# **ANNIE YINING WANG**

Leverage extensive UX expertise, strategic insight, and servant leadership to innovate and enhance user experiences

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# **RECENT EXPERIENCES**

## Lead UX & UX Manager

Zoocasa x eXp Realty (2022 Dec - Present)

#### Lead UX

Zoocasa (2022 Jan - 2022 Dec)

## UX Mentor | Concordia University

Concordia University (2022 Jan - Present)

## Principal UX Designer

QuoteToMe (2020 May - 2022 Jan)

View More Experiences

# **SKILLS**

Strategic UX Leadership, Organizational Leadership, Product Road Mapping, AI Integration in Design, Data-Driven Design Decision Making, Cross-functional Team Management, Stakeholder Communication.

Lean UX, Affinity Diagram, Information Architecture, Rapid Prototyping, Responsive Design, User-Centred Design, A/B Testing, Affinity Diagram, Wireframing, Prototyping.

## **TOOLS**

Figma

Miro

Notion

Dovetail

Grain

Crazyegg

Mixpanel

Adobe Creative Suite

## **ACCOMPLISHMENTS**

- Spearheaded the creation of a centralized user feedback database for data-driven design and led the integration of AI in workflows, quadrupling (+4x YoY 2022-2023) efficiency.
- Managed a cross-disciplinary UX team, fostering collaboration and a shared mission to quantify and amplify UX impact.
- Instituted a comprehensive UX process, integrating quantitative and qualitative research and design.
- Increase email user engagement (+23.7%) and website users (+13.2% YoY 2022-2023).
- Exhibits comprehensive expertise, effective communication, motivational leadership, and a commitment to ongoing learning and inclusivity in the UX field.
- Solely responsible for the company's UX design launched the mobile app in 1 month and revamped the website in 2 months.
- Increase user completion rate (95%) for features, as per Mixpanel analytics, bolstering product adoption.

# **HONOURS & AWARDS**

## **Top 1% Mentor Worldwide**

ADPList Global (2022)

Successfully cultivates a new generation of UX designers, equipping them with enhanced skills, critical thinking abilities, and a deep understanding of user-centered design principles.

#### Winner (1st Place) of the Hackathon

Girls in Tech Vancouver (2019)

Developed an AI-based predictive model and a real-time interactive application for fire alerts.

## Tech Projects Awards 2018 | The Banker

The Banker (2018)

Conducted research and developed user-focused strategies for identifying and monitoring fraudulent banking accounts.

## **EDUCATION**

## Global MBA (Hons.)

Babson College, USA (Entrepreneurial Studies) National Chiao Tung University, Taiwan