



## Egnyte Crawler Documentation

- [Introduction](#)
- [Permissions \[IMPORTANT\]](#)
- [Prerequisites](#)
  - [Domain](#)
  - [Client Secret & Client ID](#)
  - [Egnyte Connect API](#)
    - [If You Have Already Requested for Keys](#)
    - [If You Need to Apply](#)
  - [Root Path](#)
- [Further Reading](#)

### Introduction

In this document, we will cover how to navigate, create and use the *Egnyte Crawler* in the Admin Interface.

### Permissions [IMPORTANT]

Before going further in this guide, be sure you use the *admin account* that is associated with your Egnyte space, service accounts do *not* have the *necessary permissions* to create API keys, which are required for this crawler to work.

### Prerequisites

For our crawler, we require the following credentials:

- **Username** - the email address associated with the *admin* account we want to *crawl* data from
- **Password** - the password of your *admin* account (respective of email)
- **Domain** - the domain of your Egnyte instance (e.g., app4simsage)
  - Please note - do *not* include 'https://' or '.engyte.com' within this field
- **Client ID** - the oath client id from Egnyte (see <https://developers.egnyte.com/apps/mykeys>)
- **Client Secret** - the oath secret associated with the ID
- **Root path** - The path you wish to crawl from (inclusive)

 **Grant type** does not need to be specified - is fixed to type **password** *always*.

### Domain

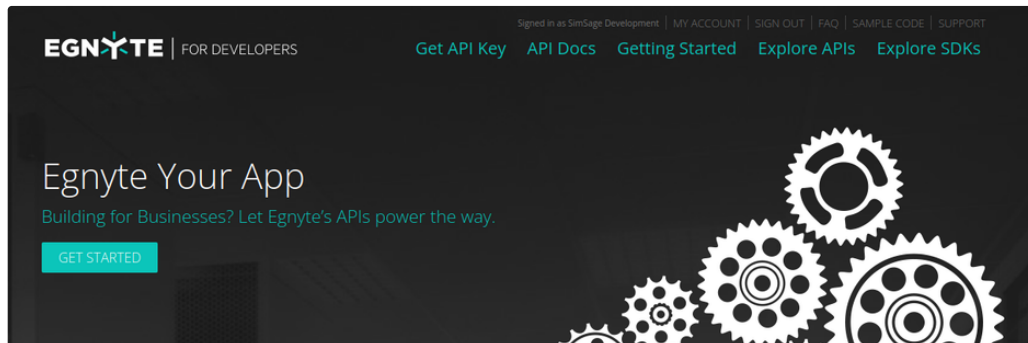
The domain we want is the one you use to login, alternatively, you can find this in the URL itself:

https://app4simsage.egnyte.com/app/ir



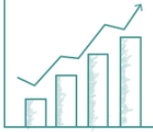
Please remember - all we want here is the specific domain name (e.g., *app4simsage*)

## Client Secret & Client ID

In order to obtain these credentials, you must first login to the *mykeys* page provided by Egnyte ([Egnyte for Developers](#)). Once you have logged in, you should be greeted with the following page or something similar:

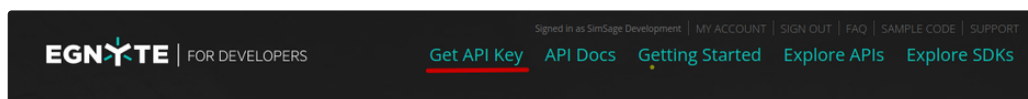


### Why you should develop with Egnyte

		
<b>Millions of Business Users</b> Want access to paying business users? Tap into our customer-base of 14,000+ paying businesses and millions of users worldwide.	<b>Partner Marketing</b> Be showcased in Egnyte's App Store. We will also promote your app directly to our customers via our website, newsletters, events, blog posts, and social media.	<b>Market Leader</b> Egnyte is leading the Enterprise File Sync and Share space (according to Gartner).

'Egnyte for Developers' *homepage*

From here, navigate to the **Get API Key** page:



'Get API Key' in Navigation Bar

## Egnyte Connect API

### If You Have Already Requested for Keys

Once you have been directed to the 'Get API Keys' page, you should see the following (if you have applied for API Keys):

My API Keys

KEYS APPLICATIONS MANAGE ACCOUNT

Egnyte Connect API

Key: n5dfs8s92e2mkjh78g3tf5j2

Application  
SimSage development

Key: [REDACTED]

Secret: [REDACTED]

Status:  
active

Created:  
3 months ago

User (Access Token) Rate Limits

2	Calls per second
1,000	Calls per day

[VIEW REPORT](#) [DELETE KEY](#)

The above shows the Client ID and Secret we wish to use, note these for the crawler.

📌 We want the Keys from the **Connect API**, not the Protect API

## If You Need to Apply

If you cannot see connect/protect keys, you should have the option to *request* API credentials via the application tab:

EGNYTE | FOR DEVELOPERS

Signed in as SimSage Development | MY ACCOUNT | SIGN OUT | FAQ | SAMPLE CODE | SUPPORT

Get API Key API Docs Getting Started Explore APIs Explore SDKs

My Applications

KEYS APPLICATIONS MANAGE ACCOUNT

[CREATE A NEW APPLICATION](#)

SIMSAGE DEVELOPMENT

Name:  
SimSage development

Registered:  
3 months ago

API  
Egnyte Connect API  
Egnyte Protect: Egnyte Protect API

Key  
[REDACTED]

[EDIT](#) [DELETE APPLICATION](#)

From here you can apply for keys, and Egnyte should be in contact to confirm.

## Root Path

The root path can be anything you want it to be, but if you wish to crawl everything, use '/' to signify this in the admin UI.

## Further Reading

 [Egnyte for Developers - Overview](#)