

## SIMARPREET KAUR GILL

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### EDUCATION

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Grade 12 <sup>th</sup> (with physics, chemistry and math) <i>Army Public School, India</i>	2007 - 2021
Bachelor of Science (Student) <i>1<sup>st</sup> year student at Simon Fraser University</i>	2022 - Present

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### PROFILE

A driven, self-motivated and enthusiastic high-school graduate possessing proficiency in communication, working in groups and multi-tasking; escorted with commitment in providing great customer services and work ethics.

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### WORK EXPERIENCE

<i>Sales Associate</i> <i>(Big Bazar, Ambala, India)</i>	June 2021
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- Greeting customers, responding to questions, improving engagement with merchandise and providing outstanding customer service.
- Operating cash registers, managing financial transaction
- Directing customers to merchandise within the store.
- Increasing in store sales.
- Maintaining an orderly appearance throughout the sales floor.
- Introducing promotions and opportunities to customers.
- Cross-selling products to increase purchase amounts.

<i>Speaking Instructor</i> <i>(Rays Immigration, India)</i>	June 2021- Aug 2021
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- Teach speaking skills
- Assess student performance
- Provide feedback
- Develop teaching materials
- Manage the classroom
- Monitor student progress
- Collaborate with colleagues

*Home Tutoring*  
*(Math and English, India)*

Sep 2021- Nov 2021

- Assessing the student's knowledge
- Developing a customized learning plan
- Teaching the subject matter
- Providing practice materials
- Monitoring progress
- Communicating with parents/guardians

*General Clerk*  
*(Save-on-foods, Fleetwood, Surrey, Canada)*

May 2022- May 2023

- Going the Extra Mile for our customers and fellow team members
- Operating a cash register
- Sharing product knowledge with customers
- Ensuring the department is well stocked and presented
- Ensuring only the freshest products are displayed
- Handling customer service inquiries and providing a positive customer experience

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PROFESSIONAL SKILLS

- Good communication skills
- Quick learner
- Time management
- Organizational skills
- Professional etiquettes
- Proficient in MS Office

