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Volume 28, 2014 - Issue 4

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The Essential Elements for a Nursing Home According to Stakeholders from Healthcare and Technology: Perspectives from Multiple Simultaneous Monodisciplinary Workshops

J. van Hoof , M. H. Wetzels, A. M. C. Dooremalen, M. E. Nieboer, P. J. L. M. van Gorkom, A. M. E. Eyck, ...show all

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Abstract

Technology and architectural solutions are needed as a means of support in future nursing homes. This study investigated how various monodisciplinary groups of stakeholders from healthcare and technology envision the nursing home of the future and which elements are necessary for its creation. Moreover, differences in needs and interests between the various stakeholders were considered. This qualitative study gathered data via 10 simultaneous sticky note brainstorm sessions with 95 professional stakeholders, which resulted in 1459 quotes in five categories that were clustered into themes and processed into word clouds. The stakeholders prioritized the needs of the resident and placed the most importance on the fact that a nursing home is primarily a place to live in the final stages of one's life. A mix of factors related to the quality of care and the quality of the built environment and technology is needed. Given the fact that there are differences in what monodisciplinary groups of stakeholders see as an ideal nursing home, multidisciplinary approaches should be pursued in practice to incorporate as many new views and stakeholder needs as possible.

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