



(Games should always be presented to patients as soon as they arrive - before their treatment).

### **What to say to New Patients:**

“[Patient’s 1st Name], at my/our office, I/we believe educated patients lead to healthier patients.

How’d you like to play a very short game that will teach you new things about how I/we help people? (*don’t pause here*) . . . AND, you can even win prizes IF you can prove you’re getting smarter.”

Patient says, “Sounds like fun!”

“Great!”

*Enter the patient in PracticeOwl and hand them the tablet.*

“Just follow along with the instructions on each slide and hand it back to me as soon as you’re done. . . good luck!”

### **What to say to Returning Patient Users (their 2nd game-session and beyond):**

“Hi [Patient’s 1st Name], it’s great to see you again! . . . are you ready to continue playing your game from where you left off last time?”

Patient says, “You bet’cha! I’m gonna win that massage!”

“Great!”

*Find the patient in PracticeOwl, hit “Start Quiz” button and hand them the tablet.*

“Just follow along with the instructions on each slide and hand it back to me as soon as you’re done. . . good luck!”

### **If a patient doesn’t want to play:**

“Are you sure? It only takes a few minutes, it’s a lot of fun AND we’ve even found that our patients that play are more likely to get well and stay well longer.”