

RESUME

Personal information

Name	Cheung Man Hin
Gender	Male
Age	29
Email	hugaibb@gmail.com
Tel No.	90603095

School attended

2021-2022	The HKU School of Professional and Continuing Education (Postgraduate Diploma in Information Technology)
2014-2018	Hong Kong Baptist University (Major subject : Physical Education and Recreation management)
2013-2014	TWGHs Lui Yun Choy Memorial College
2007-2013	Christian & Missionary Alliance Sun Kei Secondary School

Academic Qualification

2014	Hong Kong Diploma Secondary education Examination	
	Chinese Language	4
	English Language	3
	Mathematics (compulsory)	5*
	Liberal Studies	4
	Economies	5
2013	Hong Kong Diploma Secondary education Examination	
	Chinese Language	3
	English Language	3
	Mathematics Module 1 (calculus and statistics)	4
	Mathematics (compulsory)	5
	Liberal Studies	3
	Economies	4
	Business, Accounting and Financial Studies	4

Working Experience

Company name	H&M
Period	Sep 2018 –Apr 2019
Position	Part time sales adviser
Responsibility Assisted	Described product's features Answered customer's queries and complains
Company name	Hang Seng Bank
Period	Apr2019 – Oct2021
Position	Counter Service Supervisor
Responsibility Assisted	Provide quality customer service through counter transactions Refer customers to appropriate bank colleague Ensure smooth branch operations and achieve satisfactory audits.
Company name	N2N-AFE (Hong Kong) Limited
Period	Oct 2022 - now
Position	Operations Support Specialist
Responsibility Assisted	diagnose and resolve technical issues provide assistance and support to users maintain documentation and update support materials

Salary

Current salary:	\$20,000
Expected salary:	\$23,000

Availability Date

Availability date: 02/07