

Site Information

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Order Information

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Welcome to Bentley!

Thank you for renewing your SELECT subscription and for choosing Bentley Systems. We appreciate your business and want to make sure that downloading or updating your software is easy.

Summary of applications you have renewed:

Item	Product	Quantity
20	Open Access License Subscription	1
30	OpenCities Map Advanced	1

How to update your applications

Please ensure you are connected to the internet and have your Bentley profile username and password. To log in to your account, visit the CONNECT Center and access the *Software Downloads*. When updating your applications to our latest CONNECT Licensing, please note that your users must sign in to access the applications. Follow the steps below before the CONNECT Licensing-enabled software download:

1. Register your users in User Management. (You must be an administrator or co-administrator to complete this step)
2. Download the CONNECT Licensing-enabled application on your machine(s).
3. Upon accessing the application, the CONNECTION Client will appear and prompt users to sign in to continue. First time users will need to click "**Forgot Password**" to create their password, using the email address registered in Step 1.

CONNECT Center

The CONNECT Center is your destination for all your Bentley needs. You can access Learning and Communities, submit and review Service Requests, and download software. Administrators can also access additional tools for managing their accounts, adding new users and accessing reports for licensing and user management.

Advantages of your SELECT Subscription

You will have access to multiple CONNECT services through the CONNECT Center, including on-demand Adaptive Learning through CONNECT Advisor, ProjectWise Connection Services, and Personal Mobility Services.

Need Assistance?

Forgot your password? Please click here to reset your password. If you require additional product activation assistance, please click activate.

If your software version predates the V8 XM Edition, please click here to update your license before it expires. If you have a pre-V8 XM Edition product and need any assistance naming or installing your license, click license file names.

Electronic help documentation is included with your product download.

CONNECT Licensing information - For additional information on CONNECT Licensing, click here.

Getting Support - If you need further support, visit the CONNECT Center to submit a Service Request. Select the **New Service Request** tile and choose the category that best applies to you.

If you would like to speak with a technical service representative, the phone number of each region is listed here.

Resources to help you get started

The Bentley Learn Server is Bentley Institute's central access point for managing your skills improvement and product training online. You can register for live training, view on-demand courses and enroll in learning paths for your products, solutions, or role.

We also recommend that you browse the Bentley Communities online forums, where Bentley colleagues and users from all disciplines interact to share knowledge.

Your Bentley SELECT Agreement is our commitment to providing you and your organization with the highest levels of service.

Yours sincerely,

Bentley Systems, Incorporated
<https://connect.bentley.com>

Export Control

You acknowledge that these commodities, technology, or software are subject to the export control laws, rules, regulations, restrictions and national security controls of the United States and other agencies or authorities based outside of the United States (the "Export Controls").

You must not export, re-export or transfer, directly or indirectly, the commodities, technology or software, or any portions thereof, or any system containing such commodities, technology or software or portion thereof, without first complying strictly and fully with all Export Controls that may be imposed.

The countries subject to restriction by action of the United States government or any other governmental agency or authority based outside the United States, are subject to change. It is your responsibility to comply with the applicable United States government requirements, or those of any other governmental agency or authority based outside of the United States, as they may be amended from time to time. For additional information, see <http://www.bis.doc.gov>.

Bentley is subject to the United States Department of the Treasury Office of Foreign Assets Control (OFAC). Those regulations require Bentley not engage in transactions (1) with designated persons and entities set forth on OFAC's Specially Designated Nationals List ("SDN List"), see <http://www.treasury.gov/ofac/downloads/sdnlist.txt>. Or (2) where a customer intends to finance a purchase of Bentley software and/or technology through new debt or equity by or for entities identified on OFAC's Sectoral Sanctions Identifications List ("SSI List"), see <http://www.treasury.gov/ofac/downloads/ssi/ssilist.txt>. Accordingly, Bentley will not engage in such transactions.