



# ICT Training Center

**Il tuo partner per la Formazione e la Trasformazione digitale della tua azienda**



### Note

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

# SPRING AI

## GENERATIVE ARTIFICIAL INTELLIGENCE CON JAVA

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## GESTIONE ECCEZIONI

### Note

[illegible]

- ## Auto-configurazione gestore eccezioni

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## Note

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## This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper has a slight shadow on the right side, suggesting it's resting on a surface.

```
package it.venis.ai.spring.demo.config;

...

@Configuration
public class HelpDeskChatClientConfig {

    ...

    @Bean
    ToolExecutionExceptionHandler toolExecutionExceptionHandler() {
        return new DefaultToolExecutionExceptionHandler(true);
    }
}
```

### Note

[illegible]

```
package it.venis.ai.spring.demo.tools;

...

@Component
@RequiredArgsConstructor
public class HelpDeskTools {

    ...

    @Tool(description = "Recupera lo stato dei ticket di assistenza a partire da uno specifico username.")
    List<HelpDeskTicket> getTicketStatus(ToolContext toolContext) {

        String username = (String) toolContext.getContext().get("username");
        LOGGER.info("Recupero ticket per utente: {}", username);
        List<HelpDeskTicket> tickets = service.getTicketsByUsername(username);
        LOGGER.info("Trovati {} ticket di assistenza per utente {}", tickets.size(), username);
        throw new RuntimeException("Errore durante il fetch dei ticket");
        //return tickets;

    }

}
```

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**Branch:**

### Note