Stakeholder Analysis

This page identifies the key stakeholders, their interests, and their influence on the current process improvement initiative relating to bug reports-to-deployment.

Stakeholder	Role	Key Interests	Influence Level
Customer Support	Process entry and exit point	Reduced manual work, fewer status inquiries	Medium
Product Owner	Prioritization authority	Clear backlog, reliable estimates	High
Development Team	Implementation	Clear requirements, less rework	Medium
QA Team	Quality gate	Complete context, testable deliverables	Medium
DevOps	Deployment execution	Predictable releases, automation	Medium
End Customer	Requester	Fast resolution, visibility into progress	Low (indirect)