# Serik Omarov - System Analyst

#### Contact:

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#### **Summary:**

Experienced System Analyst with a background in optimizing and maintaining information systems to meet business requirements. Skilled in requirement gathering, process analysis, and system design. Strong analytical and problem-solving abilities, with experience in Agile environments and familiarity with key tools like SQL, UML, and ERP systems. Known for bridging the gap between business and IT teams to ensure successful project outcomes.

## **Core Competencies:**

- Requirement Analysis & Process Mapping
- System Documentation & Testing
- Database Management & SQL
- Agile Methodologies (Scrum, Kanban)

### **Professional Experience:**

- System Analyst, TechWare Solutions
   Conducted system analysis and implemented solutions to enhance productivity and streamline processes for key business operations.
- IT Analyst, BlueSky Technologies
  Supported data management and system integration projects, delivering technical specifications to ensure compliance with project requirements.

### **Education:**

Bachelor of Information Systems, Satbayev University