# Price Competition Under Limited Comparability

Michele Piccione and Ran Spiegler (2012)

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#### **Motivation**

- ► Firms can manipulate consumers' ability compare product alternatives through choice of price "formats"
- Examples: quantities indicated in different units of measurement, price divided into a large number of contingencies (calling plan, banking services, etc.)
- Apparent incomplete preferences may emerge from inability to make comparisons
- Consumers may display inertia (low switching rates)
- ► The regulators recognize the importance of comparability for market competition and create standardized information (e.g. food labeling, retail financial services)

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### **Research Questions**

- ► What are the implications of limited comparability for the competitiveness of the market outcome?
- Do regulatory interventions aimed at enhancing comparability necessarily increase competitiveness?
- ► Measures of competitiveness of the market:
- ► Equilibrium profits (max-min profit as "constrained" second best for competition)
- Consumers' inertia and switching probability

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#### **Model Overview**

- Extension of Varian 1980 (price dispersion) with endogenous limited comparability between firms
- A single consumer wishes to consume one unit and has a reservation value equal to one
- Two profit-maximizing firms produce perfect substitutes at zero cost: symmetric simultaneous game, each firm chooses price and format
- Consumers' ease of comparison depends on format decisions
- Consumers are randomly assigned a default option
- Conditional on comparison, choose the cheapest option
- ▶ If comparison is not possible, keep buying the default product



#### **Preview of Results**

- ► Firms choose the format endogenously to reduce comparability
- Limited comparability lead to constrained minimum profits bounded away from zero
- Market forces drive down the firms' profits to a constrained competitive profit level iff the comparability structure have a particular property (weighted regularity)
- Narrow regulatory interventions that aim to facilitate comparisons may have an anticompetitive effect, reduce comparability in equilibrium, and increase inertia

## **Model Setup**

- ▶ Pure strategy for firm i is  $(x_i, p_i)$ , with format  $x \in X$  finite, and  $p \in [0, 1]$  price
- ▶ Measure of comparability of formats  $\pi: X \times X \rightarrow [0, 1]$
- Assume that  $\pi(x, x) = 1$  for every format
- Comparability Structure (X, π) [CS in short]
   CSs can be represented as random directed graphs (X nodes, π directed links)
- ► The consumer is randomly assigned to a firm *i* (equal prob.)
- ▶ She makes a price comparison with probability  $\pi(x_i, x_j)$
- ▶ Only if she can compare, she switches to j if  $p_i < p_i$

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## Main assumptions

- ▶ Order-independent comparability structure:  $\pi(x_i, x_j) = \pi(x_j, x_i)$
- Simultaneity of price and format decisions [discussion section]
- Exogeneity of the comparability structure [partial equilibrium]
- Focus on symmetric Nash Equilibria. Many asymmetric equilibria are possible, some conjectures about results
- Formats are utility-irrelevant
- Comparability depends only on formats, not on actual prices
- Format and prices are chosen independently (no restrictions)
- Firms cannot charge prices p > 1



## **Pure and Mixed Strategies**

- ► Given a strategy profile  $\{(x_i, p_i)\}_i$  firms' payoffs are
  - $ightharpoonup \frac{p_1}{2} \text{ if } p_1 = p_2$
  - $p_1 \frac{1+\pi(x_2,x_1)}{2}$  if  $p_1 < p_2$
  - $p_1 \frac{1 \pi(x_2, x_1)}{2} \text{ if } p_1 > p_2$
- ► Mixed strategy  $(\lambda, (F^x)_{x \in X})$ 
  - ▶  $\lambda \in \Delta(X)$  marginal format strategy
  - $\triangleright$   $F^x$  is the pricing cdf conditional on format x
- ▶ When j plays the MS  $(\lambda_j, (F_j^x)_{x \in X})$  and i plays the PS  $(x_i, p_i)$

E. Profit for 
$$i = \frac{p_i}{2} \left( 1 + \sum_y \lambda_j(y) [(1 - F_j^y(p_i)) \cdot \pi(y, x_i) - F_j^{y-}(p_i) \cdot \pi(x_i, y)] \right)$$

Focus on symmetric mixed-strategy equilibria

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#### **Hide and Seek Game**

- Introduce an auxiliary two-player, zero-sum game, associated with each CS  $(X, \pi)$  [generalized Matching Pennies]
- ► The players (hider and seeker) are NOT the firms
- ► Given the action profile  $(x_h, x_s)$  the payoffs are
  - ► Hider:  $-\pi(x_h, x_s)$  Seeker:  $+\pi(x_h, x_s)$
- ▶ Given a mixed strategy profile  $(\lambda_h, \lambda_s)$  the seeker's payoff is

$$\upsilon(\lambda_h, \lambda_s) = \Sigma_x \Sigma_y \lambda_h(x) \lambda_s(y) \pi(x, y)$$

► This is a finite zero-sum game, so we can use minimax theorem to find the seeker's payoff in all NE

$$\upsilon^* = \max_{\lambda_s} \min_{\lambda_h} v(\lambda_h, \lambda_s) = \min_{\lambda_h} \max_{\lambda_s} v(\lambda_h, \lambda_s)$$

Max-min payoffs represents "constrained" competitive profits



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► Max-min payoffs represents "constrained" competitive profits



## **Equilibrium Analysis under Order Independence**

- Symmetric equilibrium under order-independent CSs
- ► We are interested in the CS that allow a format strategy that induces a constant comparison probability (neutralize format)
  - ► Simplified example with |X| = m > 1 and  $\pi(x, y) = 0$
- ▶ An order-independent comparability structure  $(X, \pi)$  is weighted-regular if there exist  $\beta \in \Delta(X)$  and  $\bar{v}$  such that  $\forall x$   $\sum_{y} \beta(y) \pi(x, y) = \bar{v}$
- ► Weighted regularity generalizes the notion of regular graphs [graph where each vertex has the same number of neighbors]
  - Draw some examples on the blackboard
- ► The distribution  $\lambda \in \Delta(X)$  verifies weighted regularity iff  $(\lambda, \lambda)$  is a NE in the hide-and-seek game



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#### Main Results - Theorem 1

- Equivalence between weighted regularity and max-min profits
- ▶ **Theorem 1**: In any symmetric equilibrium, firms earn max-min payoffs iff  $(X, \pi)$  is weighted-regular. Furthermore, if  $(X, \pi)$  is w-r, then in any symmetric Eq. each firm's marginal format strategy verifies w-r [i.e. makes the opponent indifferent].
- ▶ **Intuition**: when firms earn max-min payoffs, the marginal format strategy max-minimizes the comparison probability.
- When a firm charges an high price, it wants to hide own price (and viceversa).
- ▶ When the CS is not w-r, acting like a hider or like a seeker are distinct strategies.
- ▶ When the CS is w-r, firms are both hiders and seekers



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## Main Results - Corollary 1

▶ **Corollary 1**: Suppose that  $(X, \pi)$  is weighted-regular. Then, in any symmetric equilibrium, firms play a marginal pricing strategy given by the cdf

$$F^*(p) = 1 - \frac{1 - v^*}{2v} \cdot \frac{1 - p}{p}$$

defined over the support  $\left[\frac{1-v^*}{1+v^*}, 1\right]$ 

- ► Since every price *p* in the support of the equilibrium marginal pricing cdf *F* generates the same payoff
- Under w-r, equilbrium market share is determined as a function of prices charged given the constant comparison probability
- ► Same result as in Varian (1980), given *v*\*



#### Main Results - Theorem 2

- Relation between comparison probability and price realizations
- ▶ **Theorem 2**: A symmetric equilibrium exhibits a constant comparison probability [i.e.  $v(\lambda^I, \lambda^J)$  is the same for every pair of closed intervals I, J] iff  $(X, \pi)$  is weighted-regular. Furthermore, if  $(X, \pi)$  is weighted-regular, the constant equilibrium comparison probability if  $v^*$
- ► Intuition: under w-r format and prices are uncorrelated in the symmetric equilibrium
- ▶ When w-r is violated, price and formats must be correlated
- Correlation is also possible in asymmetric equilibria

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## Main Results - Comparability Increase

- Effect of a change in the comparability structure
- From  $(X, \pi)$  to  $(X, \pi')$  with  $\pi'(x, y) \ge \pi(x, y)$
- ▶ If the change is exogenous, it is beneficial for consumers
- If firms can adjust their strategies, it may not be
- ▶ The effect depends whether  $(X, \pi')$  is weighted-regular
- ▶ If the new CS is not w-r, the intervention may rise equilibrium profits
  - If formats are divided into two groups (e.g. star graph) firms may have an incentive to move to the complex formats
- ► Similar results for consumer switching: under w-r the switching rate is  $\frac{1}{2}v^*$ , when w-r is violated the outcome is ambiguous



## **Extra - Violation of Transitivity**

- From a revealed-preference point of view, this choice model is not consistent with rational choice, as we can get intransitive revealed-preferences
- ► Consider the order-independent CS:  $X = \{a, b, c\}$ ,  $\pi(x, y) = 1$  for all x, y except for  $\pi(a, c) = 0$ . Suppose that p < p' < p''. We obtain the transitivity violation

$$(a,p) \succ (b,p') \succ (c,p'') \sim (a,p)$$

► The revealed strict preference relation is transitive iff the graph of the CS represents an equivalence relation over *X* 

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