
PROFILE

- Experience in developing website using CMS like WordPress and OpenCart.
- Have a good fundamental knowledge of React.js framework.
- Worked with technologies like Php, Html, Css, JSON, jQuery, Ajax, JavaScript.
- Experience in API (REST) development.
- Worked with both Sql and nosql database.
- Familiar with Android Studio
- [My Portfolio](#)

EDUCATION

May 2019 – May 2021	Post graduate diploma in Programming and Web technologies, ISI, L'institut Supérieur d'Informatique	Montreal
	<ul style="list-style-type: none">• Courses: HTML, JavaScript, React.js, Node.js, Angular.js, Php, Android, C, C++, JAVA, C#, Docker.• Percentage obtained: 81.8%	
Mar 2012 – Apr 2016	Bachelor of Technology in Information Technology, Punjab Technical University	Jalandhar
	<ul style="list-style-type: none">• Courses: OOPS, Database management system, Computer Networking, Operating System, Data Structure, Java, C++, Software Engineering.• Percentage obtained: 70%	

PROFESSIONAL EXPERIENCE

Oct. 2021-Present	Microsoft 365 Technical advisor, Sherweb	Montreal
	<ul style="list-style-type: none">• Assist and provide technical support by phone, email or chat.• Analyze and resolve technical issues related to our Microsoft products and services, notably Office 365.• Lead customers through service configurations.• Deliver and follow up on problem resolutions and customer satisfaction.• Proactively and comprehensively document customer issues in ticketing systems.	
Jan 2017 – Jan 2018	Jr. Web Developer, Master Blessing	Jalandhar
	<ul style="list-style-type: none">• Worked with senior developers and implement code which is written in HTML, JavaScript, JQuery, JSON.• Refactor legacy code to reduce technical debt.• Identify and fix bugs that are found within PHP code bases.• Ensure code and queries interacting with databases are parameterized.	

INTERNSHIPS

Nov 2020 – May 2021	E-Sky Intern, LMS (Learning management system)	Montreal
	<ul style="list-style-type: none">• Technologies Used: React.js, PHP, WordPress.• Customized views on an existing web application.• Worked on a WordPress website MoovinV.	

Jun 2016 – Jan 2017

WebcomSystems
Trainee, College Management System

Chandigarh

- Technologies used: HTML, JavaScript, JQuery, JSON, MySql.
 - Worked in a team of four to develop a software to manage a college which has two modules: Students and Faculty.
 - Added the feature to add and update the data for both of the modules.
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COURSE PROJECTS

Todo List

- Technology used: React.js.
- This project was made with an idea of its day-to-day usage.
- User can add the items to to-do list and can even update and delete them.

Menu Book

- Technologies used: HTML, PHP, CSS, JavaScript, MySql.
- This project has a theme of selecting creating recipes.
- It has all the CRUD operations implementation.

[Here are few projects of mine](#)

TECHNICAL SKILLS

- Languages, CMS, Sdk's & Frameworks: Java, C++, php, JavaScript, JSON, JQuery, AJAX, CSS, React.js, Android, MySql, MongoDB, Google direction API, WordPress, OpenCart, Visual Studio Code, IntelliJ.
- Version Control: GitHub, BitBucket.
- Project Management: Jira, Trello
- Software Development Methodologies: Agile.

