

# Ink

**July 2016**

Volume 13, No. 7



 NEWS

## Lead News Story for Issue

By Author Dent

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 NEWS

## Chaplin, Shannon, Signals, and Pratfalls

By Author Dent

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 INKBLOTS

## Smart Phones in the Wild

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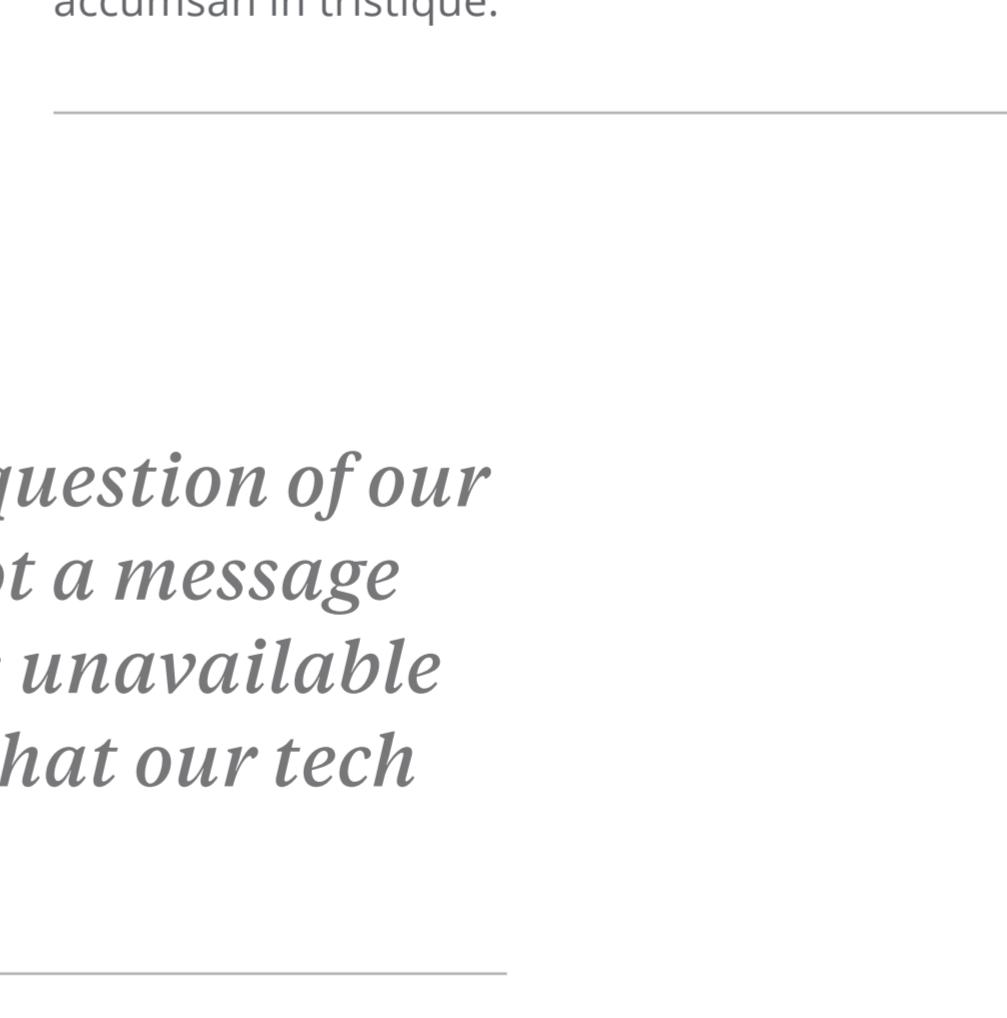
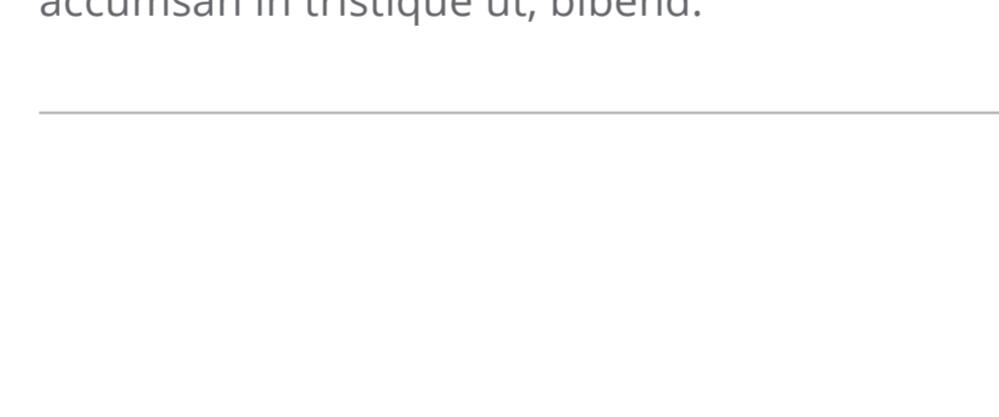
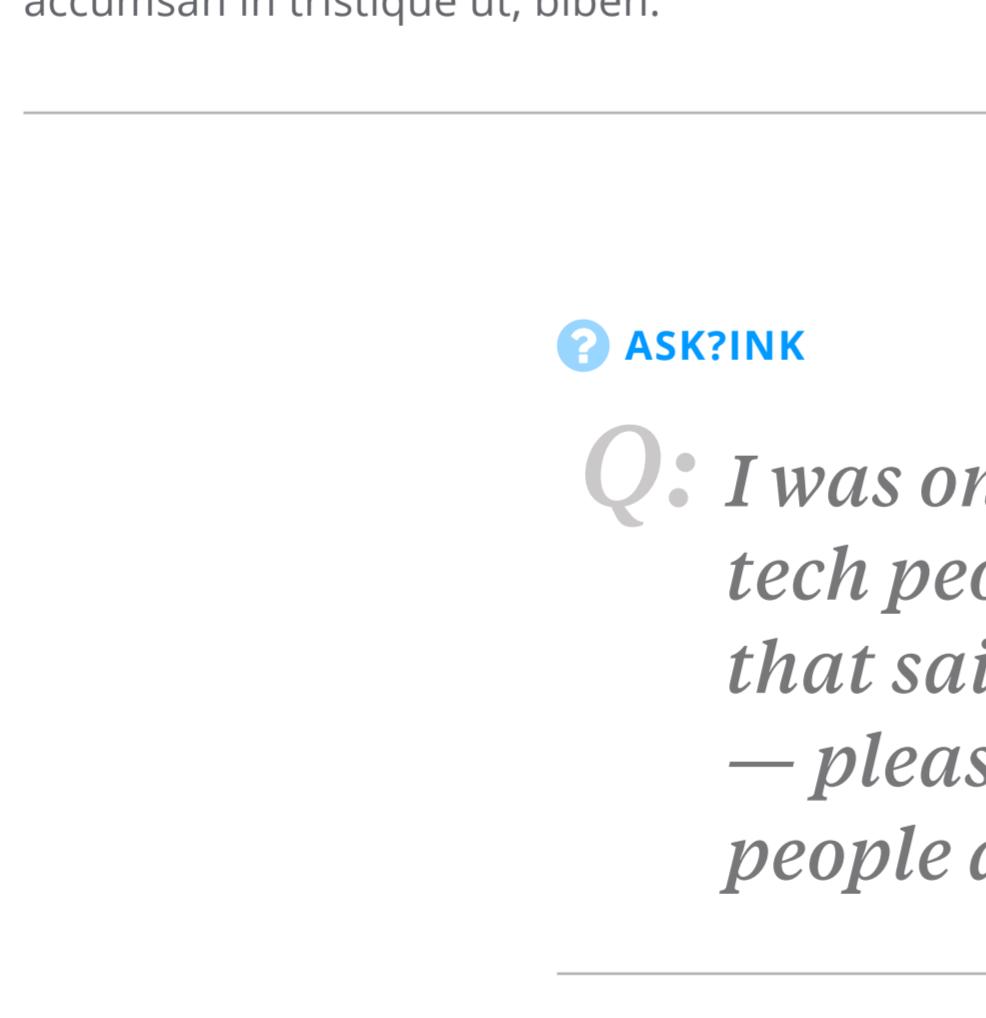


 ON LOCATION

## Celebrating a Century of Business Heritage in Tokyo

By Author Dent

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 VIEWS

## On the Job with John Morgan

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 INK SMARTS

## Knowledge Briefs, July 2016

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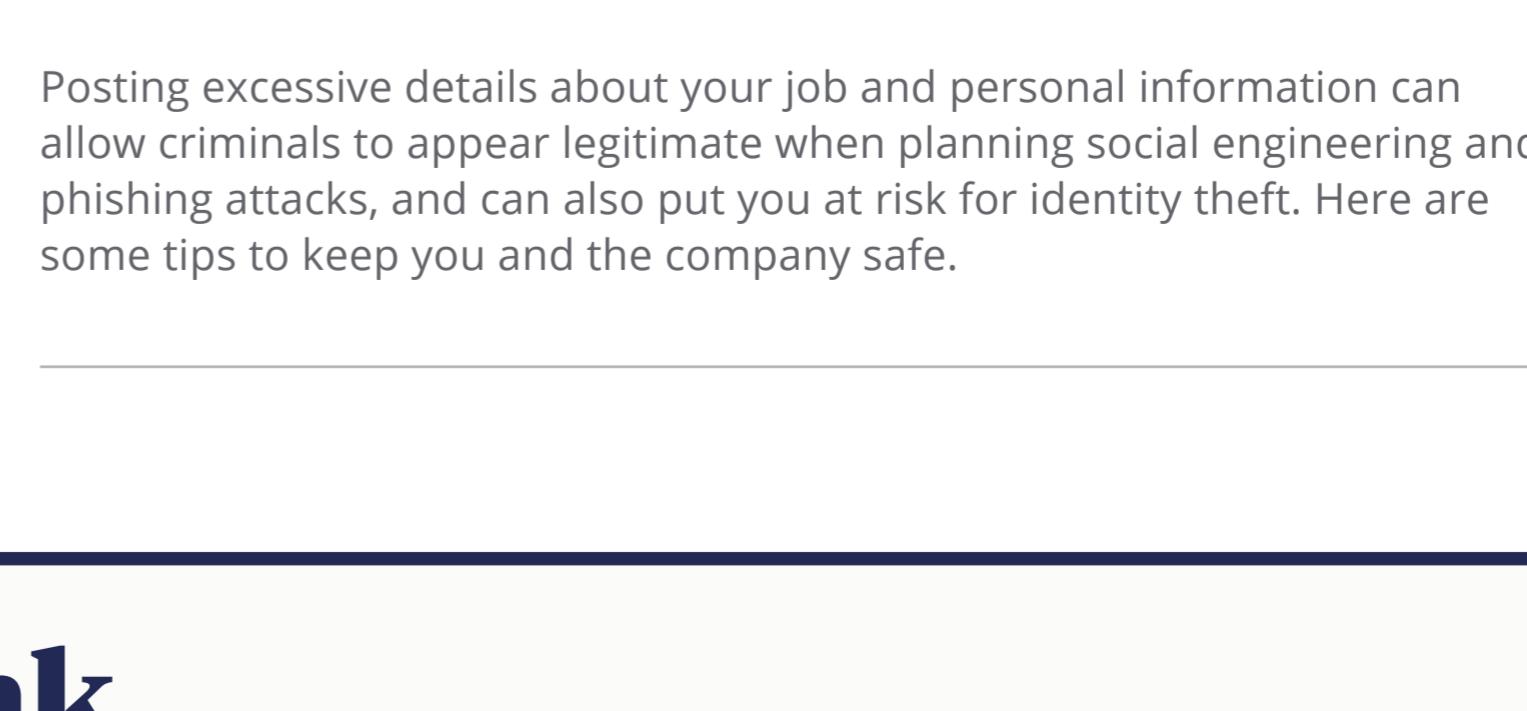
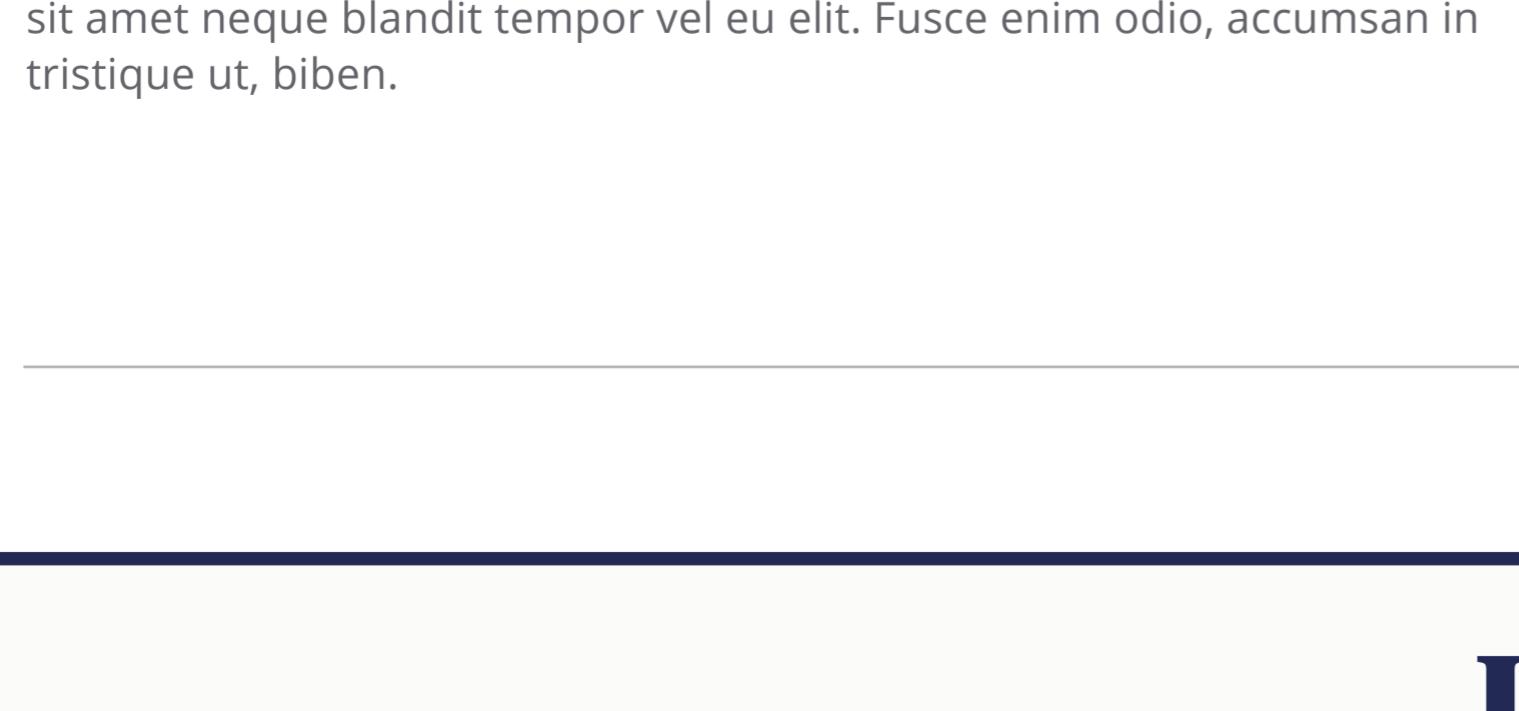
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 ASK?INK

**Q:** *I was on the road and I needed to ask a question of our tech people. I called his number and I got a message that said I have reached someone who is unavailable — please try again later. How can it be that our tech people don't have voicemail?*



 SOCIAL MEDIA

## Our Favorite Posts for August

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 INK SMARTS

## Don't Fall Victim to a Social Engineering Hack!

Posting excessive details about your job and personal information can allow criminals to appear legitimate when planning social engineering and phishing attacks, and can also put you at risk for identity theft. Here are some tips to keep you and the company safe.

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## A Tree Grows in Brooklyn

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## What Technology Wants

By Author Dent

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## The Man Who Mistook His Wife for a Hat

By Author Dent

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NEWS

## News in Brief

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Employee Opinion Survey results show colleagues feel more engaged

Track your progress through July 31

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### NEWS ARCHIVE

› June 2016

› May 2016

› April 2016

› March 2016

**A Tree Grows in Brooklyn**

by Author Dent

**What Technology Wants**

by Author Dent

**The Man Who Mistook his Wife for a Hat**

by Author Dent

**Infinite Jest**

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**A Funny Thing Happened on the Way to the Water Cooler**

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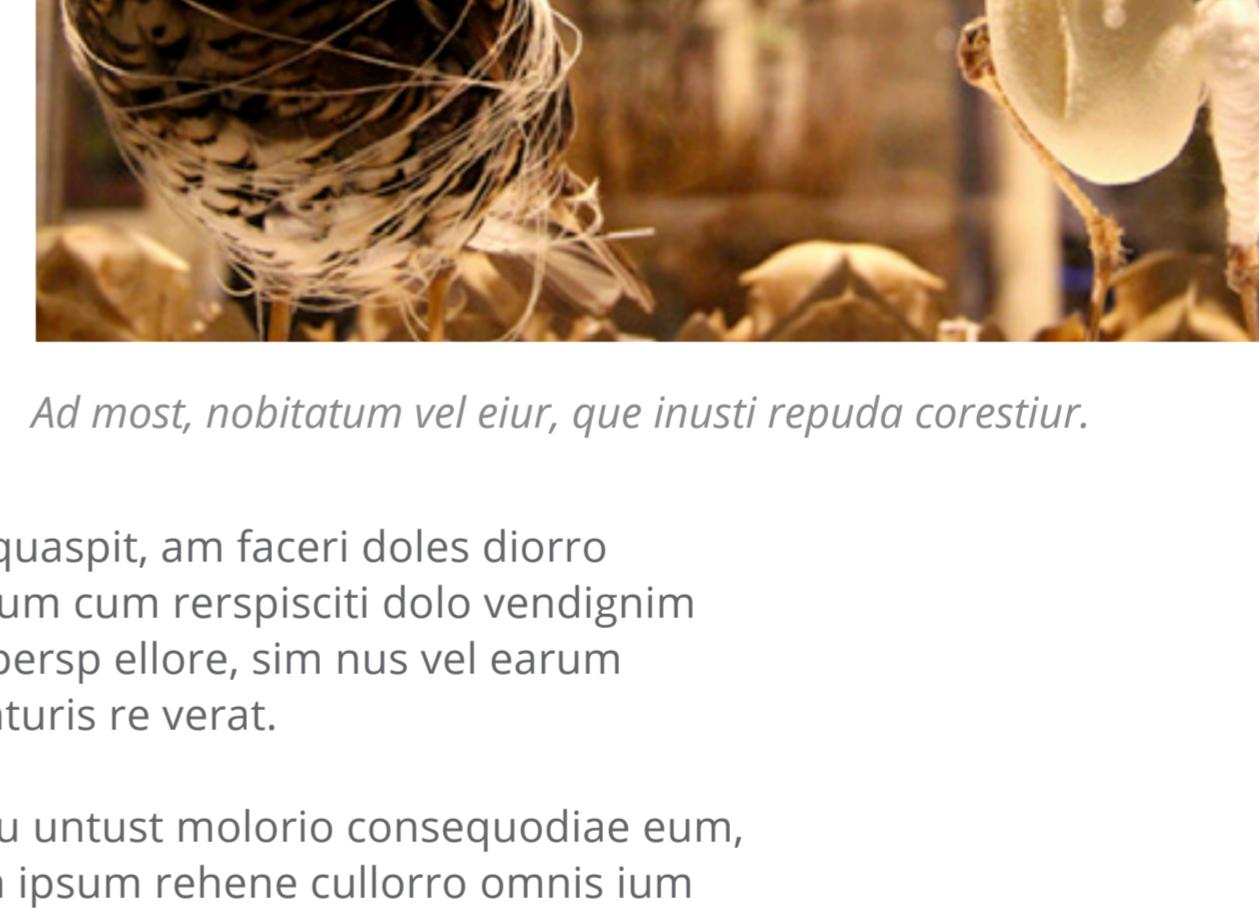
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 **NEWS**

## News in Brief

August 2016

### Employees encouraged to complete annual Code of Conduct requirements

JPMorgan Chase Corporate employees across the globe are reminded to complete the firm's annual Code of Conduct training, which starts this month. "The Code of Conduct provides the framework to guide us, embedding the values of integrity, fairness and accountability in everything we do," Chairman & CEO Jamie Dimon said in a message to all employees. "It's up to each of us to follow the letter and spirit of the Code and its related policies. We all have an obligation to treat our customers and clients fairly — and to raise our hand when we see something wrong or suspect something isn't right." While you're completing the training, you must also affirm that you're in compliance with the Code and certify your outside activities.

&lt; Previous

Next &gt;

### Employee Opinion Survey results show colleagues feel more engaged

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# Views

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 VIEWS

## 15 Minutes with Molly Carpenter, Corporate Secretary

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### VIEWS ARCHIVE

› June 2016

› May 2016

› April 2016

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# On Location

July 2016

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By Author Dent

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## Field Reports

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Tampa, FL; Legal Department hosts financial literacy program for at-risk kids

New York City; WIN sponsors Girl Scouts 'Mad Mud' obstacle course

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### ON LOCATION ARCHIVE

 June 2016

 May 2016

 April 2016

 March 2016

### From Saunas to Spotify; How Sweden Works

#### Field Reports

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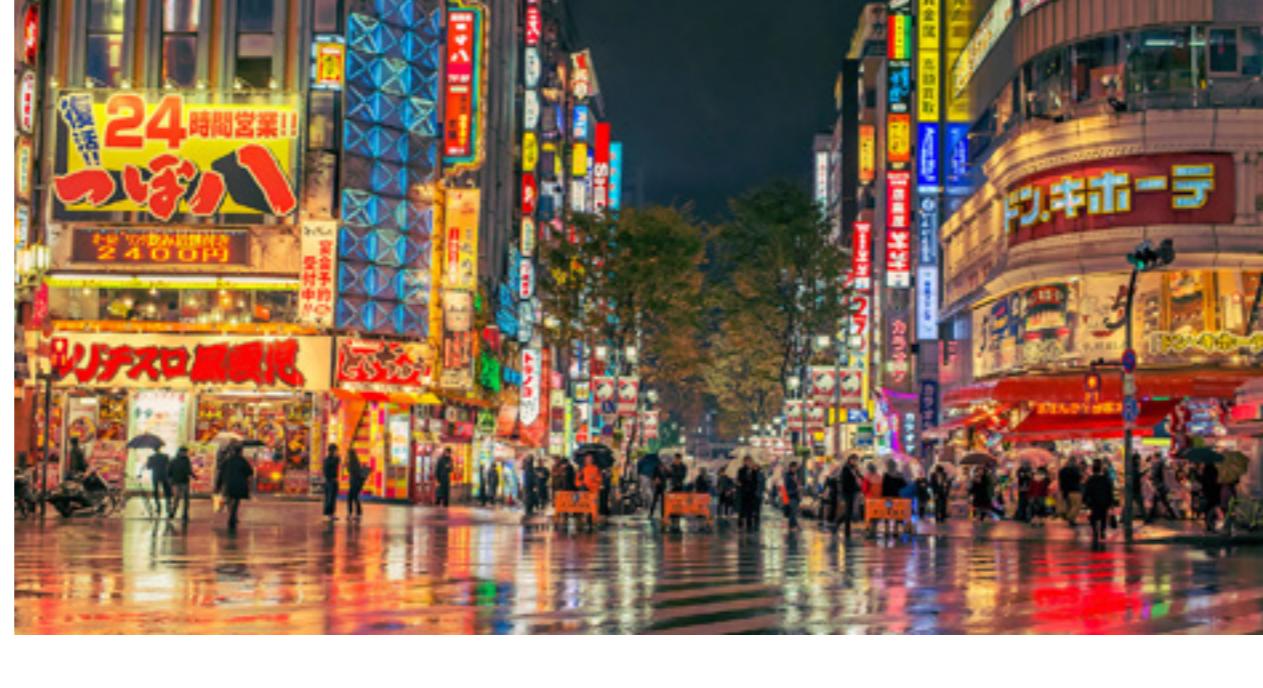
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Guests enjoyed wines and education about vintages from around the world. The event was hosted by over 60 top sommeliers, and "Cirque Du Soleil style" artists performed for guests. Volunteers had the opportunity to work alongside individuals with disabilities and learn firsthand about how Wheeling Forward has helped them achieve meaningful goals.



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## Smart Phones in the Wild

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 June 2016

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 May 2016

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 April 2016

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### **From Saunas to Percy the Pig**

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## What's Trending in August 2016

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## Top Posts for August 2016

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 June 2016

 May 2016

 April 2016

 March 2016

### What's Trending in August 2016

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Army veteran Thomas and family awarded a mortgage-free home today in IL, thanks to @ Chase & #HomesontheHomefront

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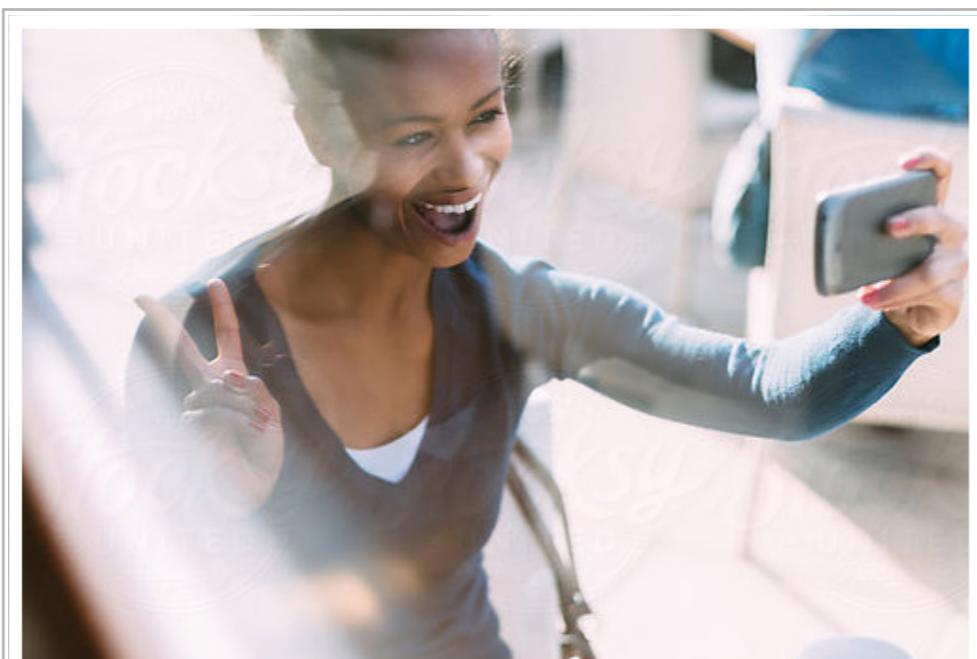
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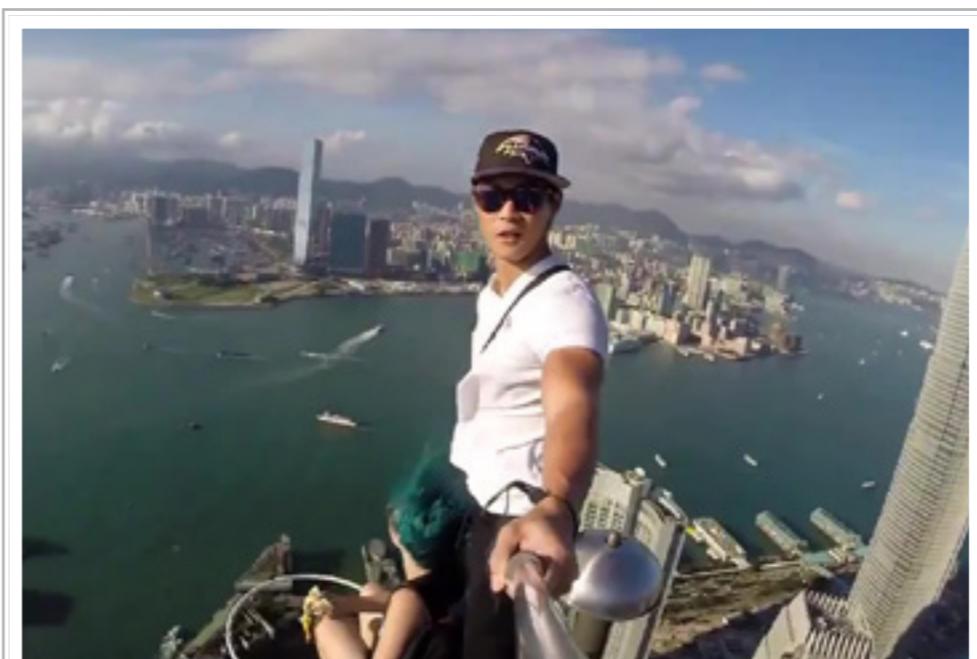
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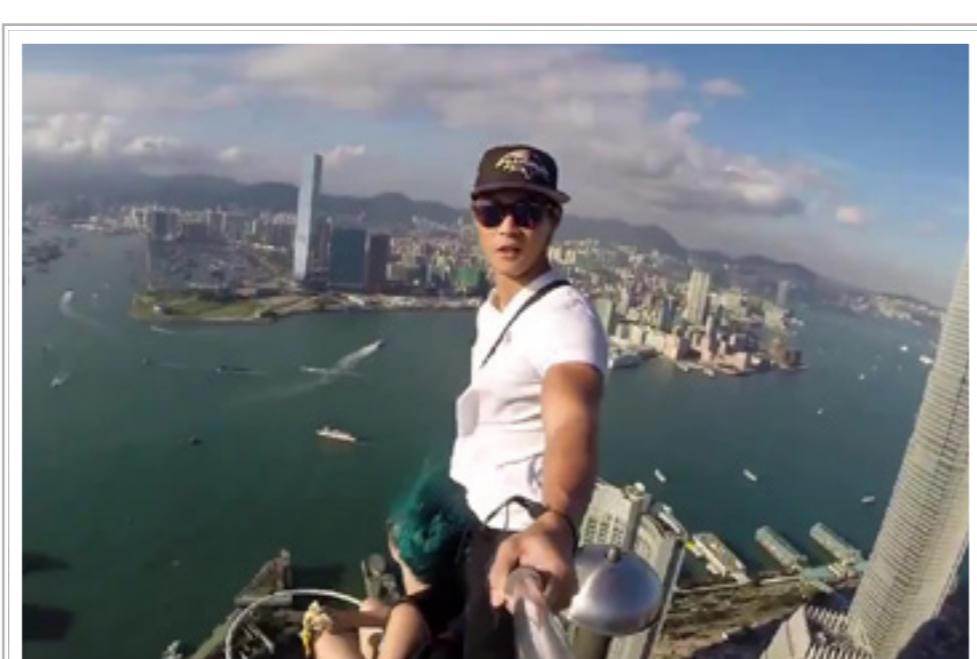
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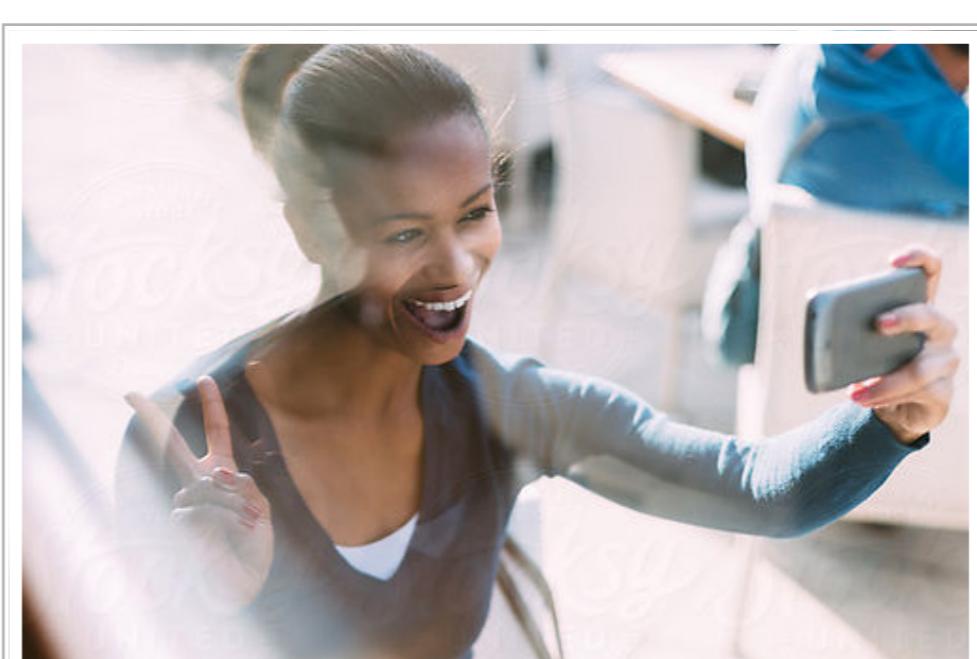
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Volume 13, No. 7



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INK SMARTS ARCHIVE

 June 2016

 May 2016

 April 2016

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# Ask? Ink

## July 2016

Volume 13, No. 7



### ASK?INK

## Questions for August 2016

*Q: I was on the road and I needed to ask a question of our tech people. I called his number and I got a message that said I have reached someone who is unavailable — please try again later. How can it be that our tech people don't have voicemail?*

### ASK?INK ARCHIVE

 June 2016

 May 2016

 April 2016

 March 2016

### Questions for March 2016

 February 2016

 January 2016

 Load more

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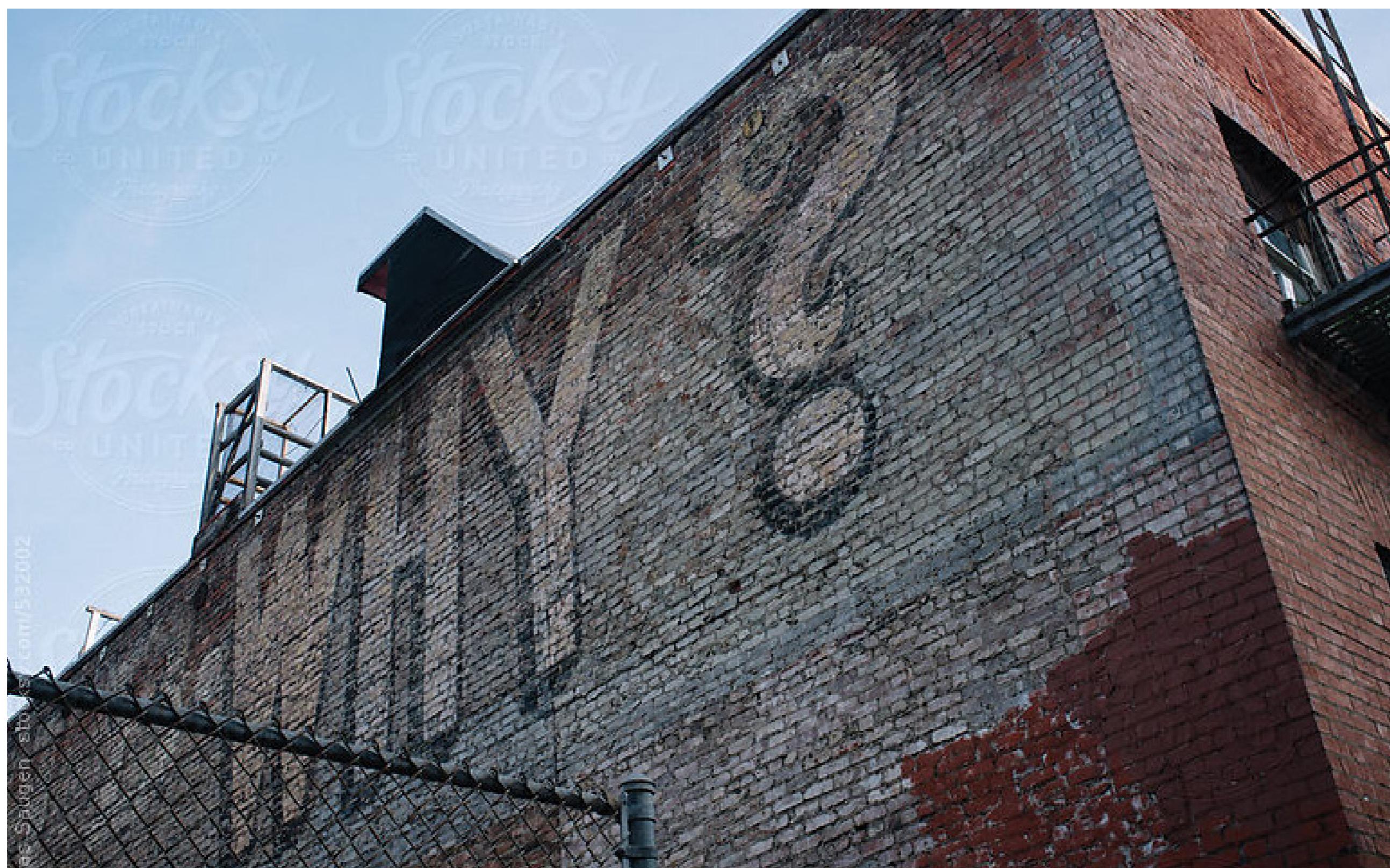
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&lt; Previous

Next &gt;

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**A:** Recognizing that many employees use text, email and smartphones rather than a traditional desk phone and voicemail, the firm has eliminated voicemail boxes for many employees in non-client facing roles. If you have difficulty reaching a tech person by phone, please use the Button, e-mail or Lync.

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Email ASK?INK questions to Cameron Martin: [cameron.d.martin@jpmchase.com](mailto:cameron.d.martin@jpmchase.com)

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[Questions for the Month](#)

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[^ May 2016](#)

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