

UX / UI RESEARCH AND DESIGN

A design, psychology, and travel enthusiasts who loves to code her own idea.

# **EXPERIENCE**

### UI/UX Designer / Team Lead

Red Academy, Vancouver 2019 - Current

Lead design team of 4 and responsible for user experience, interface with a focus on usability and team communication.

### Lead Designer / Front-end developer JIN, Tokyo 2019

Provided first influencer network services in Japan. Responsible for UI/UX research and design, testing and front-end development.

### Senior Consultant - UX & Strategy

E. Sun Financial, Taipei 2016 - 2018

Researched customer behaviour and drafted strategies for bank transformation projects. Increased sales by 36.2% YoY and staff referring rate by 125%.

#### **APAC Team - UX Research & Branding** UBS AG, Taipei 2015 - 2016

Lead APAC team to rank CSR No.1 in UBS. Increased 120% engagement rate by analyzing user preference and utilizing digital contents.

#### Journalist & Comm. Coordinator

WWD Foundation, California 2010 - 2014

Interviewed artists, researched local market, and organized World Wood Day events in 10+ countries from Europe, Africa to Asia.

### SKILLS

#### **UX Methods**

**User Interviews** Affinity Diagram Storyboarding

Wireframing

Prototyping

Sketching

**Usability Testing** Rapid Prototyping

Responsive Design

User-centered Design

Project Management

# **TOOLS**

#### Design

Illustrator InDesign Photoshop Invision Sketch Principle Flinto

#### **Programming**

HTML5 CSS3

Vanilla Javascript

# RECOGNITIONS

#### 1st Place

Girls in Tech Hackathon, Vancouver 2019 Created an Al prediction model & real-time interactive app for fire alert.

#### **Tech Projects Awards 2018**

The Banker, Global 2018

Researched and provided user-centric solutions to detect & track fraudulent bank accounts.

#### **UBS Taiwan CSR No. 1**

UBS AG, APAC 2016

Researched market, communicated with 3rd parties, drafted strategy, and created digital contents.

#### The Most Potential Business Plan Award

NCTU Hackathon Competition 2015

Designed an haute couture garment app that bridged customers and fashion designers.

#### The Founder & the President

NCTU Global MBA Committee 2015

Organized national and international seminars, the youth volunteer program and alumni parties.

**Global MBA** 2014 - 2016

National Chiao Tung University, Taiwan Duo Program: Babson College, USA

**B.A.** Communication & Media 2006 - 2010 National Cheng Chi University, Taiwan Top 1 nation-wide

### **CERTIFICATES**

**Interactive Design Foundation** Cert. #53909 Psychology/Interactive Design/User Experience

Sololearn Cert. #14108555 HTML, CSS, JavaScript

### **INTERESTS**











Mandarin Native



Intermediate

