Resume

Name: Silvia
Mail id: raghav.silvia@gmail.com
LinkedIn: https://www.linkedin.com/in/silvia-380b27165
Contact number:9999519217

SUMMARY

Test engineer and Business Analyst with 5+ years of professional experience, strong in problem solving, experienced in developing and maintain overall test methodology and strategy, Documenting Test plans, Test cases and editing, executing Tests cases and Test scripts Using Manual, Analyzed User Requirements and Technical Specifications, analyzed the Business Requirements and worked with the Development Team for understanding the details of Functional and
Non-Functional Requirement on Web/Online applications, Test the application using Black box testing techniques, Created, updated and review test cases an scenario using HP ALM quality center tool, Defect tracked and reported using JIRA, Involved in Regression Testing and Functional testing. Strong written and verbal communication skills.

PROFESSIONAL SKILLS

Data bases: Oracle, SQL Developer
Tools: HP ALM quality centre, JIRA, SoapUI, Maestro, Rapid implementation, JAMA, IntelliJ, Eclipse, SoapUI, Postman
Platforms: Windows, IOS
Others: Strong knowledge of the STLC, completed regression, positive, negative, integration and functional testing to produce a bug free product
Framework: Selenium
Language: Java and Python
Model: Waterfall and agile
Certifications : ISTQB Certified

PROFESSIONAL EXPERIENCE

Company Name: Iris software (June 2022- currently working)
Position: Senior Analyst (Full-Time paid)
Projects:

Project name: Citi Bank

Roles and Responsibilities:

- Converting client requirements into user stories.
- Analyzing risks and controlling them by testing the application
- Converting client requirements into analysis artefacts and to design test plans
- Responsible for performing the functional and ui testing and logging the defects in JIRA
- Responsible for creating test plans and test designs.
- Worked on API testing using postman and SoapUI.

- Participated in agile estimation taking into consideration product and process requirements during the development lifecycle.
- Proactively works with other teammates as needed to resolve issues and meet the project goals.
- Performs peer reviews to identify improvements to test plans.
- Performed complex test cases and maintained associate test records.
- Automated existing application with python and selenium.

Company Name: Wipro limited (February 2021– June 2022)
Position: Senior Analyst (Full-Time paid) **Projects**:
Project name: Atlassian and Milliman
Project Duration: Involvement: February 2021– June 2022

Roles and Responsibilities:
- Provided service specific expertise for Data, Foundation, and Systems Analysis to create comprehensive analysis specifications, and incorporate recommended updates to analysis based on review.
- Provided support to new client implementation.
- Converting client requirements into analysis artefacts and to design test plans
- Responsible for converting client requirements into analysis artefacts, delivers clear analysis, test plans, and SOPs which accurately reflect the technical capacities of the system and address the requirements of the client.
- Provided support for a system production environment which includes the execution of workflow and defect management within the internal organization.

Company Name: Coforge Technologies (October 2019 – February 2021) **Position:** Senior Test Engineer (Full-Time paid)
Project name: British Airways

Project Description: British Airways (BA) is the flag carrier and the second largest airline in the United

Kingdom based on fleet size and passengers carried, behind easy Jet. The airline is based in Waterside near its main hub at London Heathrow Airport. In January 2011 BA merged with Iberia, creating the International Airlines

Group (IAG), a holding company registered in Madrid, Spain. IAG is the world's third- largest airline group in terms of annual revenue and the second largest in Europe.

Project Duration: Involvement: October 2019 – February 2021

 Roles and responsibilities:

- Worked with business users to validate application meets their needs
- Developed SQL queries to extract data from the source tables.
- Documented Defects in HP QC and exported the Defects into Excel documents as reports for presentations to be used by management.
- Learning API testing using SOAP UI.
- Have good understanding of reservation system Amadeus.
- Having a basic understanding of documenting the process/workflow.
- Have basic knowledge of selenium java.

Company Name: Niit Technologies (April 2017 – October
2019) **Position:** Junior Test Engineer (Full-Time paid)
Project name: British Airways
Project Duration: Involvement April 2017 – October 2019

 Roles and responsibilities:

- Experienced in different types of testing like system, functional, Regression, sanity, compatibility, exploratory and Accessibility testing.
- Familiar with all phases of Software Development Life Cycle and Software Test Life Cycle.
- Having a basic understanding of documenting the process/workflow.
- Have a basic understanding of automation testing by using IntelliJ tool.
- Familiar about selenium framework and Jenkins.
- Possess good knowledge of Airline Domain knowledge.
- Involved in test case creation, test case writing and execution using HP ALM QC tool.
- Involved in Defect Tracking, Reporting, Reviewing and analyzing the test results in QC.
- Developed SQL queries to extract data from the source tables.
- Reporting the errors and bugs using JIRA tool.

Company Name: Niit Technologies (January 2017 – April
2017) **Position:** Test Engineer-Intern (Full-Time paid)
Project name: Multi Banking System
Project Description: Multi banking is a web application which supports different banks accounts at one place. User can add up to 5 different bank accounts using this application.

Roles and responsibilities:

Project Duration Involvement: January 2017 –April 2017

- Got training on core java concepts.
- Brief training on automation selenium testing.

- Detailed training on manual testing concepts using HP Alm.
- Developed a project on "multi-banking system" using java and performed testing on that.

- Created different test scenarios to test the web application

EDUCATION

- **Master of Computer Applications**

  Jagan Institute of Managing Studies, Rohini sec-5, New Delhi, 110092 (Affiliated to Guru Gobind Singh Indraprastha University)

  (Aug 2014 – July 2017)

- **Bachelor's in computer applications**

  Trinity Institute of Professional Studies, Sector 9, Dwarka, New Delhi, 110092 (Affiliated to Guru Govind Singh Indraprastha University)

  (Aug 2011– July 2014)

AWARDS/RECOGNITIONS

- Got "Best employee" award from Iris Software for outstanding contribution and demonstrating a high level of ownership.
- Got "Best performance" award from Wipro for handling the clients well.