

Predictive Insights for Flight Delay Mitigation

**Leveraging Machine Learning to Enhance Airline and
Airport Reliability**

**Presented by: Indra Kumar
Sihag**

Enrollment: 23124010

**Department of
Biotechnology, IIT Roorkee**

Date: June 2025

Date



Problem Statement:

Flight delays are a persistent challenge in air travel, causing inconvenience for passengers and substantial operational costs for airlines. These delays impact fuel usage, crew management, customer satisfaction, and overall reliability.

Project Objective:

This project leverages historical flight data to:

- **Uncover hidden delay patterns** through in-depth EDA
- **Build a two-step predictive model** to forecast both delay occurrence and duration
- **Generate actionable insights** for airlines to proactively mitigate delays and improve operational efficiency

Data Summary & Preprocessing:-

Key Features:-

- **Delay Causes:** carrier_ct, weather_ct, nas_ct, security_ct, late_aircraft_ct
- **Delay Durations:** carrier_delay, weather_delay, nas_delay, security_delay, late_aircraft_delay
- **Other:** arr_flights, arr_del15, arr_cancelled, arr_diverted, arr_delay, month, carrier, airport

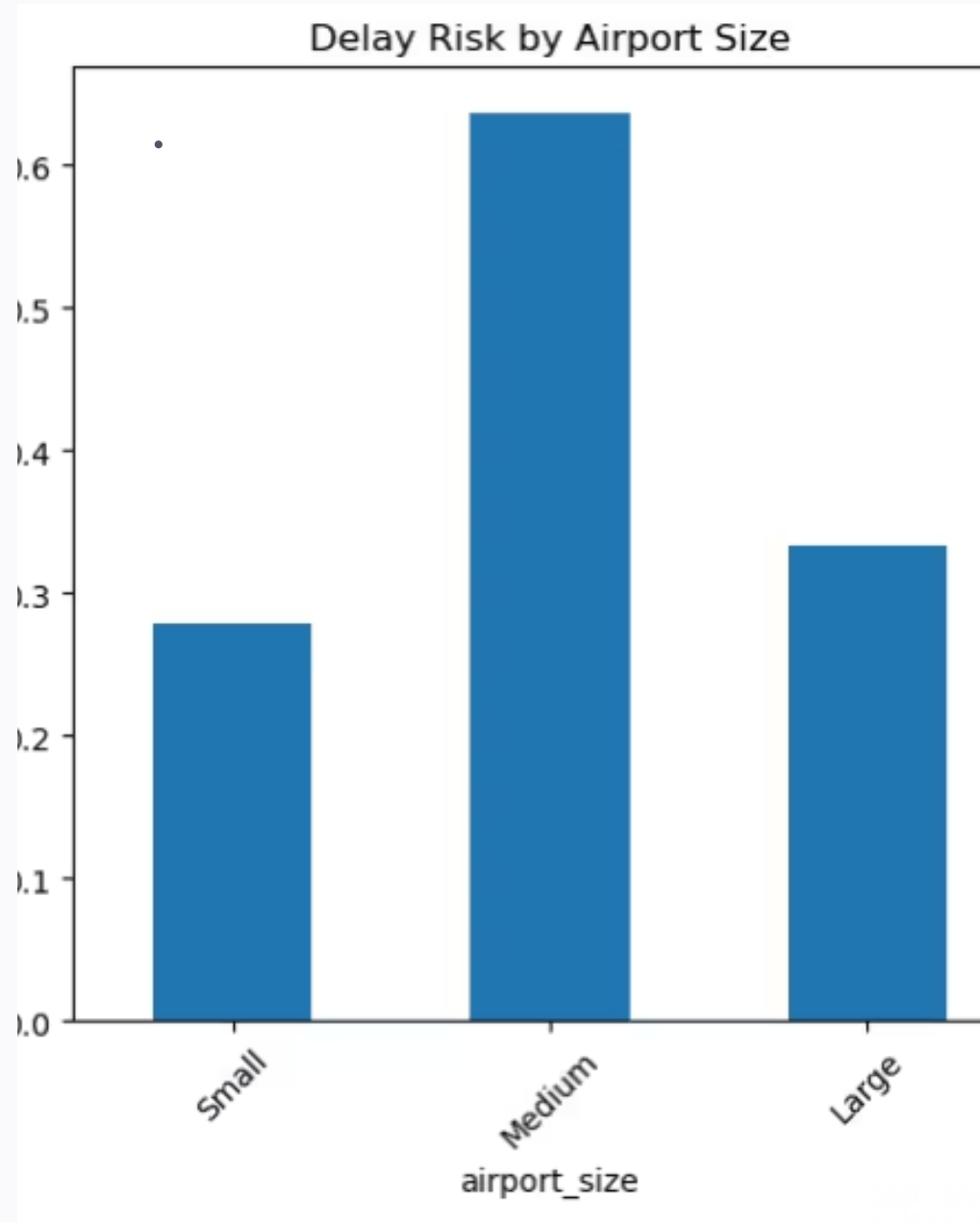
Preprocessing Workflow

- ♦ **Dropped irrelevant columns:** year, carrier_name, airport_name
- ♦ **Encoded** airline and airport by frequency (carrier_encoded, airport_encoded)
- ♦ **Handled missing values:**
 - Common missing rows across multiple columns dropped
 - arr_del15 filled using **median imputation**
- ♦ **Outlier Treatment:**
 - Z-score method for arr_delay
 - Group-wise **IQR capping** by airport for multiple numerical columns
- ♦ **Removed sparse airport** (YNG)
- ♦ **Engineered target metric:**

Operational Adjustability Index (OAI)

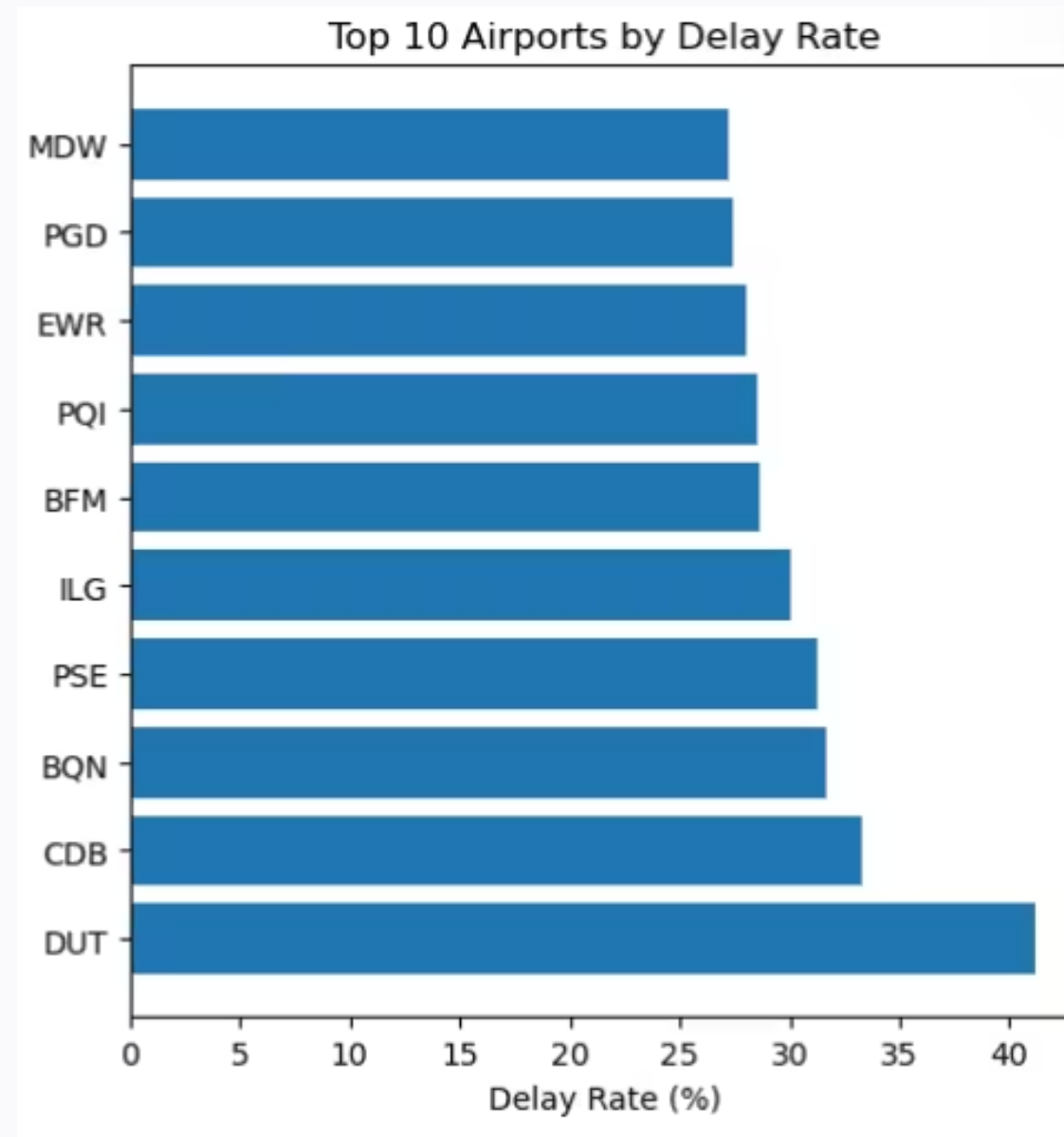
- carrier_encoded, airport_encoded
- delay_rate, delay_prone, OAI

EDA — Delay Distribution & Trends



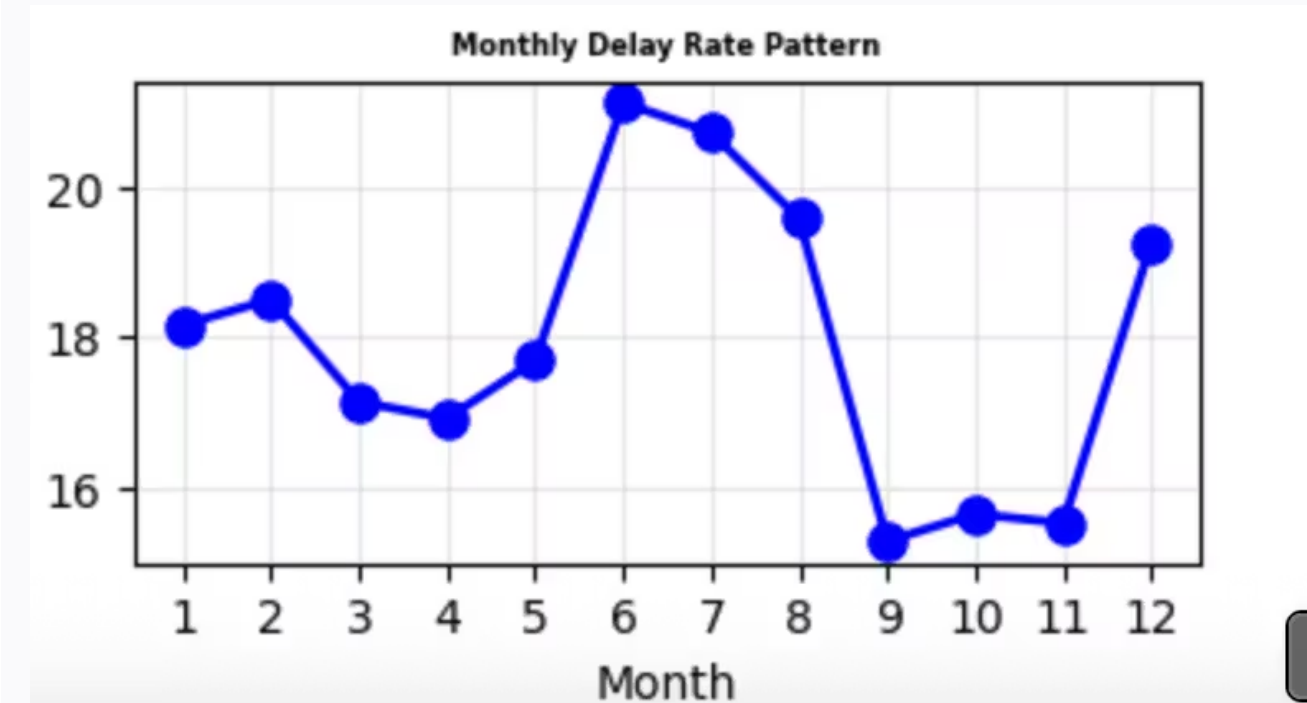
Delay Risk by Airport :-

- ◆ Medium-sized airports show the **highest delay risk** (~65%) compared to small and large airports.
- ◆ Indicates a potential resource imbalance or traffic congestion at mid-tier airports.



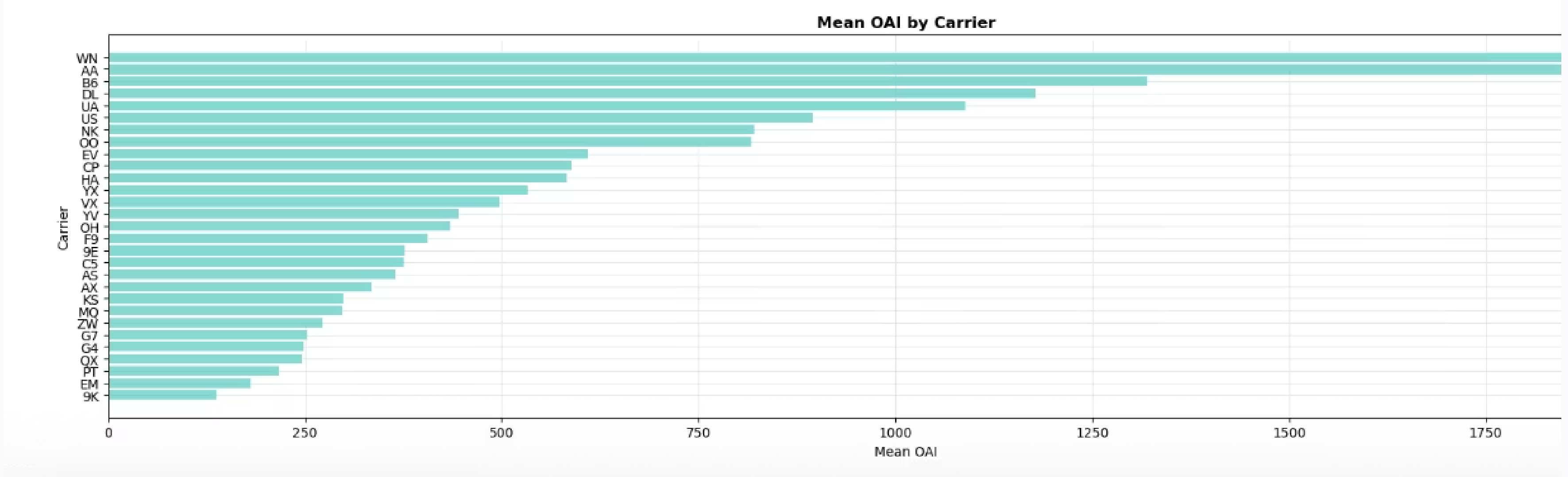
Top 10 Airports by Delay Rate:-

- ◆ **DUT tops** the list with a delay rate exceeding 40%.
- ◆ Several smaller regional airports dominate the top 10 list — hinting at limited operational buffer capacity.



Monthly Delay Rate Pattern:-

- ◆ Peak delay months: **June, July, and August**, suggesting seasonal congestion (likely summer travel surge).
- ◆ Delay rates dip in **September–November** indicating operational ease post-peak season.



Controllable delay by Carrier:-

OAI shifts focus from total delay to fixable delay — helping airlines prioritize internal interventions where they can actually make a difference.

Top carriers with highest OAI:

WN, AA, B6, DL, UA have the highest Mean OAI, meaning a large share of their total delay is operationally controllable.

🔄 These airlines have greater potential to reduce delays through internal process improvements (e.g., better turnaround management, staffing, or fleet coordination).

Mid-range OAI carriers (OO, EV, CP, etc.):

These carriers have a mix of controllable and uncontrollable delays. Focused interventions can still yield moderate improvement.

Low OAI carriers:-

Carriers like **EM, PT, 9K** have **low Mean OAI**, meaning most of their delays are due to **factors outside their control**, such as **weather or airspace restrictions**.

🔒 Operational improvements may have **limited impact** on total delay for these airlines.

Insightful Model Overview:-

1. Delay Classification Model (XGBoost Classifier) :-

Objective: Predict whether a flight will be delayed

- F1 Score: 0.8408
- F2 Score: 0.8710 (*prioritises recall for delay events*)
- AUC Score: 0.8757
- Key Features:
Late Aircraft Ct, NAS Ct, Arr Flights, Carrier Delay, Carrier Ct

****> Insight:** Accurately identifies high-risk delay scenarios, supporting timely operational responses.

2. Delay Severity Estimator (XGBoost Regressor) :-

Objective: Predict Operational Delay Impact Score (ODIS) based on controllable delay factors

- MAE: 245.59 minutes
- RMSE: 1091.29 minutes
- R² Score: 0.7834 (*strong explanatory power*)
- Top Contributors:
Carrier Delay, Carrier Ct, Late Aircraft Ct, Weather Delay, NAS Delay

****> Insight:** Enables deeper understanding of delay severity to prioritize interventions.

3. Unified Delay Prediction Pipeline :-

Function: predict_flight_delay(input_df, clf_model, reg_model)

- Combines classification (delay or not) and regression (how long, if delayed)
- Predicts delay minutes only if classified as a delay
- Returns precise, interpretable results for each flight

****> Insight:** A robust end-to-end tool for real-time flight delay prediction and impact estimation—ready for operational deployment.

Key Insights & Actionable Recommendations:-

- ❑ **High Operational Adjustability carriers** (WN, AA, DL) face more controllable delays → prime candidates for operational improvements.
- ❑ **Major delay causes:** *Late Aircraft* and *Carrier Delay* dominate across airlines.
- ❑ **Low Adjustability carriers** (9K, EM, PT) mainly suffer from uncontrollable delays → limited intervention scope.

Actionable Recommendations & Consulting Insights:-

To mitigate delay occurrences and enhance operational resilience:-

- **Schedule Optimization:**
Adjust flight schedules for high-delay routes or peak congestion hours to reduce operational strain.
- **Enhanced Ground Operations:**
Improve turnaround processes through better coordination of baggage handling, fueling, and boarding.
- **Proactive Passenger Communication:**
Deploy real-time delay alerts and rebooking support to reduce customer frustration and manage flow.
- **Targeted Resource Allocation:**
Allocate more personnel and equipment at high-risk airports or during adverse weather periods.
- **Collaboration Between Stakeholders:**
Foster coordination between carriers and airports to address systemic bottlenecks collectively.