

Simone Ferreira

Greater Dublin



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Summary

Hard-working individual with proficiency in HTML, JavaScript, and CSS, as well as strong ability to communicate and work in a team. Challenges are what drives me. I am looking for opportunities that create a space of creativity out of my comfort zone, that breeds excellence and quality over a huge amount of uncertainty and change. Always studying and learning to deliver the best work possible at the best quality possible.

Experience



Web Developer

Self Employed

Dec 2018 - Present (1 year 7 months +)

Focus on frontend, mainly JavaScript using Bootstrap and Vue.

Design with WordPress (PHP and MySQL).



Service Desk Team Leader

Atos

Jul 2016 - Aug 2016 (2 months)

Responsible for coordinating the IT Analysts and monitoring support indicators in Rio2016 Olympic Games venues.

Incident management processes and user support management, avoiding problems and changes in the rise of customers and suppliers, as necessary, in accordance with contractual obligations.

Support to the infrastructure teams order to ensure the best transition of hardware and/or software services and applications supported by service desk.

Operational support to other groups, such as logistics, in incident resolution, in order to obtain early information in case of unavailability, reduction of emergency services or exceptions to normal support processes.



Administrative Assistant

SONDA

Oct 2013 - Dec 2015 (2 years 3 months)

Ensure compliance with customer requirements (SLA / service level) regarding availability of IT resources through fulfillment, registration, resolution of requests, administration of technology platforms in operations.



Administrative Assistant

Encantos bar e restaurante

Dec 2011 - Sep 2013 (1 year 10 months)

Provide administrative and technical support in the areas of human resources, administration, finance and logistics. Activities such as cash flow management, send and receive documents, merchandising checking, etc.

Perform office services such as organizing reports, spreadsheets and presentations.

Education



Senac Brasil

Free course , Computer Programming, Specific Applications

2019 - 2019

This course covered the following topics:

- Code architecture of web documents written in HTML & CSS
- Add and analyze code behavior and interaction with JavaScript
- Code with PHP interacting with MySQL
- Design and structure MySQL databases



Fundação Comunitária de Ensino Superior

Bachelor's degree, Information Technology

2012 - 2015

The Bachelor of Information Systems is proficient in many subjects, including:

Programming logic;
Object oriented programming;
Web development;
Network Administration;
Project management.

Licenses & Certifications



NETWORKS PART 1: INTRODUCTION, CONCEPTS AND PRACTICE - Alura Cursos Online



GESTALT: APPLYING PRINCIPLES IN A PHOTOSHOP LAYOUT - Alura Cursos Online



HTML5 and CSS3 I: YOUR FIRST WEB PAGES - Alura Cursos Online



Web developer - Senac



Web design: building websites using PHP,HTML,CSS and JavaScript. - Udemy

Skills

Atendimento ao Cliente • Microsoft Office • Português • Mídias sociais • Microsoft Project • SAP ERP • ERP (Planejamento de recursos empresariais) • PMI (Project Management Institute) • Metodologia PMBOK • Planejamento de eventos