



(oh my clients!)





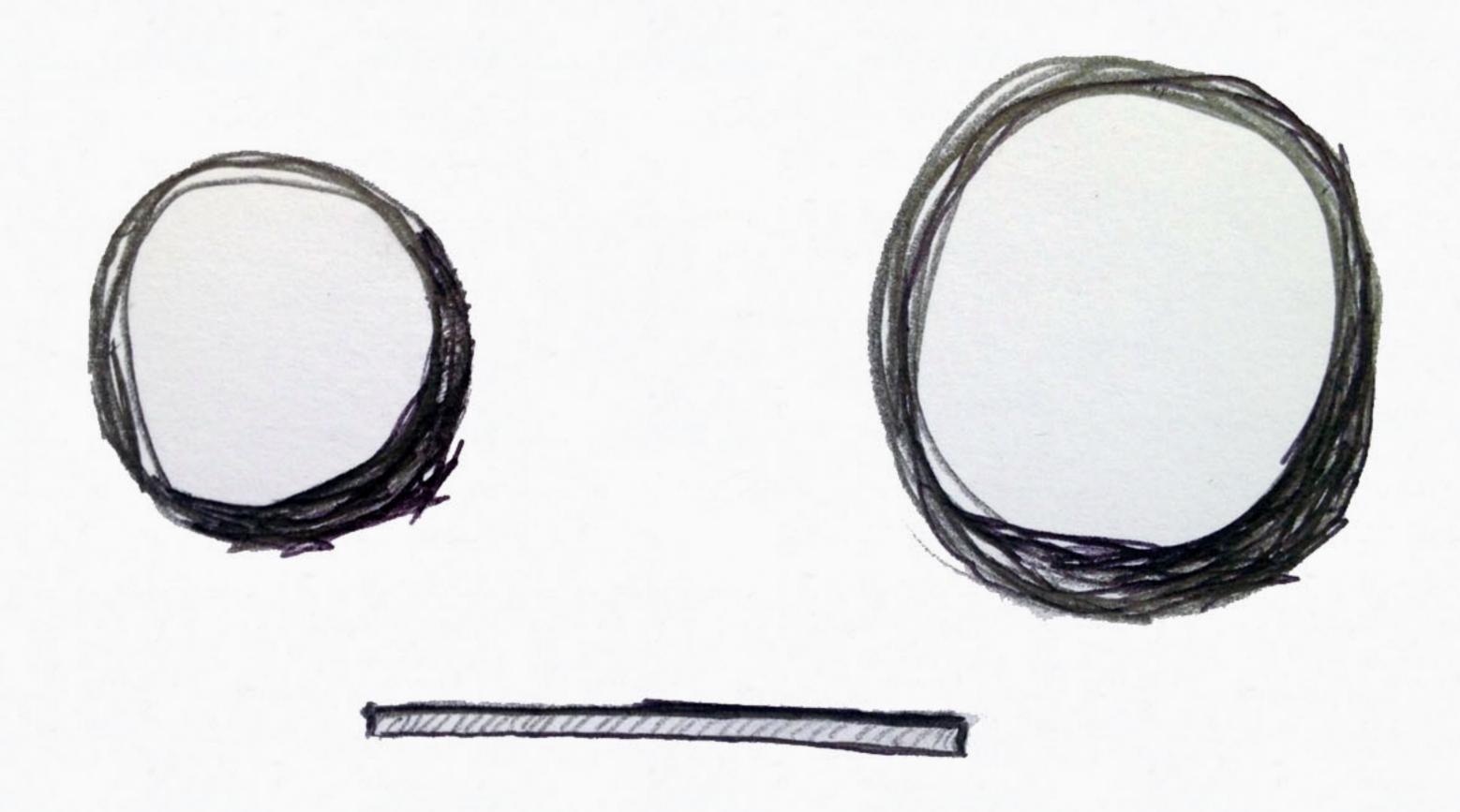
jaimee newberry
dir. of user experience
black pixel



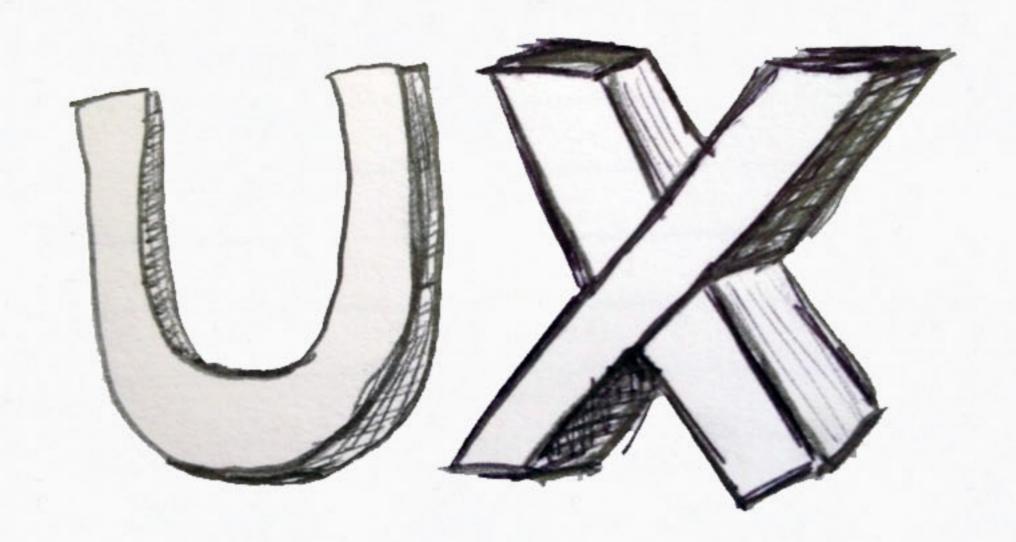












Acronym -(adj; n.)

Our favorite acronym for *User Experience*.



Example Project Process





If you are involved in making a thing that people use, you are in the business of User Experience.







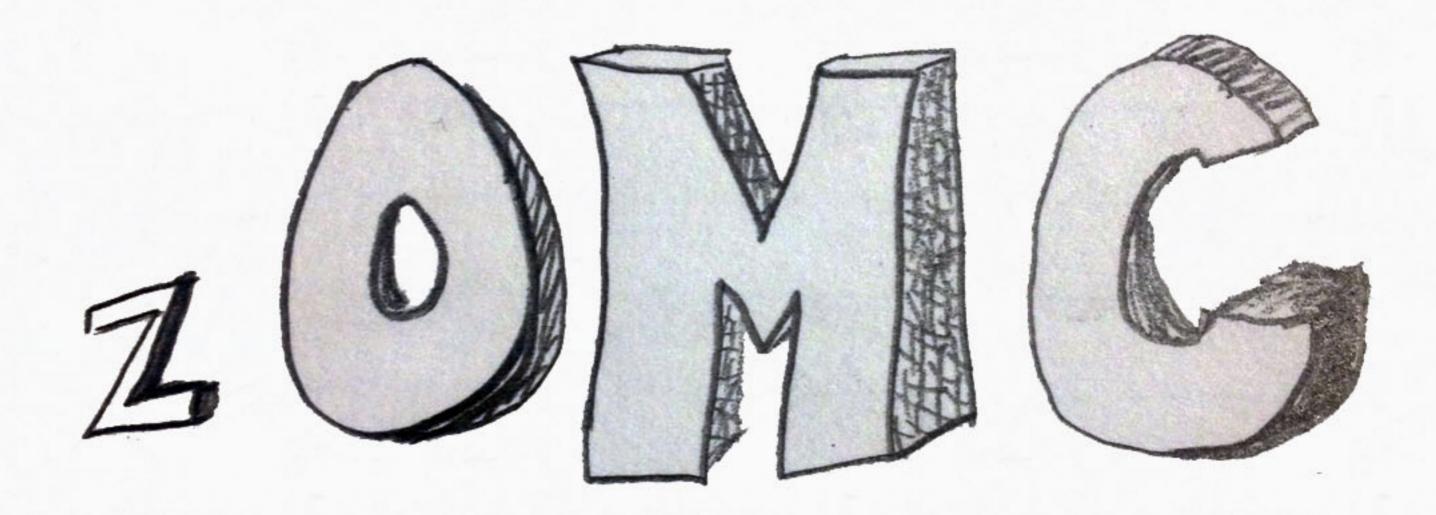




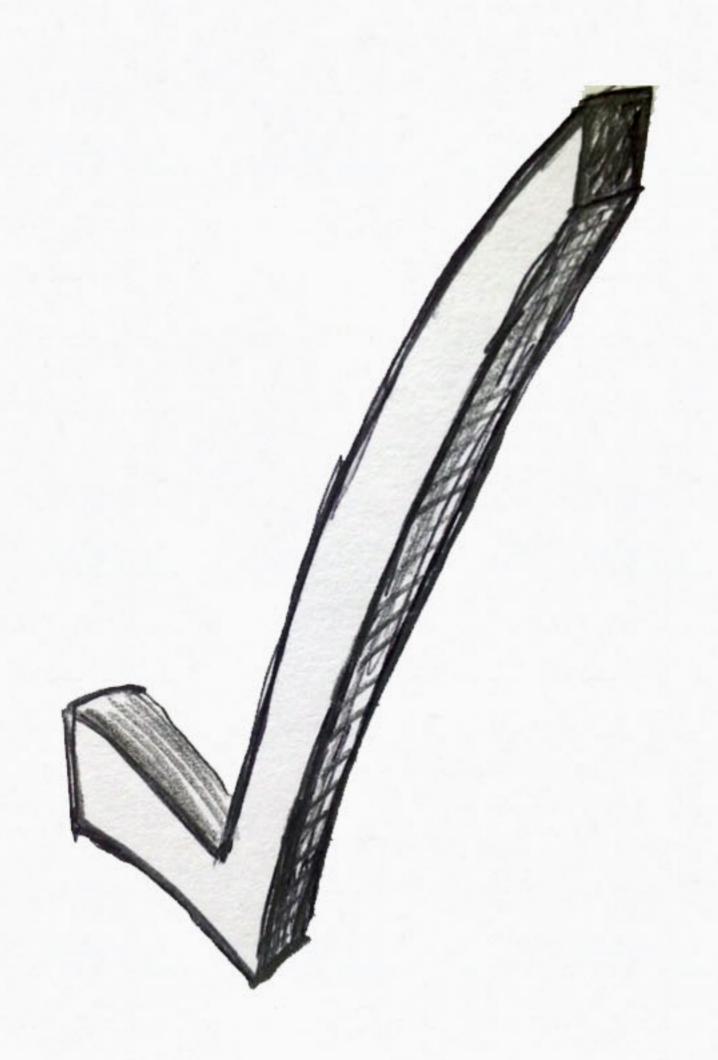


Inspire collaboration - Advocate for user





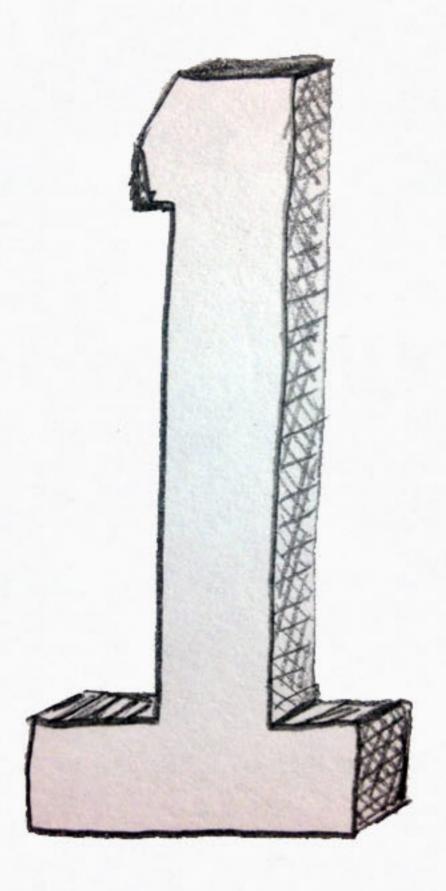












Know myself



"Finding out who your customers are is only half the question.

You also have to understand who you are."

-Aarron Walter





Communicate process





Don't pigeon-hole



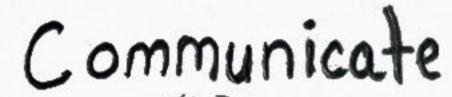


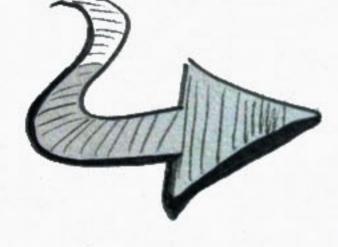
Passionate -vs- Right





What have I learned?





UNDERSTANDING

CONFIDENCE

Trust



