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Title

Product Lifecycle Updates: VeloCloud Edges

Article Type

General

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Published Date

August 1, 2025

Updated Date

October 23, 2025

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Product Lifecycle Updates: VeloCloud Edges

Introduction

This article describes the Product Lifecycle for all VeloCloud Edge hardware models.

Environment

VeloCloud SD-WAN

Resolution

Updated October, 2025

What is new in the October, 2025 Update:

Regulatory model added for RMA purposes

What is new in the December, 2024 Update:

- Adds Edge models 3400, 3800, 3810 to the End of Sale/End of Support schedule.
- Each model has an End of Sale date of 07/06/2025 and an End of Support/End of Life date of 07/06/2030.
- Updates the Recommended Action table to add the above models and to revise the Alternative Model column with an appropriate Edge model.
- Updates the TAA Compliant table to include new Edge models 4100 and 5100.

What is new in the November, 2024 Update:

- Adds a note that EOS/EOL dates are different for China and a customer should reach out to a China based representative for those dates.

What is new in the September, 2024 Update:

- Adds Edge models 510-LTE, 610-LTE, 620 Wi-Fi, 620N Non-Wi-Fi, 640N Non-Wi-Fi, and 680N Non-Wi-Fi to the **End of Sale/End of Support** schedule.
- Each model has an End of Sale date of 04/01/2025 and an End of Support/End of Life date of 04/01/2030.
- These models are added to the table in light of the introduction of Edge models 710-5G, 720, and 740, which will replace the above models going forward.
- Updates the **Recommended Action** table to add the above models and to revise the Alternative Model column with an appropriate 7x0 model.
- Updates the **TAA Compliant** table to include new Edge models 710-5G, 720, and 740. These join the Edge 710-W, as the entire Edge 7x0 model line is TAA compliant. Also notes the additional 6x0 models announced as End of Sale.

What is new in the August, 2024 Update:

- This update includes the revised branding that changes Velocloud SD-WAN to **VeloCloud SD-WAN**, and changes Velocloud SD-WAN Edge to **VeloCloud Edge**.
- Edge models 510 Wi-Fi, 510N, 610 Wi-Fi, and 610N have all reached End of Sale, each model carries a note that there remains a surplus of inventory for Edge 510's and 610's and these models can still be purchased while supplies last.
- Added two new notes under Please Note section stating that End of Sale Edges may not be supported on all platform software releases going forward. Also that End of Support/End of Life Edges can be expected to have support on the LTS software release that was available at the time they became End of Life/End of Support.

What was new in the February, 2024 Update:

- This update adds entries for some versions of the Edge 510 and Edge 610. Specifically, the Edge 510 (Wi-Fi), 510N (Non-Wi-Fi), 610 (Wi-Fi), and 610N (Non-Wi-Fi) versions.
 - As documented under **Recommended Action**, the above models are all replaced by the Edge 710-W. The Edge 710-W is TAA compliant and becomes generally available on 01 February, 2024.
 - Both LTE versions, the 510-LTE and 610-LTE, along with the Edge 610C are not part of this End of Sale/End of Life update and currently have no End of Sale/End of Life date.
-

The following VeloCloud SD-WAN Edge models have entered the final phase of their Product Lifecycle. The schedule for End of Sale and Support is as follows:

Edge Model	Regulatory Model	End of Sale	End of Support/Enc
VeloCloud Edge 500-N	N/A	12/10/2016	12/10/2021
VeloCloud Edge 510 Wi-Fi	Edge 510	08/01/2024	08/01/2029
VeloCloud Edge 510N	Edge 510	08/01/2024	08/01/2029
VeloCloud Edge 510-LTE	Edge 510	04/01/2025	04/01/2030
VeloCloud Edge 520	Edge 5x0	03/25/2021	03/25/2027
VeloCloud Edge 520v	Edge 5x0	03/25/2021	03/25/2027
VeloCloud Edge 540	Edge 5x0	03/25/2021	03/25/2027
VeloCloud Edge 610 Wi-Fi	E42W	08/01/2024	08/01/2029
VeloCloud Edge 610N	E42W	08/01/2024	08/01/2029
VeloCloud Edge 610-LTE	E42W	04/01/2025	04/01/2030
VeloCloud Edge 620 Wi-Fi	E42W	04/01/2025	04/01/2030
VeloCloud Edge 620N Non-Wi-Fi	E42W	04/01/2025	04/01/2030
VeloCloud Edge 640 Wi-Fi	E42W	07/29/2022	07/29/2027
VeloCloud Edge 640N Non-Wi-Fi	E42W	04/01/2025	04/01/2030

VeloCloud Edge 680 Wi-Fi	E42W	07/29/2022	07/29/2027
VeloCloud Edge 680N Non-Wi-Fi	E42W	04/01/2025	04/01/2030
VeloCloud Edge 840	505-2	09/29/2020	09/29/2025
VeloCloud Edge 1000	N/A	07/16/2017	07/16/2022
VeloCloud Edge 2000	815-5	08/17/2020	08/17/2025
VeloCloud Edge 3400	E25W	07/06/2025	07/06/2030
VeloCloud Edge 3800	E25W	07/06/2025	07/06/2030
VeloCloud Edge 3810	E25W	07/06/2025	07/06/2030

Note: The above EOS/EOL schedule does not apply to China. For details on Edge EOS/EOL dates in China, please contact a VeloCloud specialist based in China.

Please Note

- Standard, Enterprise, and Premium licenses will continue to remain orderable for renewal on these Edges.
- The actual End of Sale dates might change based on the available inventory.
- VMware VeloCloud SD-WAN will continue providing support for these Edge models per the End of Support/End of Life dates listed above.
- Edges which have reached End of Sale may not be supported on all platform software releases.
- Edges which have reached End of Support/End of Life will be supported on the LTS (long term support) release that coincides with the End of Support/End of Life date for a particular Edge.

Recommended Action

VeloCloud SD-WAN highly recommends opting for alternative models. The VeloCloud Edge models below are the functional equivalents for their respective End-of-Sale Edge model:

Edge Model	Alternative Model(s)
VeloCloud Edge 500-N	VeloCloud Edge 710-W
VeloCloud Edge 510 Wi-Fi	VeloCloud Edge 710-W
VeloCloud Edge 510N Non-Wi-Fi	VeloCloud Edge 710-W
VeloCloud Edge 510-LTE	VeloCloud Edge 710-5G
VeloCloud Edge 520	VeloCloud Edge 710-W
VeloCloud Edge 520v	VeloCloud Edge 720
VeloCloud Edge 540	VeloCloud Edge 720
VeloCloud Edge 610 Wi-Fi	VeloCloud Edge 710-W
VeloCloud Edge 610N Non-Wi-Fi	VeloCloud Edge 710-W
VeloCloud Edge 610-LTE	VeloCloud Edge 710-5G
VeloCloud Edge 620 Wi-Fi	VeloCloud Edge 720
VeloCloud Edge 620N Non-Wi-Fi	VeloCloud Edge 720
VeloCloud Edge 640 Wi-Fi	VeloCloud Edge 740
VeloCloud Edge 640N Non-Wi-Fi	VeloCloud Edge 740
VeloCloud Edge 680 Wi-Fi	VeloCloud Edge 740
VeloCloud Edge 680N Non-Wi-Fi	VeloCloud Edge 740
VeloCloud Edge 840	VeloCloud Edge 740
VeloCloud Edge 1000	VeloCloud Edge 740 and 4100
VeloCloud Edge 2000	VeloCloud Edge 4100
VeloCloud Edge 3400	VeloCloud Edge 4100
VeloCloud Edge 3800	VeloCloud Edge 4100
VeloCloud Edge 3810	VeloCloud Edge 4100

Specifications for the respective Edge models can be found on [Arista.com \(http://Arista.com\)](http://Arista.com) ---> Products tab ---> Featured Products ---> VeloCloud SD-WAN.

If you have additional questions, please contact your account manager for further assistance.

Frequently Asked Questions (FAQs)

Which of the Edges are TAA compliant?

The following Edges are TAA compliant:

VeloCloud Edge 610 Wi-Fi*, 610N (Non-Wi-Fi)*, 610-LTE*, 620 Wi-Fi*, 620N (Non-Wi-Fi)*, 640 Wi-Fi*, 640N (Non-Wi-Fi)*, 680 Wi-Fi*, 680N (Non-Wi-Fi)*
VeloCloud Edge 710-W, 710-5G, 720, 740
VeloCloud Edge 3810
VeloCloud Edge 4100
VeloCloud Edge 5100

*End of Sale announced.

What is the effect on different software licenses attached with the existing Edge models?

Customers will retain the ability to order Standard, Enterprise, and Premium licenses for renewal for all listed Edges.

How will RMA's be supported after the End of Sale dates?

Inventory has been set aside for RMAs. If there is no longer inventory for that particular Edge model, an Edge of equal or greater capability will be delivered as the replacement.

Who do I contact if I still have questions?

If you still have questions, please contact your account manager for further assistance.

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