

SYSTEMS DESIGN ENGINEERING

DESIGN

Figma InVision Axure RP Adobe Creative Suite SolidWorks

DEVELOPMENT

HTML/CSS JavaScript Bootstrap

C++

SKILLS

Wireframing
Prototyping
Persona creation
Competitive analysis

RELEVANT COURSES

Human Factors in Design Introduction to Psychology Graphics Lab Data Structures & Algorithms

INTERESTS

Illustration Animation Motion Design Kung Fu Video Games



226-606-9080

EXPERIENCE

UX Designer | BGRS May 2019 - Aug 2019

- Generated a variety of user personas and made an IA diagram to gain insights on the employee relocation website's current state
- Identified key design requirements by investigating competitor products, making user flows, and participating in ideation processes
- Created wireframes and prototypes with Axure for new and updated features to give to developers

Digital Designer | Maple Leaf Foods Sep 2018 - Dec 2018

- Redesigned a user interface using Figma for an internal Q&A system chatbot and developed the matching CSS to follow company branding
- Collaborated with a team of 6 developers and provided design guidelines for software development
- Marketed content by creating visually appealing posters with Illustrator and a promotional video with Premiere Pro

Tools Support Specialist | OpenText Jan 2018 - Apr 2018

- Resolved over 80% of daily support tickets by communicating with tools users, determining the cause of issues, and providing solutions
- Streamlined repetitive actions by executing REST API calls with cURL scripts and automating tasks with bash/batch code

PROJECTS

WaToPlan | SYDE 161 group design project Fall 2017

- Performed root cause analysis, designed user personas, and created wireframes to develop a task-tracking notification system for undergraduate students
- Prototyped an app interface for rapid feedback from group members and stakeholders
- Conducted user testing to validate design assumptions and to identify areas of improvement