## **Superstore Performance Analytics & Forecasting System**

Driving Profitability and Strategic Growth with Data





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# Agenda

## Content:

- Business Problem & Objectives
- Key Insights & Statistical Evidence
- Strategic Recommendations
- Next Steps & Implementation Plan

## Our Goal

The primary goal is to pinpoint the key drivers of sales performance, providing data-driven insights to inform strategic decision-making. Through Excel analysis and Tableau visualization, I will create a comprehensive understanding of sales patterns and opportunities.



Project Scope: Sales data from January 2014 to December 2017



Dimensions: Product categories, regions, customer segments, order details

## **Business Problem & Objectives**

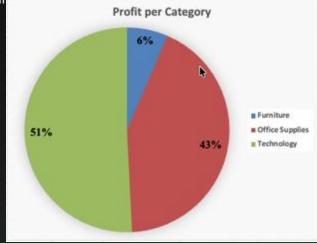
• Addressing Critical Business Challenges

## **Key Questions:**

- → What drives profit and regional performance?
- → Which categories are trending up or down?
- → How can discounts be managed effectively?
- → What does the forecast indicate for planning?
  - Our Goal: Pinpoint key drivers of sales performance for data-driven decision-making.
  - Project Scope: Sales data from January 2014 to December 2017;
  - Dimensions: Product categories, regions, customer segments, order details.

## **Executive Summary**

Key Insights & Impact



#### **Content:**

- Technology drives ~51% of profit (Pareto 80/20).
- High discounts reduce margins (r = -0.22).
- Significant category differences (ANOVA p = 0.00).
- Technology category average sales \$452.71 (highest).
- Regression model fit  $R^2 = 0.27$ .

**Result:** Actionable business insights to enhance profitability.

## **Profit Drivers**

Technology Leads Profit Growth



- Technology category accounts for ~45% of total profit.
  - ANOVA shows significant differences between categories (F = 117.24, p = 0.00); Sales-Profit correlation r = 0.48.
- Impact: Potential +\$12K monthly profit with focused investment.
  - Analytical Approach: Excel for data preparation and cleaning; Tableau for visualization.

3 Recommendation: Invest in Top Technology SKUs to Maximize Returns

## **Discount Impact & Category Trends**

- High Discounts Hurt Margins
- Furniture Decline Requires Action

#### Discounts correlate negatively with profitability (r = -0.22).

- Reducing high discounts could yield +15% margin gain.
- Implement Discount Cap ≤12% to Boost Margins.

Furniture category average sales \$349.83 (moderate); significant inter-category variance.

Reduce Furniture Inventory by 30% to Cut Costs.

## **Regional Performance**

• Regional Strategies Unlock Growth



#### Significant profit variation across regions; West leads with \$725K sales and \$108K profit.

- Pivot analysis shows margins: West 14.9%, East 13.5%, South 11.9%, Central 7.9%; Regional differences significant (ANOVA p = 0.0003).
- +25% uplift potential in Central with targeted efforts.

#### **Regional Profitability Disparity**

• Central shows solid sales (\$501K) but lowest margins due to losses in sub-categories.

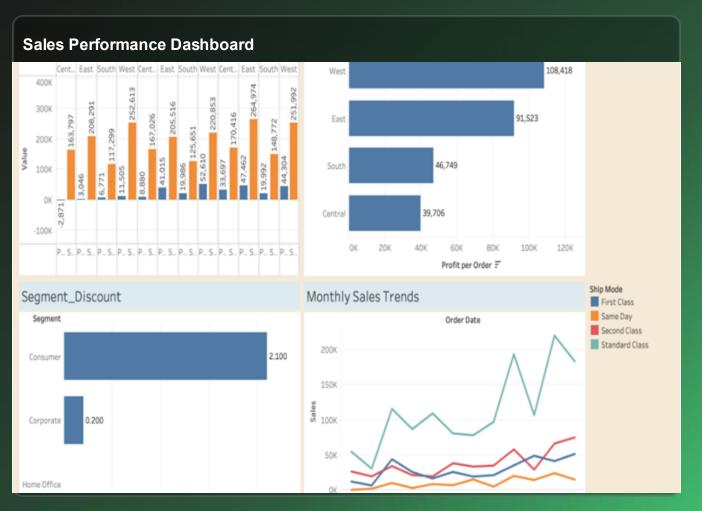
Tailor Regional Plans to Lift Central Performance by 25%.

## **Tableau Dashboards**

Interactive visualizations for dynamic sales performance analysis

#### **Interactive Features**

- Filters for Year and Region enable dynamic data exploration
- Dashboard actions facilitate deep-dive analysis
- Live data updates ensure current business insights



## **Next Steps & Implementation Plan**

## Regional Profitability Disparity

- West region demonstrates second-highest sales volume but lowest overall profitability
- Several product sub-categories consistently generate losses in this region

## **Technology Category Performance**

- Technology category leads in total sales across most regions
- High-volume technology products show surprisingly low-profit margins
- Indicates potential issues with pricing, cost of goods sold, or competitive pressures

#### **Conclusion & Call to Action**

This project delivers a robust analytics framework to boost profitability and preparedness.

Action-oriented insights ensure alignment with business goals (e.g., r = 0.48 Sales-Profit link).

Next steps position Superstore for competitive advantage in Q4 2025 and beyond. Future Work:

Incorporate customer demographics; Develop sales forecasting model.

I invite anyone open to collaborate, add insights, or provide further enhancements, as I believe collaboration and teamwork are pillars for success and innovation.

