

Bhupinder Singh

Warner Robins, GA | 929-412-9659 | bs690155@gmail.com | LinkedIn: github.com/singhbhupinder55

Professional Summary

Dedicated retail leader with proven success in supervising front-end operations, mentoring associates, and ensuring smooth floor performance. Promoted to Front End Team Lead at Walmart for demonstrated leadership and operational expertise. Skilled in customer service, compliance, and team development. Fluent in English, Punjabi, Hindi, and Urdu.

Professional Experience

Walmart, Store #01367 – Warner Robins, GA

Front End Team Lead | Feb 2025 – Present

- Run the sales floor smoothly by supporting associates, removing barriers, and ensuring efficient workflows.
- Mentor and coach front-end associates to uphold OBW service standards.
- Resolve escalated customer issues while fostering a positive and welcoming store environment.
- Support store goals by monitoring accuracy in transactions and promoting a culture of compliance and teamwork.

Front End Associate | May 2024 – Feb 2025

- Delivered exceptional customer service at checkout and service desk.
- Supported smooth floor operations by assisting associates and maintaining front-end efficiency.
- Consistently exceeded performance expectations, earning promotion to Team Lead.

Truist Bank – Warner Robins, GA

Universal Banker & Vault Custodian | Mar 2024 – Mar 2025

- Provided full-service banking, including deposits, withdrawals, and wire transfers.
- Opened accounts, processed credit card applications, and delivered notary services.
- Served as vault custodian, ensuring accuracy and compliance with audit and security standards.

Pionono 2 Marts – Macon, GA

Store Manager | 2021 – 2024

- Directed store operations, including staff training, vendor management, and compliance oversight.
- Ensured customer satisfaction through smooth store operations and high-quality service.
- Led staff to meet financial and operational goals consistently.

Education

Arizona State University – Tempe, AZ

Bachelor of Science in Software Engineering | Expected May 2026 | GPA: 3.94

Central Georgia Technical College – Macon, GA

Associate in Science | 2022

GED | 2021

Skills & Certifications

- Leadership & Management: Coaching, Team Development, Performance Feedback, Conflict Resolution
- Customer Service: OBW Standards, Escalation Handling, Community Engagement, Customer Retention
- Operations & Compliance: Running Floor Operations Smoothly, Shrink Reduction, P&L; Awareness, Safety & Security
- Computer Skills: Workday, One.Walmart Systems, POS Systems, Microsoft Excel/Word/Outlook
- Certification: Georgia Public Notary