

InfoBurst Disaster Recovery

In the event of a production InfoBurst server outage, the disaster recovery server is enabled manually and connected to the production InfoBurst repository.

The InfoBurst license agreement permits **one licensed server** to be used for disaster recovery.

DR server- Whatever is the preferred choice.

Productions server(in this case)- **azubw18005**

- [Install](#) InfoBurst on the DR server
 - Software version installed on DR must match software version on the production server
- [Obtain a license](#) for the DR server and store in the application root folder (default = C:\Program Files\InfoSol\InfoBurstPlatform)
- **Request License Key**

System->Configuration->License

LicenseSave

License Information

| | |
|------------------------|------------|
| License Type | Enterprise |
| Licensed To | AZUBW18005 |
| Licensed Server | AZUBW18005 |
| Add-Ons | PowerBI |

New Key To Apply a new License Key, select the .key file below and then press **Apply Key**

Choose File

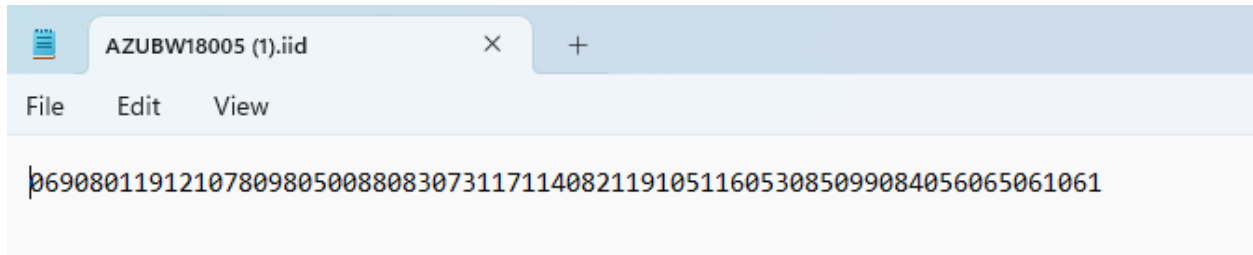
No file chosen

Create IID

Apply Key

Reset Current

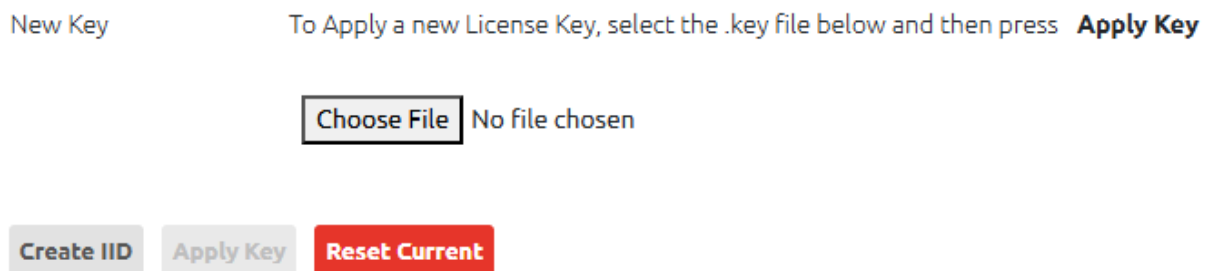
- Create IID, and download the file.



- Create an InfoSol HelpDesk Ticket to request a license key, attach the .IID file, and define the type of server (production, test, or disaster recovery). Link is given below.
- **[Submit a ticket : InfoSol Help Desk](#)**

Apply License Key

- Select System > Configuration > License
- Select Choose File



- Select the key file then Open
- Select Apply Key then OK
- Select Restart InfoBurst Now then Continue

- Ensure server dependencies match the production server

Dependencies

Any server dependencies used by InfoBurst must be replicated on the new server prior to installation. Dependencies can include:

- Windows account assigned to the **InfoBurst** service
- Local network shares or source files
- ODBC connections
- Mail server whitelisting
- Printer drivers

Schedule and Event Processing

As part of a production application server move, you may consider [disabling Schedule and Event processing](#) prior to the move.

Disable Schedule Processing

Time-Based Schedules

- Select **System > Configuration**
- Select **SystemScheduleProcessing**
- Uncheck **Yes**
- Select **Save**
- Select **Restart InfoBurst Now** (required)

SystemScheduleProcessing ●

Save

Controls if the system will process Schedules

☐ Yes

InfoBurst needs to be re-started to apply this change

Restart InfoBurst Now

Reset System Schedule

The InfoBurst service will restart automatically and the user interface automatically reload.

Event Only Schedules

- Select **System > Configuration**
- Select **SystemEventProcessing**
- Uncheck **Yes**
- Select **Save**
- Select **Restart InfoBurst Now** (required)

SystemEventProcessing ●

Save

Controls if the system will process Events

☐ Yes

InfoBurst needs to be re-started to apply this change

Restart InfoBurst Now

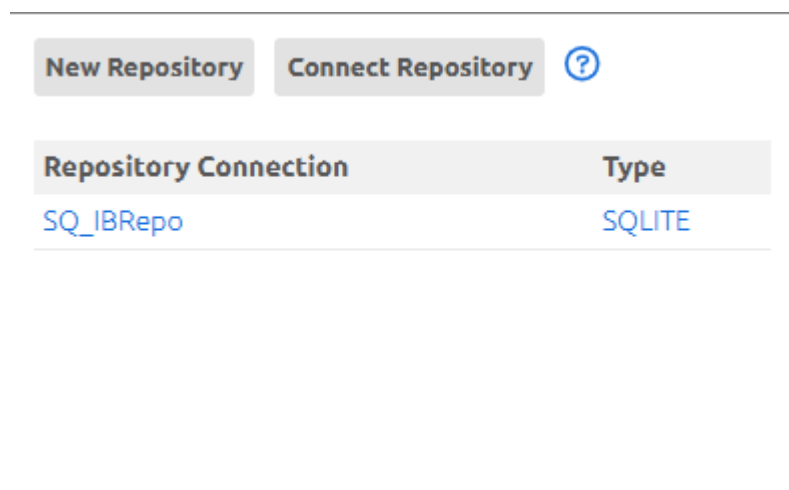
The InfoBurst service will restart automatically and the user interface automatically reload.

This would prevent all production schedules from running after the move and allow for testing of select jobs. Schedule and Event processing can then be enabled upon completion of testing.

- Stop and disable the **InfoBurst** service

Connect the Repository

- Stop and disable the **InfoBurst** service on the production server (if applicable)
- Enable and start the **InfoBurst** service on the DR server
- Use [Connect to an Existing Repository](#) to create a new connection to the production repository



- Use [Switch to an Existing Repository](#) if the production repository connection has already been created

Connect Repository

Switch
 Delete
 Save

Create a connection to an existing InfoBurst repository that **is not** listed under Repository Connection (left panel).

Type
SQL Server

▼

Description

Server

View [Database Connection String](#) details

Database

User

Password

Leave credentials blank to use InfoBurst service account for Windows authentication to SQL Server

- Restart the **InfoBurst** service

Update ServerName

- Select **System > Configuration**
- **Category:** Select General
- Select **ServerName**
- **Value:** Enter server name of **Server #2**
- Select **Save**

ServerName

Save

Name of this InfoBurst Server

Value
azubw18005.westeurope.azure.st.com

Update UIURL

- Select **System > Configuration**
- **Category:** Select General
- Select **UIURL**
- Enter InfoBurst server URL (e.g. *http://<SERVER>:8554*)
- Select **Save**

UIURL

Save

Public URL to access InfoBurst UI

Value
<https://azubw18005.westeurope.azure.st.com:8551/infoburst>