

simrankoul525@gmail.com

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Chandigarh India

Skills

Project Management

- Process optimization
- Release management
- Cross-team collaboration
- Stakeholder management
- Technical support
- Change management
- Team coordination

Tools / Technologies

- Jira
- Asana
- Azure DevOps
- ServiceNow
- Azure Cloud

Education And Training

Expected in 07/2027

MBA:

EPGP

**Indian Institute Of Management,
Kozhikode**

Kozhikode

- 3.22 GPA (out of 4.33)

07/2020

Bachelor Of Engineering:

Computer Science

Chitkara University

Punjab

- 9.65 GPA (out of 10)
- Member of Toastmasters' International

Certifications & Licenses

Certified Scrum Master by
ScrumAlliance

Websites & Social Links

- <https://www.linkedin.com/in/simrankoul>

Simran Koul

Summary

Technical Project Coordinator with 4+ years of experience coordinating high-impact DevOps and infrastructure projects. Adept at managing stakeholder communication, mitigating risk, and coordinating cross-functional teams to ensure on-time delivery and align technical execution with business goals

Experience

Nagarro - Senior Engineer

Gurugram, India

07/2023 - 11/2024

- Managed migration from cloud to on-prem infrastructure, reducing operational costs by 60%
- Coordinated with cross-functional teams to resolve environment issues within SLAs, ensuring project continuity and high availability.
- Managed test environment readiness by overseeing Kubernetes cluster operations, ensuring seamless orchestration and deployment for development teams.

Nagarro - Engineer

Gurugram

01/2022 - 07/2023

- Acted as primary environment coordinator for cross-team testing initiatives, delivering within agreed SLAs.
- Led release process optimization, reducing release cycle from bi-weekly to weekly- enhancing speed-to-market.
- Coordinated with internal teams to optimize DevOps transformation initiatives, boosting release efficiency.

Nagarro - Associate Engineer

Gurugram, India

02/2021 - 01/2022

- Coordinated release planning and deployment from test to production environments for an investment banking client.
- Contributed to process improvement by developing and maintaining release management tools that increased process visibility and reduced manual errors.
- Ensured higher software quality standards by integrating code quality gates into workflows.