

# Segwise QA Dashboard – Bug Report

Submitted by: Simran Bhatt

Date: 31 July 2025

## Objective

This QA report contains functional and UX bugs identified during exploratory and regression testing of the Segwise AI dashboard. Testing was performed on the QA environment provided using test credentials.

## Bugs

Bug ID	Title	Steps to Reproduce	Expected Result	Actual Result	Severity
BUG001	Clustering toggle does not affect table view	Toggle “Clustering” ON/OFF	Table/chart should regroup or update	No change	Medium
BUG002	Top 5 / Top 10 / Custom toggle unresponsive	Click on “Top 5”, “Top 10”, “Custom” buttons	Chart updates accordingly	Chart remains same	Medium
BUG003	Filters not applied correctly	Apply filter like <b>CTR</b> > 0%	Filtered data appears	No change	High
BUG004	Compare feature doesn’t update chart	Select two segments or date ranges → Apply	Chart visually updates	Nothing changes	High
BUG005	Edit Table button doesn’t work	Click "Edit Table"	Table should become editable	Nothing happens and pivot table and flat table is not	High

				working properly	
BUG007	Dashboard not mobile-friendly	Open in mobile/responsive view	Layout adapts to screen	Elements overlap, unreadable	High
BUG008	Download CSV not working	Click the download icon	The CSV file should download	Nothing downloads	Medium
BUG009	Filter (equal to / greater than) shows no data	Apply filter like <b>CTR</b> <b>&gt;= 0%</b>	Matching data should appear	"No data found" is shown	High
BUG010	Reset doesn't restore original state	Click "Clear" → Then "Reset"	Dashboard should reset to clean state	Filters or chart state come back	High
BUG011	Clear + Reset brings back removed filters	Clear → Then Reset	Stays empty or defaults only	Brings back removed filters	Medium
BUG012	Can't create a table in Add to Board section	Try adding a table to the board	Table should appear on save	Table not shown	High

## Test Case

Test Case ID	Scenario	Steps	Expected Result
TC001	Apply filter (CTR > 0%)	1. Open report → 2. Click "+ Add Filter" → 3. Select "CTR > 0%" → Apply	Chart or table updates accordingly
TC002	Use Reset after Clear	1. Click "Clear" → 2. Click "Reset"	Dashboard resets to its default clean state
TC003	Download chart or table	Click the download icon in any chart or table	CSV file downloads automatically
TC004	Edit table configuration	Click the "Edit Table" button	Table becomes editable or settings popup appears
TC005	Add table to board	In "Add to Board" section, try to create and save a new table	Table appears in the board layout after saving

## Selenium Automation Summary

Script: **test\_dashboard.py**

This Python script uses **Selenium** to:

- Open the Segwise login page
- Log in with test credentials
- Wait for the redirect to the dashboard
- Assert that the main chart is visible using a direct XPath

Regression Checklist link: [Google sheets](#)