**${secondConsultantCc}**

**${secondConsultantTitle}**

${secondConsultantSurname}

${secondConsultantEmail}

中華電力有限公司

CLP Power Hong Kong Limited

技術服務部

TECHNICAL SERVICES DEPARTMENT

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|  |  |
| --- | --- |
| 致 To | ${firstConsultantTitle} ${firstConsultantSurname} |
|  | ${firstConsultantCompany} |
| 傳真號碼 Fax/電郵 Email | ${firstConsultantEmail} |
| 發送人 From | Mr Edmond Chan |
|  | Principal Manager – Systems Engineering |
| 傳真號碼 Fax | 2678 6000 |
| 電話號碼 Tel | 2678 7893 |
| 發送人參考編號 Our Ref | 248-17/Fax/F/${faxRefNo}/${faxDate} |
| 收信人參考編號 Your Ref |  |
| 日期 Date | ${issueDate} |
| 總頁數 Total pages | 2 (including this page) |

如傳送過程中出現問題，請即致電 (852) 2678 6180。

If you do not receive all pages of this fax or have any problem with the transmission, please telephone (852) 2678 6180.

**Dear ${firstConsultantTitle} ${firstConsultantSurname},**

|  |
| --- |
| **Follow Up Power Quality Service for the Project,**  **“${projectTitle}”** |

You may be aware that modern electrical or electronic equipment may be sensitive to power quality (PQ) issues such as voltage dips and harmonics. As your energy partner, CLP Power is committed to providing reliable and stable power supply. However, like many power systems in other cities, voltage dips are unavoidable because of various external factors. They include interference to overhead lines by adverse weather (e.g. typhoon, lightning strikes) or foreign objects (e.g. overgrown vegetation, wild lives); damage to underground cables caused by road works of third parties, etc. In some cases, voltage dips can also be caused by faults in interconnected power networks beyond CLP Power’s boundary. Also, harmonic current is usually caused by the customers’ non-linear loadings such as power electronic equipment.

We are committed to assisting our customers to resolve the potential PQ issues. For the captioned project which will be commissioned soon, we hope your critical equipment which are sensitive to PQ issues would have already implemented the corresponding PQ mitigation solutions mentioned in your PQ reply slip, which was returned to us on ${replySlipReturnDate}, to help reduce the potential impact caused by PQ issues.

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As the captioned project has now come to a critical phase and will be commissioned soon, we would like to take this opportunity for a follow up professional PQ service and arrange a joint PQ Site Walk to your plant with you and your Operation & Maintenance (O&M) Team. Other parties such as project consultant, contractor and owner are also invited. The participation of O&M Team would be critical as PQ issues may create operational issues in future. We would walk through critical equipment together and pass on the latest PQ information as well as help assess PQ mitigation solutions before commissioning.

We strongly encourage your company to accept this free professional PQ service invitation and carry out a joint PQ Site Walk before project commissioning for a thorough assessment of critical equipment to combat PQ issues and alleviate the impact. Should you have any enquires with the above or arrange a joint PQ Site Walk with us, please feel free to contact our Mr K.Y. Poon (tel: 2678 6047 or email: benpoon@clp.com.hk) or Mr K.W. Chan (tel: 2678 7518 or email: kw.chan@clp.com.hk).

Yours sincerely,

CLP Power Hong Kong Limited

Edmond Chan

Principal Manager – Systems Engineering

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