SIMPHIWE MKHWANAZI
IT GRADUATE

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PROFILE INFORMATION

I am a highly motivated and dedicated IT graduate with a strong passion for technology, innovation, and continuous growth. I thrive in fast-paced environments where I can apply my problem-solving skills and think critically to add value. My hunger to learn drives me to constantly seek new knowledge and stay ahead of industry trends. With a forward-thinking mindset, I am committed to making a meaningful impact in the tech space.

SKILLS

Effective Communicator Agile Mindset Collaborative	IT Support Problem Solving Data Engineering & Analysis	C#, MVC, SQL Java, Javascript Python, Flask, Excel

EXPERIENCE

IT Support, Durban University of Technology   **Feb 2024 - Dec 2024**

- Assisted over 100 students at the library by trouble shooting Wi-Fi, printers, teams, outlook, and Moodle TLZ
- Managed the library database to process loans of books, laptops and the meeting rooms
- Provided technical expertise to more than 30 students a week for smooth academic excellence
- Setting up of computers at the E-Zone for students, before library related lectures, and tests

EDUCATION

Durban University of Technology

Advanced Diploma in Information Communications Technology   **Feb 2025 - Nov 2025**
- Major in Applied Maths for Computing.
- Relevant coursework in Data Structures, Machine Intelligence, Business Intelligence

Diploma in Information Communications Technology   **Feb 2021 - Nov 2024**
- Major in Applications Development, and Information Systems
- Relevant coursework in Applications Development project, Human Computer Interaction, and Communication Networks .

ADDITIONAL INFORMATION

- **Certifications:** Foundational C# with Microsoft, Python Essentials, Agile, Devops and Cloud Foundations, Java Programming, OOP in Java.
- **Projects :** Room Booking Web App**,** Online Book Store**,** Time Tracking Dashboard
- **Awards /Activities :** Won second place in the Mlab AI hackarthorn(2023), Led my group in the university project (2022-2023)