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Action Required: Your app is not compliant with Google Play Policies (HFSPL Client)

Google Play Support <no-reply-googleplay-developer@google.com>

Sun, 15 Jan at 11:41 AM

Reply to: Google Play Support <no-reply-googleplay-developer@google.com>

To: <a74644@gmail.com>

Hi Developers at w3designers,

After a recent review, we found that your app HFSPL Client (com.hfspl_client) is not compliant with one or more of our Developer Program Policies. See below for more information about your app's status and how to correct the issue.

Issue: Invalid privacy policy

Your app's privacy policy isn't compliant with our [User Data](#) policy. Under the [User Data](#) policy, you must link to a privacy policy on your app's store listing page and within your app, regardless of your app's access to sensitive permissions or data (apps that do not access any personal and sensitive user data must still submit a privacy policy). Please make sure your privacy policy is available on an active URL, applies to your app, and specifically covers user privacy.

Please review the following compliance checklist for privacy policies. Your privacy policy must:

- Be linked on your app's store listing page in Play Console and within the app itself.
- Clearly indicate that the page is a privacy policy (for example, listed as "privacy policy" in the title or has "privacy" in the URL and body of the page).
- Be readable in a standard browser without any plug-ins or special handlers (for example, no PDFs or uncommon MIME types).
- Be available on an active, visible URL.
- Be non-editable.
- Have a URL that links to a single governing privacy policy in your website and/or store listing rather than one that points to multiple privacy policies.
- Include the name of the app or entity (for example, developer or company) named in the app's store listing.

App status: Rejected

Your app has been rejected and wasn't published due to this policy issue. If you submitted an update, the previous version of your app is still available on Google Play.

Action required: Submit an updated app for review

Here's what to do to help get your app back on Google Play:

1. Ensure that your privacy policy meets the requirements listed in the Privacy policy section of the [User Data](#) policy.
2. Read through the "Data practices" section of the [Families Policy Requirements](#) and the [Personal and Sensitive Information](#) policy for more information.
3. Double check that your app is compliant with all other [Developer Program Policies](#).
4. Follow the steps in this [Help Center](#) article to add or update your privacy policy.

Contact support

If you've reviewed the policy and feel our decision may have been in error, please reach out to our [policy support team](#). We'll get back to you within 2 business days.

Thanks for your continued support in helping to make Google Play a positive experience for both developers and consumers. We look forward to seeing an updated version of your app back on Google Play.

Please complete a [two question survey](#) to help us improve this experience.

