CINDY CHASE

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FULL STACK WEB DEVELOPER/SOFTWARE ENGINEER

Intrepid professional newly established in a fresh career in software engineering with service engineer background. A veteran with the United States Marine Corps. Excels in leadership and supervisory responsibilities and partners effectively with all levels of an organization. An innovative and effective broad-range professional who performs exceptionally under pressure and maintains strong communication skills. Professionally aggressive, observant, and a fast learner; recognized in the past for preventing company losses and building trust with clients. Demonstrated skills:

- Java
- Object-Oriented Programming
- SQL|MySql |Postgres
- HTML|CSS|XML

- Spring Boot|Spring MVC
- Java Libraries
- Gradle|Maven
- Angular

- Junit
- Agile
- Git | Github
- JavaScript

PROFESSIONAL EXPERIENCE

COMCAST | Denver, CO   Dec 2021 to Current
Comcast Corporation is an American multinational telecommunications conglomerate.

Software Developer
Contributes to current running codebase and environments by developing code in the java language, maintaining a collaborative bearing in the team, and participating in frequent releases and deployments

- Functions under and delivers completed tasks within the Agile model, with daily stand-ups and 2-week sprints
- Collaborates on codebase updates using Github branching from the command line/terminal
- Built strong rapport with coworkers and teammates by maintaining a positive attitude and eagerness to learn
- Regularly integrates backend improvements to >15 services utilizing Git and CI/CD framework

SKILL DISTILLERY | Denver, CO   July 2021 - Nov 2021
Full Stack Web Development Program Student | Graduated November 2021
- Implemented full-stack applications using Java 8.
- Wrote RESTful services with Angular, HTML, CSS, JavaScript, and Bootstrap.
- As DBA, developed a full CRUD relational database using mySQL, JPA and JDBC. Applied MVC pattern using Spring Boot and Spring MVC.
- Programmed applications by implementing Test Driven Development philosophy using Junit and JPA
- Participated in Agile as both developer and Scrum Master roles. Collaborated with team members using Git/Github, and Pair Programming.
- Released code in 1-week sprints.

EDUCATION |See Below   Aug 2020 to Ongoing

CHE CONSULTING | Denver, CO   Dec 2019 to Aug 2020
One of the nation's leading independent third-party maintenance providers. Providing quality IT maintenance support.

Field Service Engineer
Oversaw field service on IT systems such as servers, tape libraries, and virtual storage managers, for all clients in greater Denver area. Responsible for over $200,00.00 in equipment and $10,000.00 in monthly revenue for the company.

- Collaborated with Operations Manager to install a new virtual storage manager at IBM Boulder, CO
- Created a scheduling model for local area to implement scheduled preventative maintenance to streamline process.
- Built strong customer rapport by providing outreach for scheduled maintenance for reduced client costs and retention.

FAMILY LEAVE OF ABSENCE   Nov 2018 to Dec 2019

PROTEDYNE | Burlington, NC   **Jul 2015 to Nov 2018**
Industrial automation provider to the pharmaceutical and biotech industries. Acquired by LabCorp.

On-site Service Engineer
Supervised and managed the Dual Propel system, a 174 device, 32 bank, multi-robotic, manufacturing/conveyor style automation system to produce an input-output ratio of 60,000:110,000 human serum samples per evening.

- Assumed ownership of on-call responsibilities. Independently troubleshot remotely and delegated as necessary, preventing $5,000 to $10,000 in losses on many calls.
- Enhanced company troubleshooting methods system performance by submitting improvement recommendations
- Assumed ownership of training all new Burlington, NC, technicians on the Propel system.
- Articulated procedures, guidelines, and problems to a variety of individuals including upper management, customers, software engineers, hardware engineers, and program managers.

UNITED STATES MARINE CORPS | Jacksonville, NC   **Jul 2010 to Jul 2015**
Collateral Duty Inspector / Task Supervisor/ Desk Sergeant
Took responsibility for team operational level repairs, and phase aircraft hourly inspections on MV-22 Osprey systems. Completed ~3,300 direct maintenance hours with little to no supervision.

- Led 20+ junior marines on aircraft system theory of operation, trouble-shooting, best practices, technical aspects of new/modified systems, and safety procedures.

Crew Chief
Responsible for entire aircraft behind the cockpit including pre-flight, post-flight preparation and inspections in a squadron of 12 aircraft. Flew 500.4 flight hours, resulting in hundreds of flight events.

- Flight experience in six states, six countries, and the ability to troubleshoot discrepancies while in foreign territories.
- Advised daily status of 12 aircraft fleet and personnel availability to senior leaders on company-wide meetings.
- Served as an Instructor Crew Chief and Low Altitude Tactics Instructor responsible for teaching and mentoring junior and senior Marines prior to, during, and after flight.
- Served as interpreter between United States Marine Corps personnel and Spanish Medical facilities and doctors/surgeons to ensure proper care for an injured marine.
- **Recognized for award and titled Marine of the Quarter in June 2014.**
- **One of the first ten women to achieve the role of United States Marine Corps MV-22 Osprey Crew Chief**

EDUCATION

REGIS UNIVERSITY | Denver, CO   **Aug 2020 - Ongoing**

- **Bachelor of Computer Science** | Projected graduation Fall 2023
- **Master of Software Engineering |** Projected graduation 2024
  By maintaining high performance and positive academic standing, early enrollment in the Master of Software Engineering program was approved as part of the Regis Fast Forward program. Graduate level courses are integrated into the undergraduate student's computer science courseware.

LANGUAGES
Spanish | Full Fluency (Oral, Reading and Writing)

MARINE CORPS QUALIFICATIONS
Plane Captain | Collateral Duty Inspector| DoD Secret Clearance | Basic Instructor Crewchief | Low-Altitude Tactics Instructor