

# Privacy Policy of sAlmon Software

**Effective Date:** January 7, 2026

**Company:** sAlmon Software

**Location:** Las Vegas, NV, USA

**Support Email:** support@saimonsoft.com

**SMS Contact Number (verification source):** +1 702 330 8931

## 1. Introduction

sAlmon Software (“we,” “us,” “our”) values your privacy. This Privacy Policy explains how we collect, use, disclose, and protect the personal information you provide when you:

- interact with our website,
- sign up for our SMS message programs (including alerts, updates, offers, reminders),
- or otherwise provide information in connection with our services.

This policy applies to all users, visitors, customers, and subscribers (“you,” “your”).

## 2. Information We Collect

We may collect the following types of personal data:

### Contact Information:

- Phone number (including SMS opt-in number)
- Email address (if provided)

### Usage Data:

- Information related to your interaction with our messaging program and website.

### Opt-In / Consent Data:

- Records of how and when you consented to receive SMS messages from us (e.g., web form submission, keyword confirmation).

We do **not** collect more data than is necessary to operate our services and communicate with you.

## 3. How We Use Personal Information

We use your personal information for the following purposes:

- **Deliver SMS Messages:** To send you the SMS alerts, notifications, promotions, or updates that you explicitly opted in to receive.

- **Service Administration:** To manage and improve our messaging services and customer support.
- **Compliance and Legal:** To comply with applicable laws, guidelines, and carrier requirements.

When you provide your phone number and consent to receive SMS messages, you are explicitly authorizing us to send messages to that number. Message frequency may vary. Message and data rates may apply. Standard message carrier fees from your wireless provider may apply.

## 4. SMS Opt-In, Opt-Out, and Help Instructions

### Opt-In:

You will only receive SMS messages if you have affirmatively opted in using a clearly labeled mechanism (e.g., web form checkbox, SMS keyword). The opt-in language will disclose the nature of the messaging program, message frequency (or that it may vary), and that message and data rates may apply at the point of consent. [Twilio](#)

### Opt-Out:

You may discontinue receiving SMS messages from us at any time by replying **STOP** to any message. After texting STOP, you will receive a confirmation message and will not receive further SMS messages from us. You may re-subscribe by opting in again.

### Help:

For assistance, you can reply **HELP** to any SMS message, email [support@saimonsoft.com](mailto:support@saimonsoft.com), or contact us via our website.

## 5. Information Sharing and Disclosure

We respect your privacy and do **not** share or sell your mobile phone number or opt-in consent data to third parties for their direct marketing or promotional purposes.

We may share your information only:

- with trusted service providers or subcontractors who help us operate our services (e.g., SMS platform providers, analytics services), and
- when required to comply with legal obligations (e.g., law enforcement, regulatory requests).

Such service providers only receive information necessary to perform their services and are contractually obligated to safeguard your information. They are **not** permitted to use your information for their own marketing purposes.

Specifically, text messaging opt-in data will not be shared with third parties or affiliates for marketing/promotional purposes. This includes **mobile numbers and consent records** that originate from SMS opt-in flows. [HighLevel Support Portal](#)

## 6. Data Retention

We retain your personal information only as long as necessary to fulfill the purposes described in this policy and as required by law. If you opt out of our SMS messaging program, we retain only the minimum necessary records to honor your choice and maintain compliance with applicable rules.

## **7. Security**

We use reasonable administrative, technical, and physical safeguards to protect your personal information. However, no method of data transmission over the internet or storage is completely secure. We cannot guarantee absolute security.

## **8. Your Rights and Choices**

Depending on where you live, you may have certain rights regarding your personal information, such as:

- the right to access or correct data,
- the right to request deletion of your data.

To exercise your rights or make a request, please contact us at [support@saimonsoft.com](mailto:support@saimonsoft.com).

## **9. Changes to This Policy**

We may update this Privacy Policy to reflect changes in our practices or legal requirements. If we make material changes, we will post the updated policy with an updated effective date.

## **10. Contact Us**

If you have questions about this Privacy Policy or your personal information, please contact:

**sAlmon Software**

Email: [support@saimonsoft.com](mailto:support@saimonsoft.com)

SMS Support: +1 702 330 8931