



 Start Date
 : 19/02/2024, 11:43:08 WIB

 End Date
 : 19/02/2024, 11:46:28 WIB

 Duration
 : 3 minutes and 20 seconds

Scenario	Process
#1 Melakukan order produk Suku Cadang dilanjutkan proses pembatalan	1. Login Account
	2. Cleansing Product Cart
	3. Get Location
	4. Get Product Detail
	5. Add to Cart
	6. Apply Point in Cart
	7. Apply Coupon in Cart
	8. Order Process
	9. Cancelation Process
2 Melakukan order produk Layanan Bengkel dilanjutkan proses pembatalan	1. Login Account
	2. Cleansing Product Cart
	3. Get Location
	4. Get Product Detail
	5. Add to Cart
	6. Apply Point in Cart
	7. Apply Coupon in Cart
	8. Order Process
	9. Cancelation Process
3 Melakukan order produk Homeservice dilanjutkan proses pembatalan	1. Login Account
	2. Cleansing Product Cart
	3. Get Location
	4. Get Product Detail
	5. Add to Cart
	6. Apply Point in Cart
	7. Apply Coupon in Cart
	8. Order Process
	9. Cancelation Process

# **SCENARIO 1**

- Melakukan order produk **Suku Cadang**
- Melakukan pembatalan order : Klik Back CC Page

#2240800017

Order date: 19/02/2024, 11:44:06 WIB

#### **Customer Information**

Name : Sindi Yulia Phone : 085156174151

Address : JI Kemayoran Gempol RT 12 RW 4 No 09, Gg. Sejahtera Kec. Kemayoran, Kota. KOTA ADM. JAKARTA PUSAT, Provinsi. DKI JAKARTA,

**Product Detail** 

: 550062463+4042292510016 SKU

: Paket Fast Tune Up Shell Advance AX7SC 10W40 0.8 L untuk Motor Matic+Protego Engine Flush Name

Price : 90080

**Coupon & Point Usage** 

: TESTING132 ( Kupon Diskon tidak bisa digunakan untuk tipe produk yang dipilih ) Coupon Code

Point : 5000 ( Successfully apply point )

**Order Detail** 

Quantity : 2

Payment Method : Credit Card

Shipment Method : SICEPAT - SiCepat Besok Sampai Tujuan

> Subtotal 180160 Point - 5000 Shipment Fee 28000 Shipment Disc. -15000 Grand Total

188160

#### Validation

Point

Before Order	After Order	After Cancel
800.069	795.069	800.069

Stock (QTY)

Before Order	After Order	After Cancel
319	317	319

# **SCENARIO 2**

- Melakukan order produk *Layanan Bengkel* 

- Melakukan pembatalan order : Klik Back CC Page

#3240800164

Order date: 19/02/2024, 11:45:14 WIB

**Get Location** 

Latitude : -6.1629831 Longitude : 106.9233292

Nearest Place : Rorotan, Kec. Cilincing, KOTA ADM. JAKARTA UTARA

**Customer Information** 

Name : Cindy
Phone : 087757921231

**Product Detail** 

SKU : MQ-550062463

Name : Voucher Motoquick Shell Advance AX7SC 10W40 0.8 L untuk Motor Matic

Price : 54000

Merchant : MOTOQUICK LAWSON SUNTER KIRANA

Coupon & Point Usage

Coupon Code : TESTING132 ( Successfully apply coupon )

Point : 5000 ( Successfully apply point )

**Order Detail** 

Quantity : 2

Payment Method : Credit Card

 Subtotal
 108000

 Point
 - 5000

 Coupon Disc.
 - 1

Grand Total 102999

#### Validation

Point

Before Order	After Order	After Cancel
800.069	795.069	800.069

Stock (QTY)

Before Order	After Order	After Cancel
51	49	51

# **SCENARIO 3**

- Melakukan order produk  $\emph{Homeservice}$
- Melakukan pembatalan order : Klik Back CC Page

#3240800165

Order date: 19/02/2024, 11:46:12 WIB

**Customer Information** 

 Name
 : Sindi Yulia

 Phone
 : 085156174151

Address : Jl Kemayoran Gempol RT 12 RW 4 No 09, Gg. Sejahtera Kec. Kemayoran, Kota. KOTA ADM. JAKARTA PUSAT, Provinsi. DKI JAKARTA,

10630

**Product Detail** 

SKU : SD-550043469

Name : Voucher Shell Helix Astra Oil 10W30 4 Ltr + Pemasangan (Oli untuk Mobil Bensin)

Price : 314000

Coupon & Point Usage

Coupon Code : TESTING132 ( Kupon Diskon tidak bisa digunakan untuk tipe produk yang dipilih )

Point : 5000 ( Successfully apply point )

**Order Detail** 

Quantity : 2

Payment Method : Credit Card

 Subtotal
 628000

 Point
 - 5000

Grand Total 623000

Validation

Point

Before Order	After Order	After Cancel
800.069	795.069	800.069

Stock (QTY)

Before Order	After Order	After Cancel
99585	99583	99585