

PRISMS APIs Future State Software Vendor Onboarding Service.

This service blueprint reflects the PRISMS Modernisation Project Team and key stakeholder's vision for the future onboarding and governance service for PRISMS APIs.

It is constructed primarily around the Software Vendor experience and identifies key findings from user research in relation to their preferred onboarding experience.

The key enabling people, functions and technology components that are required to achieve this future state have also been identified.

Key

- Email
- ServiceNow
- Gov Teams
- PRISMS Modernisation website
- Sector engagements
- Word of mouth
- Service Desk
- APIM Portal
- PRISMS

Interim state

