

# SILVIA GEORGE

SYSTEMS DESIGN ENGINEERING

## DEVELOPMENT

C++  
Java  
Python  
HTML/CSS  
JavaScript  
Arduino

## TECHNOLOGIES

Jira/Confluence  
Perforce  
Git  
Linux  
Bootstrap

## DESIGN

SolidWorks  
Axure RP  
Figma  
InVision  
Adobe Creative Suite

## RELEVANT COURSES

Data Structures  
& Algorithms  
Digital Computation  
Digital Systems  
Human Factors in Design

## INTERESTS

Illustration  
Animation  
Kung Fu  
Video Games



[silvree.github.io](https://silvree.github.io)



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## EXPERIENCE

### UX Designer | BGRS

May 2019 - Aug 2019

- Identified key design requirements by investigating competitor products, making user flows, and participating in ideation processes
- Created wireframes and prototypes with Axure for new and updated features to give to developers

### Digital Designer | Maple Leaf Foods

Sep 2018 - Dec 2018

- Redesigned a user interface for an internal Q&A system chatbot and developed the matching CSS to follow company branding
- Collaborated with a team of 6 developers and provided design guidelines for software development

### Tools Support Specialist | OpenText

Jan 2018 - Apr 2018

- Resolved over 80% of daily support tickets by communicating with tools users, determining the cause of issues, and providing solutions
- Streamlined repetitive actions by executing REST API calls with cURL scripts
- Developed bash and batch scripts to automate tasks

## PROJECTS

### Arduino DDR | SYDE 192L final project

Spring 2018

- Created a playable rhythm game with 2 Arduino UNOs, an LCD selection menu, and an LED game interface

### WaToPlan | SYDE 161 group project

Fall 2017

- Prototyped an app interface of a task-tracking notification system to obtain rapid feedback from group members and stakeholders
- Conducted user testing to validate design assumptions and to identify areas of improvement