

Bhupinder Singh

Front End Team Lead, Walmart — Candidate for Frontend Coach (Non-Complex)
Forsyth, GA • (929) 412-9659 • bs690155@gmail.com

Professional Summary

Results-driven Walmart Team Lead with proven experience running the front end smoothly during peak rushes. Skilled in coaching associates, enforcing OBW service standards, and protecting company assets. Recognized multiple times by Asset Protection for reducing shrink and compliance excellence. Licensed in License2Lead (Level 2, Front End) and License2Operate (Level 2). Experienced in leading teams of up to 25 associates and managing multiple departments (Front End, Door Greeters, Electronics, TLE, and ODP).

Key Strengths

- Strong leadership and coaching to build high-performing teams
- Skilled at running lean operations with as few as 6 associates
 - Multi-department coverage and cross-functional leadership
- Recognition from Asset Protection for safeguarding assets and shrink control
 - OBW service standard compliance and customer-first focus
- Strong organizational, communication, and problem-solving skills

Professional Experience

Walmart — Store #01367, Forsyth, GA

Front End Team Lead | Feb 2025 – Present

- Direct and support 20–25 associates during peak hours to keep lanes moving and reduce customer wait times.
- Run the front end smoothly, supporting SCO, removing blockers, and handling escalations with empathy.
- Model OBW standards and foster a culture of recognition, accountability, and compliance.
 - Enforce safety and asset protection standards to reduce shrink.

Front End Associate | May 2024 – Feb 2025

- Delivered fast, accurate, and friendly service across checkout and Service Desk.
 - Trained new associates in best practices and customer-first approaches.
- Earned promotion to Team Lead for reliability, service quality, and leadership potential.

Truist Bank — Forsyth, GA

Universal Banker & Vault Custodian | Mar 2024 – Mar 2025

- Managed customer deposits, withdrawals, and account openings while maintaining compliance.

- Handled money orders, check cashing, and wire transfers with accuracy and confidentiality.
 - Performed notary services and served as vault custodian with audit-ready controls.

Pionono 2 Marts — Macon, GA

Store Manager | 2021 – 2024

- Oversaw daily operations, scheduling, and compliance with COAM and Georgia Lottery rules.
- Trained and supervised employees, improving customer satisfaction and store efficiency.
- Increased operational efficiency by aligning store layout and customer service practices.

Education

- Arizona State University — B.S. Software Engineering (Expected May 2026)
 - Central Georgia Technical College — Associate in Science (2022)
 - GED (2021)

Certifications & Training

- License2Lead (Level 2, Front End)
 - License2Operate (Level 2)
 - Georgia Public Notary
- OBW Service Standards Training
 - Asset Protection Recognition

Technical & Tools

- OneWalmart • Workday (HRIS) • Front-End POS & SCO
 - Microsoft Excel, Word, Outlook
- P&L; Awareness • Open Door & Safety Compliance

Languages

- English (Fluent) • Punjabi (Fluent) • Hindi (Fluent) • Urdu (Fluent)