Komodo Environment: Installing Web Application and Services
- Design of jobs using plug-in(Tasks) and testing of tasks
- Checking the Dataload, Data Extract, Data Transformation
- Testing of Multitenant SAAS support with tool

PERSONAL :

Date of Birth	29 Dec 1989
Languages Known	English, Tamil, Hindi and Urdu
Mailing Address	43 A Pykara Street, Shevapet, Salem - 636002
Passport No	H8069975

EDUCATIONAL BACKGROUND :

- **Master of Business Administration** from Periyar University, Salem with 75 percentage in Dec, 2016.
- **Bachelor of Technology in Information Technology** from Sona College of Technology, Salem with 88 percentage in April, 2011.
- **Diploma in Electronic and Communication Engineering** from C.S.I Polytechnic College With 89 Percentage in March, 2008.

Place: Bangalore

Yours Sincerely,
Mohammed Asgar. A