Sint Kaung

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Education

Stony Brook University_____**Aug 2019-May 2023**

Information Systems (ISE) Major

Relevant Courses: Technical Communications, Network Administration, UI Development, Data Structure, Database Design and Practice, Computer Security, Fundamentals of IT.

Professional Experience

DoIT Client Support_____**Sept 2021- Current**

- Diagnose and troubleshoot various technical issues on student and faculty devices.
- Hardware diagnostics and re-imaging university owned devices for redeployment.
- Utilization of the Cherwell Ticket System to update and document technical issues of clients.

Teacher's Assistant, Immigrant Social Services_____**June 2019-Aug 2019**

- Helped organize a class of 30 young children
- Assisted children with classwork
- Arranged mealtimes and playtimes
- Routinely reported the children's activities at the end of the day

Previous Projects

Database Design

- Created a database using SQL for the 2020-21 NBA Season.
- Users could view all the players, teams, and games that took place during the season and could sort through the statistics.

Computer Security

- Created a solo presentation educating on matters related to various scams.
- Teaches people how to recognize different types of scams and how to avoid being scammed.

Skills

- Languages: Java, Python, LaTeX, SQL
- Microsoft Office Programs: Excel, Word, Access
- Other Programs: Photoshop, GIMP

Other Certifications

- Autodesk Revit Architecture, Autodesk Inventor