# RAVI KUMAR SINGH

Jamshedpur, Jharkhand - 831005 

Professional Experience

# Teksystems Global Services

October 2020 - Present

Software Engineer

- Successfully managing a Team of 8 people and working with them to focus on our goal and make the best out of the
- Working on developing a API Based password reset system using chatbots and IVR
- Created API's and connected backends using API for password Reset.

#### Associate Engineer

- Worked on a chat bot to connect to service now and register tickets for incidents and requirements, and to reset password for employees via their managers.
- Cloud Functions:-NodeJS code for calling different API's on different servers, NodeJS code for multi-factor authentication via chat bot, NodeJS code for write and read operations on Google Cloud Datastore
- Service Now:- Used API's to do CRUD operations on Tables, Used upload Attachments API
- Google Cloud Pubsub:- NodeJS code on App Engine to get data from Pubsub Topic and Push to MySQL table, Created Pubsub Topic and Subscription
- Azure Active Directory:- Created Apps on Azure AD for Single-Sign-On and Bot Service to integrate the Bot with Teams.
- Working on the Backend for developing a Portal which would work as a suggestion portal for company employees

### Trainee Engineer

- Worked on developing a system to get data from the employees and generate an analytical view of the organisation which will help in predicting whether it is affordable to open the organisation for employees or not.
- Worked on AWS GLUE, Created crawlers and Jobs, Python code to shift data from DynamoDB to Athena to Redshift
- Worked on a program to move data from Conventional databases to Google Cloud Bigguery, which also included a automatic testing component to test whether the data has been correctly copied or not.
- Schema Migration:- Python code to Extract schema and build create statements for the given Database
- Bigquery Automation:- Python code to Connect to Bigquery Code to get data from Bigquery in desired form

## **Projects**

# Database Connector | Python, My SQL, HTML/CSS, MongoDB

May 2020

• A web ui to query on a database and edit the data saved to the database by editing the query table and update the data of the database using the web ui, rather than the update query

## Intellipark | Python Flask, MySQL, HTML/CSS, Javascript

July 2019

• A website that would tell people that whether there is a parking space available in the parking lot, or not and if yes where the available space is, and also which parking space is occupied by whom.

#### Technical Skills

Languages: Python, C, HTML/CSS, JavaScript, SQL, NodeJS

Developer Tools: VS Code, Google Cloud Platform, Amazon Web Services, Service Now, Nice In-Contact IVR Studio

# Leadership / Extracurricular

# Teksystems Global Services

2021

Distinguish Performer of the quarter

#### Institute of Technical Education and Research

2019 and 2020

Campus Ambassador Spring Fest

IIT Kharagpur

St. Mary's English High School

2015 - 2016

Secretary

Interact Club(A Rotary Sponsored Club)

# Education

# Bachelor of Technology in Computer Science

August 2016 - July 2020

Siksha 'O' Anusandhan University

Institute of Technical Education and Research (CGPA:- 8.79)

Intermediate

March 2014 - May 2016

St. Mary's English High School(75.2%)

CBSE

Matriculation March 2014

St. Mary's English High School(CGPA :- 8.8)

CBSE