



Customer Readiness Check Report

Scout CRC Version: 419.2.2.0

Start Time: April 02, 2024, 02:40 PM

End Time: April 03, 2024, 06:18 AM

Username: SubramanyamShankar

Organization: AzureAD



Executive Summary

Customer Readiness Check (CRC) report contains a summary of the quality of data captured on this machine that is relevant to activities performed on applications installed and websites visited over the course of the CRC test. This report is useful to us in determining the ability of Scout to capture data which will be significant for the generation of insights.

Key Observations

System Uptime	User Active Time	Scouted Time	Report Time Frame
15h 38m	7h 40m	2h 50m	Complete Duration

Note: The recommended minimum Data Contribution Time is 16hrs.

- Citrix environment was detected but user did not perform any actions in Citrix workspace.
- No single page Desktop application was recorded
- No single page Web application was recorded

Desktop Applications

Poll Based Application Section

The following applications were scouted and collected data from:

Application	Version	Type	Time Spent	Events	PII	Source	Coverage
Microsoft teams	1.7.0.7956	STANDARD	1h 50m	78%	2431	Local	NA
Microsoft word	16.0.17328.20184	STANDARD	16m 59s	13%	85	Local	GOOD
Microsoft outlook (KBM)	16.0.17328.20184	STANDARD	18m 17s	6%	1665	Local	GOOD
Microsoft powerpoint (KBM)	16.0.17328.20184	STANDARD	1m 49s	1%	12	Local	FAIR
Microsoft excel (KBM)	16.0.17328.20184	STANDARD	1m 25s	0%	43	Local	GOOD
Snippingtool	10.0.19041.3758	EXTENDED	0m 53s	0%	7	Local	GOOD
Search application	6.2.19041.3758	NEW	0m 40s	0%	5	Local	GOOD
Mintty	3.6.0.0	NEW	0m 50s	0%	0	Local	GOOD
Lockapp.exe	6.2.19041.3636	NEW	1m 12s	0%	0	Local	GOOD
Windows shell experience host	6.2.19041.3758	NEW	0m 16s	0%	41	Local	GOOD
Notepad	6.2.19041.1	EXTENDED	0m 23s	0%	0	Local	GOOD
Task manager	6.2.19041.3636	NEW	0m 15s	0%	0	Local	GOOD

Application	Version	Type	Time Spent	Events	PII	Source	Coverage
Startmenuexperien cehost		NEW	0m 29s	0%	0	Local	GOOD
Skype for business	16.0.17328.20184	EXTENDED	0m 4s	0%	0	Local	GOOD
Microsoft onedrive	24.50.310.1	NEW	0m 0s	0%	0	Local	FAIR

Note:

- For brevity, the above summary table only show up to top 15 applications based on the amount of time spent.
- Applications, where name is not present, is highlighted in RED and trimmed exe is used instead.

Push Based Application Section

Application	MCR Event	Coverage
Microsoft Outlook	98%	GOOD
Windows Explorer	0%	LOW
Microsoft Word	99%	GOOD
Microsoft PowerPoint	75%	GOOD
Microsoft Excel	7%	FAIR

SAP Section

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PII Summary for Desktop Applications

- **PII occurrences scrubbed for top apps:** 4,289
- **Total PII occurrences scrubbed:** 14,747

Note: For detailed information on PII scrubbed values, please check the CSV report

Websites

The following websites were scouted and collected data from:

Browser Name	Domain	Time Spent	Events	PII	Source	Child URL	Coverage
Msedg	dev.azure.com	4m 29s	71%	4591	Local	NO	GOOD
Chrome	dev.azure.com	4m 5s	10%	2361	Local	NO	GOOD
Msedg	msn.com	2m 36s	6%	313	Local	NO	GOOD
Chrome	scoutdocs.soroco.com	1m 1s	5%	735	Local	NO	GOOD

Browser Name	Domain	Time Spent	Events	PII	Source	Child URL	Coverage
Chrome	portal.azure.com	0m 38s	3%	96	Local	NO	GOOD
Chrome	learn.microsoft.com	1m 26s	2%	114	Local	NO	GOOD
Chrome	softwareroboticscorp.sharepoint.com	0m 59s	1%	133	Local	NO	GOOD
Chrome	google.com	0m 8s	0%	14	Local	NO	GOOD
Msedge	teams.microsoft.com	0m 11s	0%	9	Local	NO	GOOD
Chrome	login.microsoftonline.com	0m 16s	0%	15	Local	NO	GOOD

Note:

- For brevity, the above summary table only show up to top 15 websites based on the amount of time spent.
- To get more details, refer to CSV.

Browser Coverage

Browser Name	Time Spent	Events	Extension Version	Browser Version	MCR Events
Chrome	4m 5s	22%	3.25.1	123.0.6312.86	0%
Msedge	2m 36s	78%	3.25.1	123.0.2420.65	0%

PII Summary for Web Applications

- PII occurrences scrubbed for top apps: 8,381
- Total PII occurrences scrubbed: 8,381

Note: For detailed information on PII scrubbed values, please check the CSV report

PDF Coverage

Status Change Summary

Scout Status

Scout Status

- Scout status is recorded at 10-minute intervals, with only the most recent four status changes being reported.

Status	Reason	Start Time
ACTIVE	Scout is running	April 02, 2024, 08:36 PM
PAUSED	User Paused	April 02, 2024, 02:40 PM

Advanced Report

Report Identifier: 2caebf62-1713-4e63-9ea2-2d2fe620cdf7

System Information

System Specification

Hostname	SRCIND-2G0Z2M3
OS Version	Microsoft Windows 10 Pro
CPU cores	8
RAM	16 GB
System Language	English (India), en-IN
System Time Zone	India Standard Time, UTC+05:30:00

Connectivity Details

Note: The network details are recorded for the entire duration and cannot be retrieved for custom timeframes.

Network Details

Network Name	Network Type	Network ID
TSBB-2610-5	Wireless80211	94ac3428-c973-4611-b321-65d34b874704

Connectivity checks

Network 1	Network 2	Time Spent	Connectivity Status
TSBB-2610-5		7h 35m	Network Check not performed

Proxy Server Details

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PII Information - Category Wise

PII Category	PII Type	Desktop Application	Web Application
ssn	Default	0	113
email	Default	1662	731

PII Category	PII Type	Desktop Application	Web Application
phone_number_or_fax	Default	0	0
credit_card	Default	0	228
indian_passport	Default	0	0
ipv4_address	Default	0	107
us_passport	Default	4	272
aadhar_in	Default	0	0
pan_in	Default	0	0
us_zip_code	Default	7	4149
url	Default	0	150

Poll Based Applications

Application (exe)	Version	Distinct Screens	Context	Element Name	Element Type	NIF Events	Source
teams (windows)	1.7.0.7956	639	0%	0%	0%	0%	Local
word (windows)	16.0.17328.20184	49	99%	98%	99%	0%	Local
outlook (windows)	16.0.17328.20184	193	99%	90%	99%	0%	Local
powerpnt (windows)	16.0.17328.20184	25	100%	16%	100%	0%	Local
excel (windows)	16.0.17328.20184	6	100%	98%	100%	0%	Local
snippingtool (windows)	10.0.19041.3758	12	100%	90%	100%	83%	Local
searchapp (windows)	6.2.19041.3758	8	97%	97%	97%	21%	Local
mintty (windows)	3.6.0.0	4	94%	94%	94%	56%	Local
lockapp (windows)	6.2.19041.3636	12	100%	93%	100%	53%	Local
shellexperiencehost (windows)	6.2.19041.3758	16	100%	100%	100%	6%	Local
notepad (windows)	6.2.19041.1	4	100%	78%	100%	78%	Local
taskmgr (windows)	6.2.19041.3636	3	100%	100%	100%	0%	Local
startmenuexperiencehost (windows)		2	100%	100%	100%	86%	Local
lync (windows)	16.0.17328.20184	1	100%	0%	100%	0%	Local
onedrive (windows)	24.50.310.1	1	100%	100%	100%	0%	Local

Application (exe)	Version	Distinct Screens	Context	Element Name	Element Type	NIF Events	Source
slidetoshutdown (windows)	10.0.19041.1	1	100%	100%	100%	0%	Local

Push Based Applications

Application	Event Type	Events
Microsoft Outlook	isalive_outlook_explorer	31%
	isalive_outlook_inspector	14%
	activate_outlook_explorer	12%
	deactivate_outlook_explorer	9%
	read	8%
	activate_outlook_inspector	7%
	open_appointment	5%
	deactivate_outlook_inspector	4%
	open_outlook_inspector	3%
	close_outlook_inspector	3%
	folder_access	3%
	close_appointment	1%
	read_attachment	1%
	reply_all	0%
	reply	0%
	send	0%
	send_appointment	0%
Windows Explorer	application_start	31%
	open_folder	24%
	lock_screen	21%
	unlock_screen	21%
	explorer_open	3%
Microsoft Word	isalive_document	51%

Application	Event Type	Events
	activate_document	21%
	deactivate_document	21%
	save_document	4%
	open_document	4%
Microsoft PowerPoint	open_presentation	100%
Microsoft Excel	open_sheet	53%
	edit_cell	40%
	open_workbook	7%

Web Applications

Browser	Domain	Context	Element Name	Element Type	DOM	PII	Source	Child URL
msedge	dev.azure.com	100%	100%	100%	24%	4591	Local	NO
chrome	dev.azure.com	100%	100%	100%	100%	2361	Local	NO
msedge	msn.com	100%	100%	100%	100%	313	Local	NO
chrome	scoutdocs.soroco.com	100%	100%	100%	25%	735	Local	NO
chrome	portal.azure.com	100%	100%	100%	41%	96	Local	NO
chrome	learn.microsoft.com	100%	100%	100%	100%	114	Local	NO
chrome	softwareroboticscorp.sharepoint.com	100%	100%	100%	100%	133	Local	NO
chrome	google.com	100%	100%	100%	100%	14	Local	NO
msedge	teams.microsoft.com	100%	100%	100%	100%	9	Local	NO
chrome	login.microsoftonline.com	100%	100%	100%	100%	15	Local	NO

Note: To get more details, refer to CSV.

Top Missing Context Reason for Poll Based Applications

Application	Missing Context Reason	Events
Microsoft teams	context collection disabled for this scouted application	53%

Application	Missing Context Reason	Events
Microsoft outlook (KBM) Mintty Microsoft word Search application	type of action is printable	47%
	type of action is printable	1%
	type of action is printable	7%
	type of action is printable	2%
	type of action is printable	3%

Top Missing Context Reason for Push Based Applications

Application	Missing Context Reason	Events
Microsoft Outlook	collection_event_skipped : empty_mail_item	87%
	html_body : empty html body	87%
Microsoft Word	last_modified_time : Value not available or exception while reading value	0%
	document_built_in_properties : Not supported for this control point	0%
Microsoft Excel	get_special_words : The operation was canceled.	100%
	range_information : collection disabled by config	100%

Top Missing Context Reasons for Web Applications - DOM Capture

Top Missing Context Reasons for Desktop Applications - NIF Capture

Application	Missing Context Reason	Events
Microsoft teams	Context collection disabled for this scouted application	53%
	Type of action is printable	47%
Search application	Object reference not set to an instance of an object.	48%
	Tree not built	12%
Windows shell experience host	Transport failure while connecting to scout context collector extension server	44%
	Object reference not set to an instance of an object.	39%

Application	Missing Context Reason	Events
Lockapp.exe	Object reference not set to an instance of an object.	37%
	Tree not built	12%
Snippingtool	Tree not built	15%
	Transport failure while connecting to scout context collector extension server	6%
Microsoft onedrive	Tree not built	100%
Notepad	Tree not built	50%
	Transport failure while connecting to scout context collector extension server	14%
Mintty	Transport failure while connecting to scout context collector extension server	7%
	Type of action is printable	7%
Task manager	Tree not built	62%
	Transport failure while connecting to scout context collector extension server	43%
Slidetoshutdown	Transport failure while connecting to scout context collector extension server	100%
Skype for business	Transport failure while connecting to scout context collector extension server	50%
	Tree not built	50%
Startmenuexperiencehost	Tree not built	25%

Stale and Timeout Events

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Appendix

Terminology	Description
Element Name	It is the name of the element the user interacts with. Example: If the Submit button is clicked then the Element Name is "Submit"
Element Type	It is the type of element the user interacts with. Example: If the Submit button is clicked then the Element Type is "Button"
Context Coverage	Context is the minimal context gathered for an application; powers minimal analytics. Example: application name (excel.exe), action type (click or keystroke). The percentage of events for an application that has Context present gives the context coverage of that application
Standard Applications	A standard application is the one that we know very well. A typical standard application would be a part of our test suite and we have benchmarked some coverage information already. We would have seen these standard applications being used extensively by our customers and at some point in time, we would have managed to get 70% coverage for element name and element type
Extended Applications	An extended application is the one where they typically are not a part of our test suite but we know how we can collect data from them. Either we have built custom extensions for them for any of our customers or we have scouted another application that belongs to a similar category
New Applications	All other applications we have not collected data from or have no information about how to get data from or seeing it for the first time in a customer will be a New application.
MCR	It stands for Missing Context Reason. There can be many different reasons for an application to miss out on collecting context. MCR gives the application-wise top reasons.
MACR	It stands for Missing Application Context Reason. The application context is the deeper context collected for an application required for most analytics. There can be many different reasons for an application to miss out on collecting application context. MACR gives the application-wise top reasons.
Top Screen	It is the %age of events contributed by the most common screen title for the particular domain
Top URL	It is the %age of events contributed by the most common URL out of the events with the most common screen title for the particular domain