Low Fat, Low Calorie, Low Attention: Rethinking Food Labeling

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Columbia Interdisciplinary Speed Talk

March 22, 2018

Focus on FDA regulated labels



Three quick (unsurprising) facts about food labels

- 1 Most shoppers don't read nutrition labels
 - Only 9% of consumers regularly read nutrition labels (Graham and Jeffery, 2011)
- Nutrition labels can lead to wrong conclusions
 - The label "low fat" was mistakenly associated with "low calorie" by 28% of participants (Wansink and Chandon 2006)
- 3 Purchase decisions are not independent
 - A series of studies about complementary choices show evidence of balancing healthy/tasty purchases (Dhar and Simonson 1999)

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Open questions

- How can labels help consumers?
 - · Attentive and inattentive consumers are not affected
 - "Partially attentive" consumers can improve their choices
- How do producers and retailers take advantage of them?
 - 100% evil: expensive fat-free broccoli
 - 50% evil: expensive low-fat milk
- What is the true goal of food labels?
 - · Help consumers to make better informed decisions?
 - · Help consumers to make faster decisions?
 - · Nudge consumers toward healthy food?

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Research tools

Behavioral Economics

- Psychological, social, cognitive, and emotional factors on the economic decisions
- · Cognitive limits of consumers
- Not all the information are processed correctly
- Understand the relation between label content and consumers' reaction in the supermarket

Industrial Organization

- Analysis of the interaction between firms in a imperfectly competitive market
- · Pricing decision of the firm
 - Labeling regulation can affect pricing strategy
- Understand the relation between label content and firms' price and quality decision

Road map

What I did so far

 Simple model of labeling and pricing for "coarse thinking" consumers who cannot distinguish similar products

What are my next goals

- Theoretical track: extend the model to multidimensional products
- Empirical track: use Nielsen panel data to analyze changes in consumption pattern upon variation in regulation

3 What we can do together?

- Information manipulation: consumer protection vs paternalism
- · Nutritional in-attention: when and how consumers read labels
- · ...and more...

Are you interested in this project?

Low fat, Low calorie, Low attention: Rethinking food labeling

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I am happy to hear your feedback and discuss research ideas with PhD candidates in different departments!

- Let's talk about it tonight!
- Contact me: sr3300@columbia.edu