Day 16 – 16 July 2025 (Wednesday):

Testing and Ethical Review

The session was focused on **testing and ethical evaluation** of the Mental Health Support Bot. After completing all core modules, we conducted a series of structured tests to check how the bot responded to different emotional tones—positive, negative, and neutral. I carefully observed whether the responses were empathetic, non-judgmental, and relevant to the user's input. Some refinements were made to avoid repetitive or overly generic replies, ensuring that each message sounded authentic and human-like.

The mentor, Mr. Paramveer Nandal, led a discussion on the ethical dimensions of AI, particularly when dealing with mental health or emotional topics. We examined how bias in data or prompts can influence AI behavior, potentially leading to insensitive outputs. Additionally, we learned about data privacy, stressing that user inputs—especially in emotional contexts—should never be stored or shared without consent. The principle of user trust and transparency was also emphasized, ensuring that AI interactions remain safe and supportive rather than manipulative.