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| **Contact** | Mobile: +44 (0) 7973 410347 Email: [simon.may@rathlin.net](mailto:simon.may@rathlin.net) |
| **Location** | 175 Billing Road, Northampton, NN1 5RS |
| **Website** | <https://rathlin.net> - Rathlin Ltd (own consultancy company) |

***A client-facing, innovative and commercially-astute Programme Manager and Solutions Architect*** *with experience across B2B, B2C, banking, financial, technology, transport, public, consulting & corporate sectors.*

***PRINCE2 and Agile qualified,*** *with a pragmatic approach to applying best practice methods and frameworks.*

***Collaborative approach to successful transformational leadership****, engaging with business stakeholders at C-level / Board & 3rd parties, delivering ‘fit for purpose’ new solutions & technology-enabled business change.*

***Able to translate business requirements into tangible,*** *realistic programme deliverables and outcomes.*

***Champions a culture of excellence,*** *a very strong technical background, allied to a very solid commercial perspective, and delivery-focussed with the ability to keep programmes and projects on track and budget.*

***Highly accomplished*** *in the**design and execute effective project delivery strategies, vision & roadmaps.*

***Experience of driving change management****, business transformation, service transition, project strategies, SIAM models, TUPE transfers, digital transformation, Cloud-based IT, web solutions and benefits realisation.*

**Key skills & business capabilities**

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| Transformational Programme Leadership & Delivery | Business Planning & Strategy Development |
| Budget Management and Financial Control | IT, Technology and Business Alignment |
| Best Practice Methods, Agile, PRINCE2, Waterfall | Enterprise Digital Transformation |
| Full Project Lifecycle Management & Delivery | Cloud-based Solutions and Technology |
| Risk Management, Risk Mitigation, Compliance | Stakeholder Management and Engagement |
| Business Process Re-engineering & Delivery | 3rd Party, Vendor & Supplier Management |
| Business Cases and Benefits Realisation | Globally Dispersed Leadership and Management |
| Troubleshooting and Problem-Solving Skills | Effective Communication & Presentation Skills |

**Career to date**

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| **Jan 1993 to Present** | **MANAGING DIRECTOR / CONSULTANT, Rathlin Ltd** |
| ***Responsible for provision of IT consultancy, delivering effective technical solutions & client relations***   * Engaged with clients to help maximise business benefit of their technology investment & productivity * Worked directly with clients to increase their return on investment and reduce business expenditure * Presented seminars to new business start-up ventures, mentoring on improving business processes * Full remit for the management of IT delivery projects for clients, establishing critical IT infrastructures * End-to-end project / programme delivery, including project planning, budgets, scope & implementation | |

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| **Feb 2017 to Mar 2018** | **PROGRAMME MANAGER (CONTRACT), Santander Technology** |
| ***Responsible for all aspects of programme management, engaging with a number of key stakeholders***   * Spearheaded the effective delivery of projects within an Agile context, including Agile PM coaching * Integral in successful delivery of an omni-channel customer communications management platform * Provided a wide-ranging programme of work, covering infrastructure, 3rd party management & training * Drove a technical delivery programme, including overseeing a large team of senior project managers * Championed innovative business analysis, development & test resources, with minimum disruption * Oversaw the re-branding of existing communications, ensuring the adoption of these within the Bank | |

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| **Mar 2016 to May 2016** | **PROGRAMME MANAGER (CONTRACT), Pythagoras** |
| ***Responsible for spearheading effective business strategies & championing client / team collaboration***   * Led a Microsoft Gold Partner in Dynamics CRM delivery at an early stage in their business maturity * Integral to delivering a model to Borough of Enfield during a key phase to return programme to ‘green’ * Pioneered and established ground rules for future deliveries, running major projects to Agile standards * Ensured high velocity migration, requiring negotiation for network enhancements & client engagement * Devised & presented best practice options for progressing to a cloud-based solution and technologies | |

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| **Feb 2016 to Mar 2016** | **PROGRAMME MANAGER (CONTRACT),**  **Lockheed Martin (*client: Highways England)*** |
| ***Responsible for all aspects of project portfolio leadership, coordinating a series of major projects***   * Delivered a new cloud-hosted, web-based front-end on to legacy systems with minimum interruption * Ran project as an Agile Scrum project covering a series of sprints, whilst also directing scrum master * Effectively & quickly built excellent relationships by developing trust through delivery on commitments * Pioneered a solution to transform an ineffective shared IT service during a unique period of change * Championed the delivery of operational IT services & projects across a highly-complex organisation | |

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| **Jan 2015 to Feb 2016** | **PROGRAMME MANAGER (CONTRACT),**  **Lockheed Martin (*client: Legal Ombudsman​ (LeO))*** |
| ***Responsible for all aspects of programme leadership within a legal sector / regulatory organisation***   * Delivered new Case Management System based on CRM online & cloud-based SharePoint (Azure) * Devised innovative model to manage complaints against legal firms & claims management companies * Rescued and recovered larger projects that had failed to complete, ensuring projects were delivered * Championed efficient implementation of projects, putting in place solid governance around delivery * Fulfilled role of scrum master, notably overseeing public facing portal, stand ups & backlog grooming | |

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| **Jan 2014 to Mar 2015** | **PROGRAMME MANAGER (CONTRACT),**  **Lockheed Martin (*client: Skills Funding Agency​ (SFA)*)** |
| ***Responsible for all aspects of service delivery management, ensuring with senior SFA stakeholders***   * Managed transition of two existing services, NAS & NCS, from a monolithic service to a SIAM model * Oversaw service delivery aspects, including the technical migration of 2 existing service applications * Pioneered migration from on premise data centre to a cloud-based solution, including TUPE of staff * Defined & initiated the programme of work, delivering successful pilot project to demonstrate capability * Established a suitable governance of the programme, minimising all disruption during transformation * Led scrum master whilst adhering to standards of PRINCE2 programme / project best practice tools | |

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| **Apr 2010 to Nov 2013** | **PROGRAMME AND PROJECT MANAGEMENT (CONTRACT), Novacroft** |
| ***Responsible for delivering outstanding client support / communication, managing service operations***   * Led & implemented to delivery of innovative software projects into the existing production environment * Championed new ITSO products & services into the managed service offerings for a variety of clients * Delivered business transformation into UK local authorities to match the newly delivered service * Implemented software development change projects, refining existing processes to new procedures * Facilitated workshops between business & development teams, managing internal communications * Ensured user interface was within Agile framework, with “back-end” work in line with waterfall delivery * Fulfilled role as head of software delivery to cover periods of absence, focusing on client engagement | |

**Early career details include**

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| **Pre-Apr 2010** | Various roles in the field of technical software delivery | Various clients |

**IT, software & technical capabilities**

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| Microsoft Windows, Microsoft Office Suite, Java | Apache Tomcat, Microsoft Dynamics NAV & CRM |
| MS SharePoint, O365 Suite, Skype for Business | SaaS, Virtualisation, Azure, Cloud-based IT |
| Business Intelligence (Oracle, MS SQL Server) | Analytics Software Development (SDLC) |
| .Net, C#, SQL Server DB | AdxStudio, AJAX, Linux |

**Professional accreditation & courses**

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| ITIL | ITIL Qualified |
| PRINCE2 | PRINCE2 Practitioner |
| Agile | Project Management (PM) Practitioner |
| The British Computer Society (BCS) | MBCS, Member |

**Education & qualifications**

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| University of Ulster at Coleraine | BSc (Hons) in Computing Science with Mathematics |
| The British Computer Society (BCS) | CEng, Chartered Engineer |

**Additional information**

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| **UK Citizen** Excellent references available | **Flexible on location** for the right opportunity |