



# Silvi Sinanaj

## Full-Stack Web Developer

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## EDUCATION

### Full-stack web development

Ironhack

03/2021 - 05/2021

### Bachelor in 'Law sciences'

International University of Struga

09/2015 - 06/2018

Struge International University of  
Struga(North Macedonia)

## SKILLS

HTML

CSS

JavaScript

React

Node.js

Express.js

MongoDB

Communication

Teamwork

Patience

Problem solving

Creativity

Subtitle Edit

Videopad

Adobe Premier

## WORK EXPERIENCE

### Tour and office manager

Visit Albania Tour Operator (VATO)

03/2019 - 12/2020

Berat(ALBANIA)

[www.vato.al](http://www.vato.al) [www.beratcitytours.com](http://www.beratcitytours.com)

- Created tour itineraries to provide tourists with a unique and insightful experience.
- Provided detailed information about the tours through emails, phone, and social media.
- Planned tours and booked travel itineraries including flights and hotels.
- Led guided tours, providing the visitors with local historic and cultural information.

### Content creator

Visit Albania Tour Operator (VATO)

03/2019 - 12/2020

Berat(ALBANIA)

- Created and edited content for the websites.
- Managed and created content for social media platforms.
- Managed multiple properties in Booking.com, AirBnb and Expedia.

### Customer service operator

IDS - Intercom Data Service Group

07/2017 - 12/2017

Tirane(ALBANIA)

- Answered and routed incoming calls as a credit recovery operator for H3G in the Italian language.
- Maintained financial accounts by processing customer adjustments.
- Took payment information and other data such as addresses and phone numbers as back office operator.

## PERSONAL PROJECTS

### Gotta Win Em All!

Is a Pokémon themed side-scroller type game.  
(HTML/CSS/JavaScript)

Link : <https://sil-sin.github.io/Gotta-Win-Em-All/>

Repository : <https://github.com/sil-sin/Gotta-Win-Em-All>

### Silver Tasker TMS

Task Managing System Web App.  
(Handlebars/JavaScript/CSS)

Link : <https://silver-tasker.herokuapp.com/>

Repository : <https://github.com/sil-sin/Silver-Tasker>

### Food Cafe

This project is about creating a nice environment for people to connect around the common interest of food.

(JavaScript/CSS/React/HTML)

Link : <https://food-cafe.herokuapp.com/>

Repository : <https://github.com/jnmelio/FoodCafe-server>  
<https://github.com/jnmelio/FoodCafe-client>

## Access control officer

Petromanas Energy Inc.

05/2014 - 02/2015

Molisht(ALBANIA)

- Conducted risk assessment and enforced preventative measures to secure the drilling rig.
- Liaised with the Head of Security to establish contractor health & safety procedures, and created reports for management on security status.
- Provided translation English/Albanian/English between visitors and the crew.

## Customer service operator

IDS - Intercom Data Service Group

07/2017 - 12/2017

Tirane(ALBANIA)

- Answered and routed incoming calls for mobile provider "3 Italia" in Italian language.
- Provided information and appropriate solutions and alternatives to customers throughout voice calls, chat, and emails.

## FREELANCE

### Video editor

01/2010 - Present

- Produced and edited videos for various business promotion campaigns.
- Filmed and edited content for local TV channels, including advertisement videos, and news reports.
- Produced videos for different events such as weddings, parties, and meetings.

### Translator and subtitle editor

05/2012 - Present

- Translated and Subtitled more than 40 movies and TV series for local TV channels
- Transcribed and synchronized subtitles for 31 video for BEER SUMMIT 2020.
- Transcribed 16 video and audio files for Rev.com

## LANGUAGES

Albanian

Native

English

Full Professional Proficiency

Italian

Professional Working Proficiency

German

Limited Working Proficiency