



Statement and tax invoice

Watercare Services Limited

info@water.co.nz  
[www.watercare.co.nz](http://www.watercare.co.nz)  
Private Bag 94010  
Auckland 2241  
**Customer service line**  
Mon to Fri 7.30am to 6pm  
09 442 2222



Account number:

0689216-03

Invoice date:

29 Dec 2014

GST number:

56-892-397

Due date:

19 Jan 2015

Total due:

\$ 31.55



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PSIcapture - Not For Resale Version

Use water wisely

For water

savings tips see

[www.watercare.co.nz](http://www.watercare.co.nz)

Summary

**Property location**  
**Account type**

2 3 Houghton St Meadowbank  
Domestic

**Previous statement**

Opening balance	\$ 33.16
Payments received	\$ 33.16 cr
Balance still owing	<b>\$ 0.00</b>

If you recently made a payment, it will appear on your next bill.

**Current charges** Refer overleaf for details

Water volumetric charges	\$ 6.88
Wastewater volumetric charges	\$ 9.18
Wastewater fixed charges	\$ 15.49
Balance of current charges	<b>\$ 31.55</b>

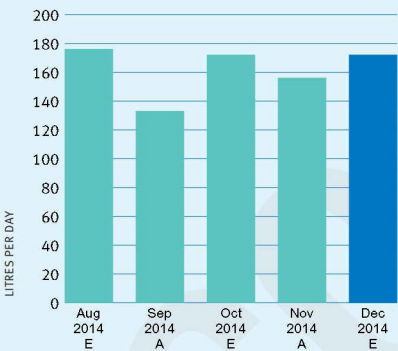
All current charges include 15% GST: \$ 4.12

**Total amount due**

**\$ 31.55**

Any balance unpaid after the due date may incur a late payment charge of \$7 or 1% of the overdue balance, per month or part of a month, whichever is greater.

Usage history



Average daily usage in Dec **172 L**  
A = Actual read E = Estimated read



WSLAC06892160350000003155



Payment slip

Please detach and return this slip when making a payment

This account will be paid by direct debit on

**19 Jan 2015**

For the amount of

**\$ 31.55**



WSLAC06892160350000003155

0689216035

0000003155

890

## Details

### Charge details

Volumetric charges		Unit rate	
Water	5.00 kL	\$1.375/kL	\$ 6.88
Wastewater	3.93 kL	\$2.336/kL	\$ 9.18

### Fixed charges

Wastewater	29 days	\$195.000 pa	\$ 15.49
			\$ 31.55

### Consumption details


**Meter no. A06A171537** - Consumption period 29 days

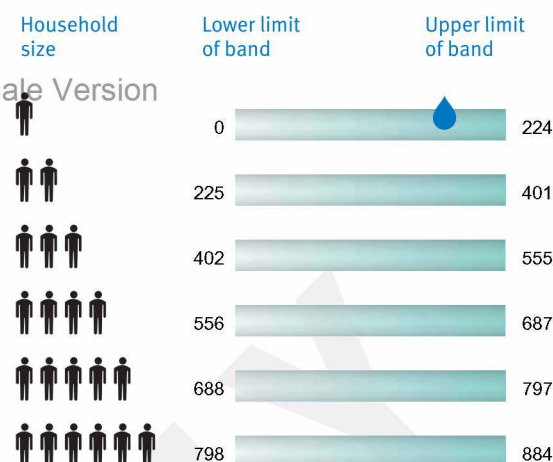
This reading	23-Dec-14	421	Estimate
Last reading	24-Nov-14	416	Actual

Consumption		5.00kL	
Water		5.00kL	
Wastewater	@78.50%	3.93kL	

## Usage comparison

Average daily consumption in litres per day\*

 The droplet shows you where your household falls



\* these figures are based on average usage according to the 2008 BRANZ Water Use in Auckland Households Study and are indicative only. If your usage puts you into a household bracket with more people than are currently residing in your household your usage is more than average. Outdoor usage, for example an irrigation system, will influence your consumption towards the upper end of the band.

## What else should I know?

### Water and wastewater charges

Watercare's website, [www.watercare.co.nz](http://www.watercare.co.nz), has information on water and wastewater charges as well as other charges, such as special meter-reading costs.

### Water leaks

If your bill is higher than usual, you may have a water leak. If you repair leaks promptly you may be eligible for a leak rebate. Information about how to check for leaks is available on our website.

### Water meter readings

The volume charges on your bill may be based on actual or estimated water meter readings. Estimated readings take into account your household's recent water consumption. If the estimate differs from your actual consumption, your next bill will be adjusted automatically.

### Customer contract

By receiving our water and wastewater services, you are deemed to have accepted our customer contract. A copy of the contract is available on our website.

### E-billing

Sign up for e-billing to receive your bills quickly by email. You can register online at [www.watercare.co.nz](http://www.watercare.co.nz).

### Disclaimer

This bill excepts errors and omissions and may be subject to final adjustment and corrections.

### Having difficulty paying?

Please contact us on 09 442 2222. Assistance is also available from the Water Utility Consumer Assistance Trust. [www.waterassistance.org.nz](http://www.waterassistance.org.nz)

## How can I pay?

There are many ways to pay your bill as detailed below. Alternatively, register for self-service online at [www.watercare.co.nz](http://www.watercare.co.nz) by clicking on "Sign in to your account". Remember to quote your Watercare account number as the reference when making any payment.

### Direct debit and internet/phone banking

Set up a direct debit from your bank account, or phone us to set it up for you, and we'll withdraw the amount owing on the due date. It's the easiest way to pay your bill. Alternatively, you can call your bank or log into its website each month to pay the amount owing.

Most banks have Watercare set up as a pre-loaded payee. If your bank doesn't, you will need these details:

**Bank account name:** Watercare Services Limited

**Bank:** BNZ

**Bank account number:** 02-0192-0115055-02

**Your reference/Watercare account number:** 0689216-03

### Credit card

Set up a recurring credit card payment and we'll take the amount owing from your credit card account on the due date. You can also make a one-off credit card payment on our website or by phoning us.

### Automatic payment

You can pay a fixed amount each week, fortnight or month. If there is still an amount owing when you receive your bill, you can adjust your next payment to cover the shortfall by the due date.

### Other ways to pay

You can also make a cheque out to 'Watercare Services Limited' and post it with your payment slip in the reusable envelope sent with this bill; or pay in person by taking your bill to any PostShop or BNZ branch.