Emily Sin

Lead Product Designer

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Summary

Lead Product Designer with 9+ years of experience designing for complex systems and scientific domains. Expert at transforming large, technical data sets into intuitive, high-impact products. Known for delivering high-quality designs at speed; quickly iterating, validating, and shipping work that meets both user needs and business goals.

Education

BASc., Management Engineering

University of Waterloo Sep 2012 - Apr 2017

Skills

User Research & Strategy

User testing
User journey mapping
Competitive analysis
Design maturity assessment

Prototyping & Validation

Rapid prototyping Concept testing

Collaboration & Facilitation

Design workshop facilitation Multi-party systems design

Complex Systems

Designing for complex data sets Scientific and technical domains

Tools

React

Design & Prototyping

Figma Whimsical Sketch Miro InVision Mural Abstract

Frontend & Prototype Code

HTML v0 CSS bolt

User Research & Analysis

Dovetail Maze Fullstory Looker Heap

Product Management & Collaboration

Jira Aha Monday Google Slides/Sheets/Docs

Experience

BenchSci | Aug 2020 - Jul 2025

Toronto, Canada - Remote

Lead Product Designer | Sep 2022 - Jul 2025

- Led design of a new AI-powered assessment tool from concept to MVP, enabling scientists to evaluate drug targets more efficiently.
- Delivered rapid iterations in collaboration with research and engineering, reducing prototype validation cycles by 50%.
- Facilitated weekly "design jam" sessions to create a safe space for cross-functional team
 members to review designs, identify challenges early, and build team alignment; regularly
 curated and shared design best practices (e.g., onboarding principles) to boost team
 design fluency and engagement.
- Facilitated weekly visual syncs with designers and researchers to improve cross-functional visibility and surface blockers or dependencies early.
- Led weekly design reviews with design team to ensure team alignment, support individual needs, and maintain momentum across initiatives.
- Participated in bi-monthly mentorship sessions with the design manager, building foundational skills in design management and team leadership.

Senior Product Designer | Jun 2021 - Aug 2022

- Designed and launched a new product from concept to MVP in just 5 months, working in a fast-paced, cross-functional environment.
- Partnered closely UX research to conduct rapid concept testing, refining the experience to align with user needs and move toward product-market fit.
- Developed a design maturity scorecard to assess and elevate the design practice across the organization.

Product Designer | Aug 2020 - May 2021

- Improved successful search outcomes by redesigning search and filtering experiences; owned discovery through user testing to high-fidelity design.
- Led design of a new reagent experience (PCR) on the multi-reagent platform, contributing to platform scalability and scientific relevance.
- Defined core design system principles, helping standardize UI patterns and improve crossproduct consistency.

Nulogy | Sep 2017 - Aug 2020

Toronto, Canada - In Office

Product Designer

- Designed a versioning feature rolled out to 150+ customers, including enterprise partners.
- Drove early adoption of the design system, improving UI consistency and development speed across the ecosystem platform.
- Led end-to-end design as the sole designer on two product teams, overseeing discovery to delivery.
- Received public praise from the Director of Global Manufacturing Services at Church & Dwight for exceptional user experience and product value.
- Coded and launched Nulogy's developer hiring site (<u>engineering.nulogy.com</u>), validating through user testing and stakeholder interviews.

Ultimate Software (Now UKG) | Sep 2016 - Dec 2016

Toronto, Canada - In Office

UX Designer

- Redesigned configuration flows for punch clock software, resulting in a measurable reduction in typing errors and input mistakes.
- Simplified complex payroll administration workflows, improving clarity and reducing user friction and errors.
- Collaborated closely with UX researchers to design a manager dashboard based on user insights and task priorities.