

# SIMON LORIMER

SOFTWARE DEVELOPER

## DETAILS

### ADDRESS

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New Zealand

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## LINKS

[simonlorimer.com](http://simonlorimer.com)

[LinkedIn](#)

[GitHub](#)

## SKILLS

Computer Science

Software Engineering

Information Systems

Business Analysis

Agile Methodologies

Web Design &  
Development

Git (Version Control)

Chrome Extensions

User Experience

Customer Service &  
Support

Leadership

Python

JavaScript

SQL

Node.js

## PROFILE

I am a Software Developer at 2degrees and recent graduate from the University of Canterbury. I studied a Bachelor of Science, majoring in Computer Science and minoring in Information Systems. My interests include programming, technology, music and video games. I am constantly looking for new challenges relating to my interests.

## EMPLOYMENT HISTORY

### Software Developer, 2degrees

Auckland, New  
Zealand

Jul 2021 — Present

Graduate Software Developer role includes:

- Primary Software Developer for 2degrees' IVR and softphone application
- Front-end/Back-end development using React.js, TypeScript and Node.js
- Diagramming and documentation using Swagger.io, Visio and Figma
- Agile Project Management using Jira
- Version Control using Bitbucket

### Senior Technical Specialist, 2degrees

Christchurch

Feb 2021 — Present

Tier 2 Supervisory role includes:

- Incident management.
- Monitor and maintain server infrastructure and service level.
- Negotiate and resolve service delivery requests.
- Provide expert technical troubleshooting, commonly DSL/Fibre, DNS and routing issues.
- Sign off faults and provide approval for replacement hardware for our end customers.

### Customer Care Specialist, 2degrees

Christchurch

Feb 2018 — Feb 2020

- Assisting Residential Broadband customers with technical issues such as VOIP, Baseband, DSL and Fibre Optic connections.
- Providing Account support such as billing, plans and customer preferences.
- Providing superb customer service in a fast-paced KPI driven workplace.
- Retaining customers through understanding, building rapport and needs analysis.

## EDUCATION

### Bachelor of Science, University of Canterbury

Christchurch

Feb 2017 — Jun 2021

- Computer Science (**Major**)
- Information Systems (**Minor**)

- Software Engineering

### **NCEA Level 3, Riccarton High School**

Christchurch

Feb 2012 — Nov 2016

- Digital Technologies
- Computer Programming
- Mathematics with Calculus
- Mathematics with Statistics
- Physics

## **INTERNSHIPS**

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### **Developer Internship, 2degrees**

Christchurch

Feb 2021 — Present

*To fulfill the work experience requirement of my degree (BSc INFO390).* This involved working remotely alongside the 2degrees Development team in Auckland. This internship has exposed me to many real-world development technologies:

- Version Control using Bitbucket
- Agile project management using Jira
- API documentation using Swaggerhub
- Automated pipelining/local scripts using Node.js and TypeScript

### **Assistant Web Developer, Contract Compass**

Christchurch

Sep 2020 — Dec 2020

Startup e-commerce web platform, aimed to digitize construction contracts and tendering.

- Frontend development using Vue.js, HTML and CSS.
- Backend and API development using Node.js and Express.js.

## **VOLUNTEER EXPERIENCE**

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### **Youth Group Leader, Avonhead Community Trust**

Christchurch

Feb 2017 — Feb 2019

- Management of leaders
- Supervision of young adults
- Coordinating and planning of material

## **PROJECT EXAMPLES**

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### **My Portfolio**

Oct 2021 — Nov 2021

A portfolio project to learn the works of React.js and Node.js.

<https://github.com/simonlorimer/my-portfolio>

[simonlorimer.com](https://simonlorimer.com)

### **ResiTools**

Jun 2020 — Feb 2021

ResiTools is a Chrome Extension that is designed to make Residential Broadband tasks easier at 2degrees. The first release features custom templates, Time Without Service and Surcharge calculators. Developed and maintained by Simon Lorimer and Sean Madondo.

Technologies: HTML, CSS, JavaScript and Google Chrome Extension API

<https://github.com/simseandev/resitools>

## **INFO263 Event Management Portal**

Aug 2020 — Oct 2020

A group full stack project designed to aid the University of Canterbury in changing computer states during examination periods.

Grade Obtained: A+ (First place)

Technologies: PHP, JavaScript, HTML, CSS, MySQL

Source code available upon request.

## **SENG365 Petitions Web Application**

Mar 2020 — Jun 2020

This is a web application that followed specifications from the SENG365 (Web Computing Architectures) course.

Grade Obtained: A

Technologies: MySQL, Node.js, Vue.js, HTML, CSS

<https://github.com/simonlorimer/SENG365-petitions-frontend-backend>

## **A complete list of my projects and skills can be found here:**

<https://github.com/simonlorimer>

Other project technologies include: PHP, HTML, CSS, Python, Java, JavaScript, Node.js, C, C#, MySQL

## **REFERENCES**

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**References available upon request**