**Question:**

You are designing a **Telecom Customer Management System** for a telecom service provider. Each customer can:

* Make multiple calls to different numbers.
* Subscribe to any number of **Value-Added Services (VAS)** (e.g., Caller Tune, Missed Call Alert).
* File multiple complaints regarding service/network issues.

You are required to:

1. Define a suitable **class structure** using Java.
2. Use appropriate **Collection(s)** to store:
   * Call history
   * Subscribed services
   * Complaint records
3. Implement the following operations using Java and Collections:
   * Add a new customer
   * Record a new call (with number and duration)
   * Subscribe/unsubscribe to a VAS
   * File and view all complaints
   * Display a summary of all customers and their details

**Requirements:**

* Use **ArrayList or other suitable Java Collections** to manage dynamic data.
* Apply proper **OOPs concepts** (Encapsulation, Classes, Methods).
* Ensure the system supports **multiple customers**.

**Expected Concepts Covered in Answer:**

* Java Collection framework (ArrayList, possibly HashMap for multiple users)
* Classes like Customer, Call, Complaint
* Dynamic addition/removal from lists
* OOP Principles in real-world modeling