**Requirement gathering by interview technique:**

1. What problem are you facing in the current system ?

We have server problems in our system as it is manuel base system which requires many staff to do and long time to finish the work.

2. Who will use the system ?

The system should be used by the members of website.

3. What does the system need to do ?

The system needs to be an online basic system that allows the customer to view petrollioum analysis results and request results analysis reports, as well as pay online.

4. How will the members Access your system ?

By the internet website.

5. How should the members manage their account ?

They have to get a password and username from us and then they can access the system so that they can view the analysis results, pay, update their information, provide feedback and request an analysis report.

6. How will the data be stored ?

The data will be stored in database server.

7. What new services will be useful for the system ?

New additions will be made to the petrollioum types menu and the analysis report requested by the users will be given more detailed.