**User**

|  |  |  |
| --- | --- | --- |
| Minor | Normal | Critical |
|  | Change Password  Create a new email/message for the bank | Login  Logout  View all bills  Pay a bill online  View account balance |

**Admin user:**

|  |  |  |
| --- | --- | --- |
| Minor | Normal | Critical |
| Delete an email  View users personal information Respond to an email from a user | Change password  Send email/message to a user Edit users information | Login  Logout  View all users accounts  View one users account  View all users balance  View one users balance.  Edit users balance  Add new user to the system  Delete users account  Delete user from the system |