

Walmart Sales Analysis

The aim of this project is to explore the Walmart Sales data to understand top performing branches and products, sales trend of different products, customer behaviour. The dataset given is of 45 Walmart stores located in different regions and each store contains many departments. Selected holiday markdown events are included in the dataset. These markdowns are known to affect sales, but it is challenging to predict which departments are affected and to what extent.

So, exploratory analysis is performed based on the dataset provided to answer questions of stakeholders about products, sales and customers.

Data Source:

The dataset is obtained from Kaggle Walmart Sales Forecasting Competition:

[https://www.kaggle.com/c/walmart-recruiting-store-sales-forecasting]

Dataset Description:

Column Name	Column Description
invoice_id	ID of the invoice for the sales made
branch	Name of the branch
city	Location of the branch
customer type	Type of customers who made purchase
gender	Gender of customers who made purchase
product_line	Product type of the product sold
unit_price	Price of each product
quantity	Quantity of the product sold
VAT	Amount of tax on purchase
total	Total cost of the purchase
date	Date on which the purchase was made
time	Time at which the purchase was made
payment_method	Method using which payment was done
cogs	Cost Of Goods Sold
gross_margin_percentage	Gross margin percentage
gross_income	Gross Income
rating	Rating

Tools Used:

- Microsoft SQL Server - For exploratory data analysis.

Steps Taken to perform Analysis:

Now let's look at the steps that I took to perform the analysis:

1. Data Wrangling:

Did inspection of data to make sure 'NULL' values and missing values are detected.

2. Build a Database.

```
WalmartQueries.sq...SAGAR SINGH (60)) 

□ -- Creating a Database if it does not exist in the system databases.

□ IF NOT EXISTS (SELECT * FROM sys.databases WHERE name='WalmartSales')

□ BEGIN

□ CREATE DATABASE WalmartSales;

END;
□ GO

□ USE WalmartSales;
```

3. Create a table and insert data.

There are no null values in our database as while creating the tables each field was set to **NOT NULL** and hence null values got filtered out.

```
Object Explorer
                                   WalmartQueries.sq...SAGAR SINGH (60)) ♯ ×
Connect ▼ ¥ ■ ▼ C →
                                       -- Creating a table in the database if it does not exist in the database.
LAPTOP-9JGHCGBV\SQLEXPRESS (SQL Server 16.0
                                       ------
Databases
                                     □IF OBJECT_ID(N'Wlmrtsales', N'U') IS NULL
BEGIN

    ⊞ ■ Database Snapshots

                                     CREATE TABLE Wlmrtsales (
invoice_id VARCHAR(30) NOT NULL PRIMARY KEY,
                                         branch VARCHAR(5) NOT NULL,

    ⊞ ■ Database Diagrams

                                         city VARCHAR(30) NOT NULL,

    ■ Tables

                                         customer_type VARCHAR(30) NOT NULL,

    ■ Views
                                         gender VARCHAR(15) NOT NULL,
                                         product_line VARCHAR(100) NOT NULL,
  unit_price DECIMAL(10, 2) NOT NULL,
                                         quantity INT NOT NULL,

    ⊞ Programmability

                                         VAT FLOAT NOT NULL,

    ⊕ Query Store

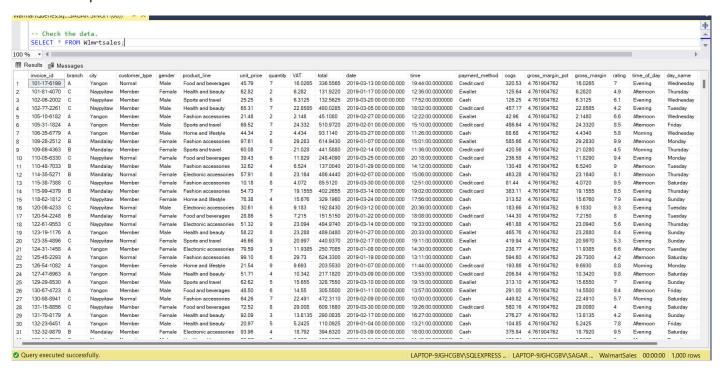
                                         total DECIMAL(12, 4) NOT NULL,

    ■ Service Broker
                                         date DATETIME NOT NULL,
  ⊞ ■ Storage
                                         time TIME NOT NULL,

    ⊞ Security

                                         payment_method VARCHAR(15) NOT NULL,
Security 1
                                         cogs DECIMAL(10, 2) NOT NULL,
Server Objects
                                         gross_margin_pct FLOAT NOT NULL,
Replication
                                         gross_margin DECIMAL(12, 4) NOT NULL,
Management
                                         rating FLOAT);
XEvent Profiler
                                       END:
 WalmartQueries.sg...SAGAR SINGH (60))* □ ×
   ⊟-- Bulk insert into the above table
      -----
    □BULK INSERT Wlmrtsales
      FROM 'D:\DATA ANALYTICS\Projects\Walmart Sales Analysis\WalmartSalesData.csv'
      WITH (FORMAT = 'CSV'
            , FIRSTROW = 2
            , FIELDTERMINATOR = ','
             , ROWTERMINATOR = '0x0a');
```

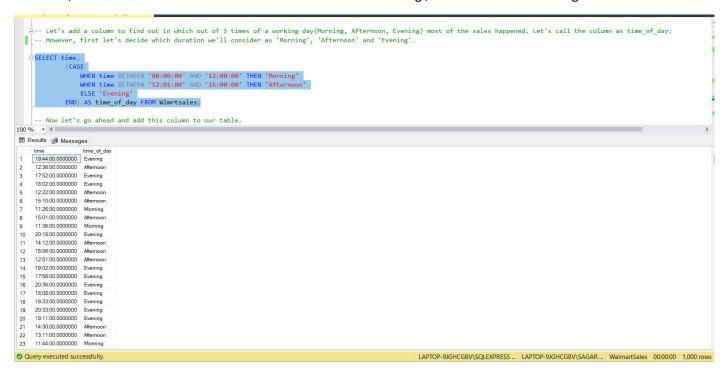
Check the imported data.



Let's add some columns using the existing ones which are going to be helpful while answering questions:

1. Let's add a column to find out in which out of 3 times of a working day (Morning, Afternoon, Evening) most of the sales happened. Let's call the column as time_of_day:

However, first let's decide which duration we'll consider as 'Morning', 'Afternoon' and 'Evening'.



Now let's go ahead and add this column to our table. If we check, this column is empty for now and will show NULL values. So, let's insert some data into this column.

```
-- Now let's go ahead and add this column to our table.

ALTER TABLE Wlmrtsales ADD time_of_day VARCHAR(20);

-- If we check, this column is empty for now and will show NULL values.

SELECT time_of_day FROM Wlmrtsales;

--Let's insert some data into this column.

EUPDATE Wlmrtsales SET time_of_day = (CASE

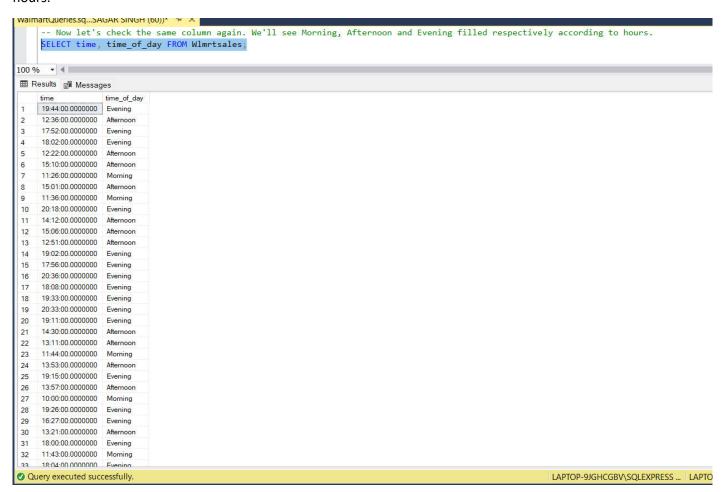
WHEN time BETWEEN '00:00:00' AND '12:00:00' THEN 'Morning'

WHEN time BETWEEN '12:01:00' AND '16:00:00' THEN 'Afternoon'

ELSE 'Evening'

END);
```

Now let's check the same column again. We'll see Morning, Afternoon and Evening filled respectively according to hours



2. Let's add columns for day names (Mon, Tue, Wed, Thurs, Fri) and month names (Jan, Feb, Mar) so that we can also find how was sales on which day and in which month. We have to follow the same steps as in step 1.

```
-- Let's add columns for day names (Mon, Tue, Wed, Thur, Fri) and month names (Jan, Feb, Mar) so that we can also find how was sales on which day and in which month.

-- day names
-- SELECT date,

DATENAME (weekday, date) AS day_name FROM Wlmrtsales;

ALTER TABLE Wlmrtsales ADD day_name VARCHAR(10);

UPDATE Wlmrtsales SET day_name = (DATENAME(weekday, date));

-- month names
-- SELECT date,

DATENAME (month, date) AS month_name FROM Wlmrtsales;

ALTER TABLE Wlmrtsales ADD month_name VARCHAR(20);

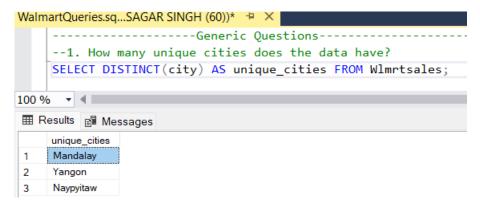
UPDATE Wlmrtsales SET month_name = (DATENAME(month, date));
```

Business Questions:

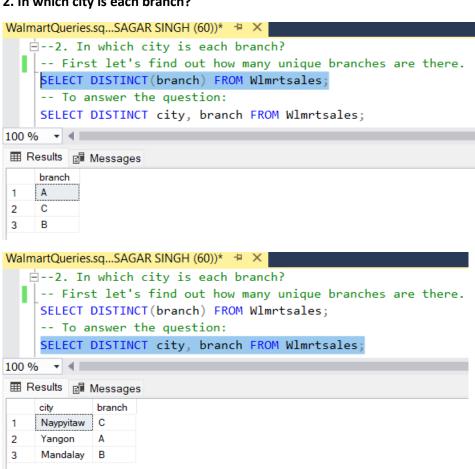
It is now time to look at stakeholders' questions and find answers:

Generic Questions:

1. How many unique cities does the data have?

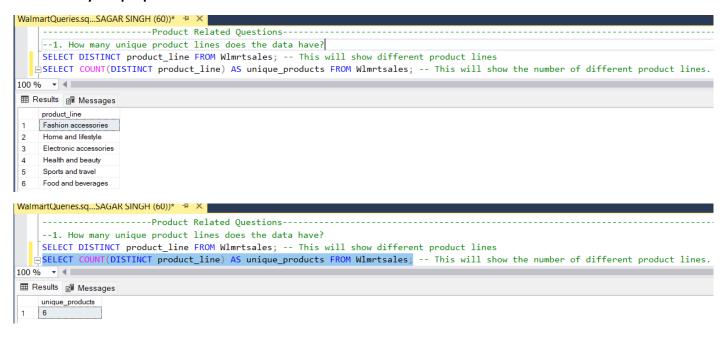


2. In which city is each branch?

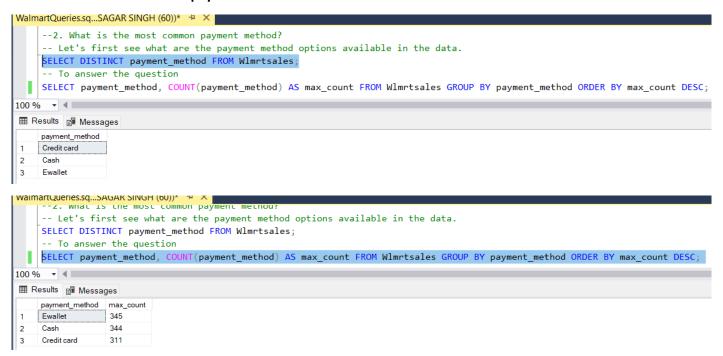


Product Related Questions:

1. How many unique product lines does the data have?

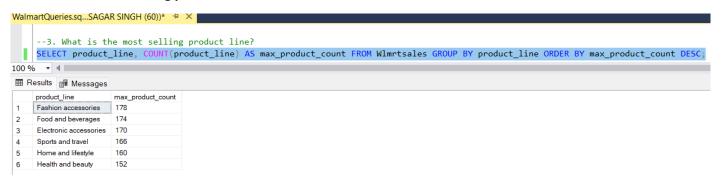


2. What is the most common payment method?



Hence, 'Ewallet' is the most common payment method. It is used maximum times.

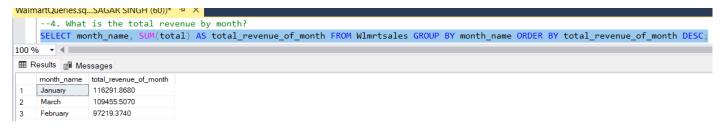
3. What is the most selling product line?



Fashion accessories is the most selling product line.

4. What is the total revenue by month?

If we look at the beginning of the document in the data columns description, then 'total' column is 'Total cost of the purchase' which can give us revenue. So, we can use this column to get our answer.



5. Which month has the largest COGS?

We have a cogs column in our data which we can use to answer this question.



January has the largest 'Cost of Goods Sold'.

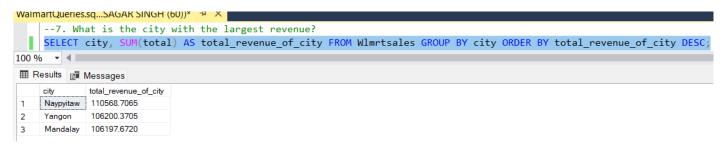
6. What product line had the largest revenue?

We can use 'total' column for revenue.



Foods and beverages had the largest revenue.

7. What is the city with the largest revenue?



Naypyitaw is the city with the largest revenue.

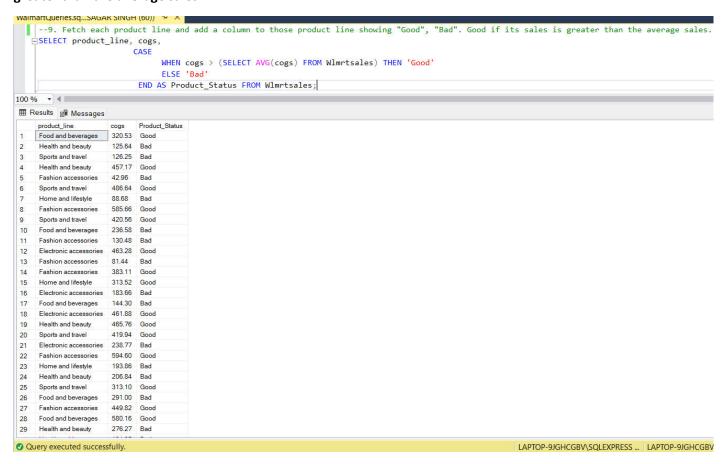
8. What product line had the largest VAT?

We already have a VAT (Value Added Tax) column in our dataset. So, we can use that:

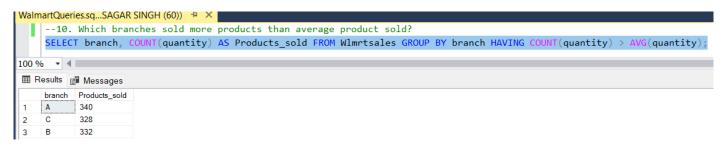


Food and beverages had the largest VAT.

9. Fetch each product line and add a column to those product line showing "Good", "Bad". Good if its sales is greater than the average sales.



10. Which branches sold more products than average product sold?



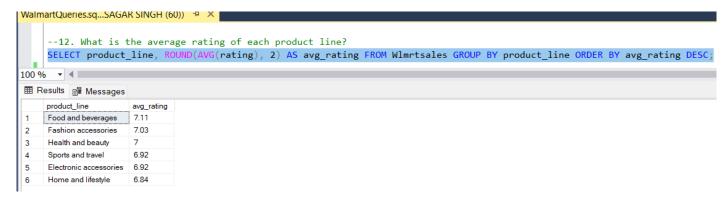
Hence, all three branches A, B and C sold more products than the average product sold.

11. What is the most common product line by gender?



So, for 'Female' the most common product line is 'Fashion accessories' and for 'Male' it is 'Health and beauty'.

12. What is the average rating of each product line?



Hence, average rating for 'Food and beverages' is 7.11, 'Fashion accessories' is 7.03 and so on.

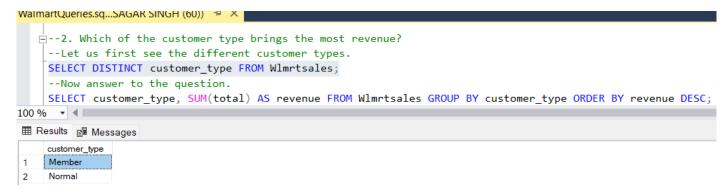
Sales Related Questions:

1. Number of sales made in each time of the day per weekday.

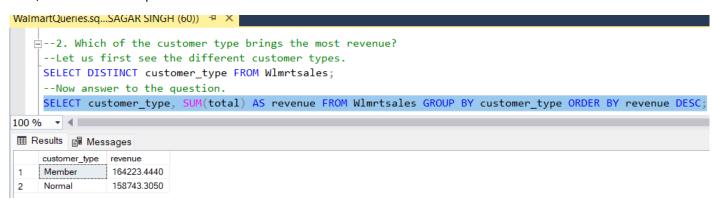


2. Which of the customer type brings the most revenue?

Again, when it comes to revenue, we can use 'total' column from our data. However, let us first see different customer types in our data.

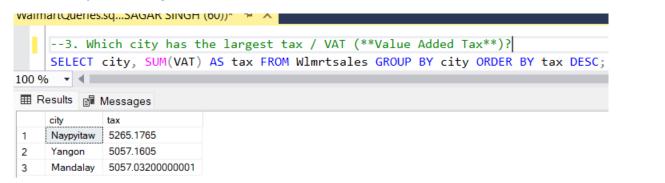


Now, let's answer the question:



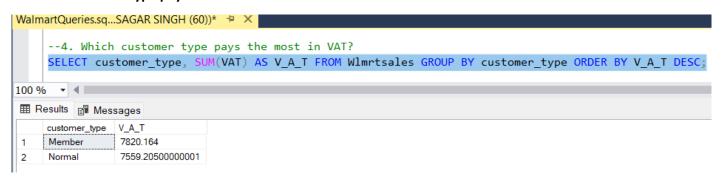
Member type customer brings the most revenue.

3. Which city has the largest tax / VAT (**Value Added Tax**)?



Naypyitaw has the tax / VAT.

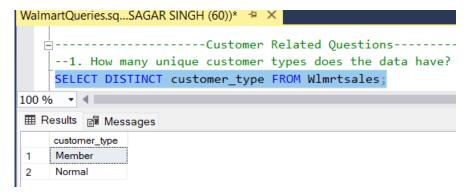
4. Which customer type pays the most in VAT?



Customer Related Questions:

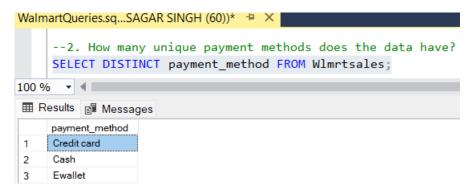
1. How many unique customer types does the data have?

I think we have already found answer to this question while answering the second question of Sales section.

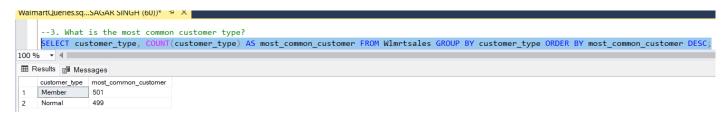


The answer is 'Member' and 'Normal'.

2. How many distinct payment methods does the data have?

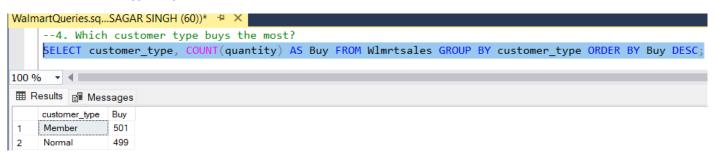


3. What is the most common customer type?



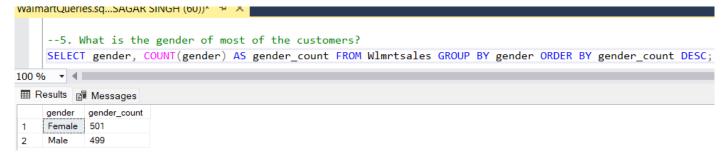
Member customer type is the most common.

4. Which customer type buys the most?



Member customer type buys the most.

5. What is the gender of most of the customers?

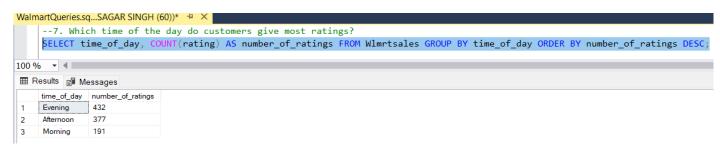


Female

6. What is the gender distribution per branch?

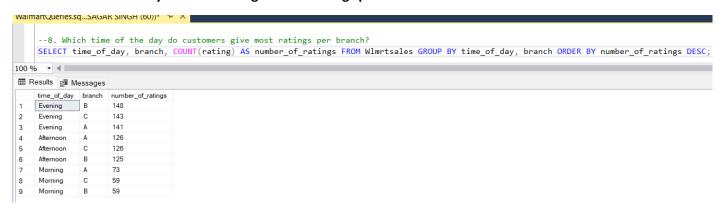


7. Which time of the day do customers give most ratings?



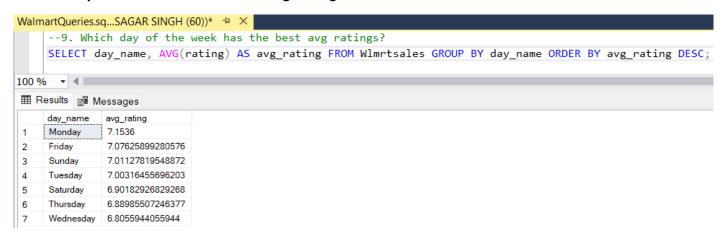
Customers mostly give ratings in the 'Evening'.

8. Which time of the day do customers give most ratings per branch?



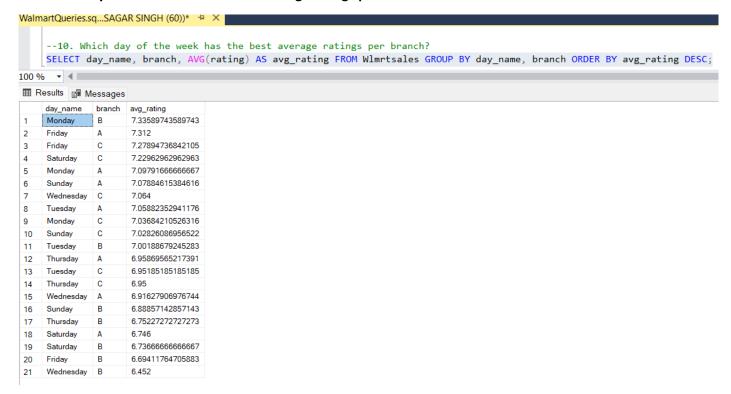
In the 'Evening' time customers give most ratings per branch.

9. Which day of the week has the best average ratings?



Monday.

10. Which day of the week has the best average ratings per branch?



Monday has the best average ratings per branch.

The SQL file with all the above-mentioned queries can be found on my GitHub repository (https://github.com/singhocean/Walmart-Sales-Analysis).