

Oceania Travel – Cancellation & Refund Policy

We understand that travel plans can change unexpectedly. Our cancellation policy has been designed to provide flexibility while ensuring fairness for both the traveler and our service partners in Australia and New Zealand.

Refund Timeline

- More than 30 days before departure: **100% refund**
- 15–30 days before departure: **50% refund**
- 7–14 days before departure: **25% refund**
- Less than 7 days: **No refund**

Rescheduling Policy

Travelers may reschedule their trip **once at no extra cost** if requested **10+ days before departure**.

Last-minute rescheduling is subject to availability and partner policies.

Refund Processing

Refunds (where applicable) will be processed within **7–10 business days**.

Refunds will be credited to the original mode of payment.