

February 11, 2026

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Hiring Manager

Galaxy Gaming

Re: Application for Vice President of Engineering and Development

Dear Hiring Manager,

I'm Simon Kaltgrad, a hands-on engineering leader and longtime troubleshooter with 25+ years building and scaling software in fast-paced, customer-facing environments—most recently as Senior Director of Engineering/Integrations at UrVenue. I'm applying via Indeed for the Vice President of Engineering and Development role at Galaxy Gaming because the mandate—owning end-to-end architecture, raising engineering standards, and shipping secure, high-availability systems—fits how I'm wired (and how I've delivered).

A few ways my background maps directly to what Galaxy Gaming is building:

- **Architecting & scaling platforms:** As CTO/VP Technology and co-founder of goconcierge, I led product development end-to-end and scaled a SaaS platform used in 1,800+ hotels worldwide—designing data schemas, UI/UX workflows, and reliable operations under real-world pressure.
- **Regulated, audit-heavy, security-minded delivery:** I led the initiative to become PCI Level One compliant and have a deep habit of building with security, risk mitigation, and operational rigor baked in—not

bolted on.

- Distributed systems, integrations, and data: At UrVenue I directed third-party vendor integrations, delivered SSO via SAML, and helped stand up an EDW offering using Snowflake and Fivetran—work that translates well to event schemas, service boundaries, and dependable data models.
- Engineering excellence & leadership: I've hired, mentored, and led multi-discipline teams (dev, QA, DBAs) while serving as project manager across portfolios—aligning stakeholders, timelines, and release quality without losing momentum.

I'm comfortable being the person who steps up when the lights are brightest—whether that's setting release gates with vendors, tightening CI/CD and on-call expectations, or translating complex architecture into clear business tradeoffs for Product, Ops, and Compliance. (My musician brain helps: tight rhythm, clean handoffs, and no surprise solos in production.)

I'd welcome the chance to discuss how I can help Galaxy Gaming deliver a scalable, secure next-generation platform and game development foundation—while keeping execution disciplined and teams energized.

Kind regards,

Simon Kaltgrad