TSHIFHIWA SINUGO

Automation QA Tester

Riverside View, Johannesburg, South Africa

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PROFILE

Experienced Automation Tester skilled in designing and implementing test automation frameworks for web applications, APIs, and mobile apps. Proficient in functional, integration, regression, and E2E testing methodologies. Experienced in Agile/Scrum environments and collaborating with cross-functional teams. Industry experiences spans finance, healthcare, property, and telecommunications. Known for strong problem-solving abilities, attention to detail, and a commitment to staying current with software testing trends and technologies. Eager to contribute skills and experience to a dynamic team, driving excellence in software quality assurance.

PERSONAL DETAILS

Title	Mr.
Surname	Sinugo
First Name	Tshifhiwa
Date of Birth	1996-09-01
Gender	Male
Home Language	Venda
Other Languages	English, Tsonga
Nationality	South African
Race	African
Marital status	Single
Availability	Calendar month

WORK EXPERIENCE

Employer	Comcorp
Period	April 2024 – March 2024
Job Title	Automation Tester

Responsibilities:

- Design, build, and maintain test plans for the software stack.
- Document and record issues and defects identified during testing.
- Develop solutions to enhance overall testing methodologies within the organization.
- Contribute to the creation of automated test cases and test recipes.
- Identify bottlenecks and bugs, proposing effective solutions to mitigate them.
- Perform API testing using Postman to ensure the reliability and functionality of REST APIs.
- Execute automation test cases proficiently utilizing tools like Selenium and Playwright.
- Utilize test management tools such as Azure DevOps, Jira, and Gemini for efficient test planning, execution, and reporting.

- Collaborate effectively with Open Banking/Open Data protocols and services to ensure seamless integration and functionality.
- Implement DevOps techniques, including CI/CD pipelines using tools such as Jenkins and Azure DevOps.
- Leverage Microsoft Azure Cloud Services for testing environments, ensuring scalability and reliability.

Employer	iLAB
Period	October 2021 – March 2024
Job Title	Software QA Engineer

Responsibilities:

- Participated in daily stand-up meetings, contributing to agile development processes.
- Designed and created test cases using various software techniques.
- Conducted functional testing and API testing with Postman.
- Built Automation frameworks for Web and API testing using Java, Selenium (Data Driven), and Rest Assured.
- Collaborated with senior leaders and stayed updated with new testing tools and strategies.
- Analyzed and implemented performance and load testing.
- Obtained ISTQB certifications (Foundation, Agile Foundation, Mobile Application Testing).

Employer	iLAB
Client	Vodacom
Nature of Business	Telecommunications
Period	May 2023 - Present
Job Title	Software QA Analyst

Responsibilities:

- Participated in daily stand-up meetings, providing regular testing updates.
- Executed mobile applications on app, web, and USSD platforms.
- Established effective communication with product owners to align project objectives with stakeholder expectations.
- Led CP testing, sanity testing, and post-deployment testing, ensuring the highest quality of deliverables.
- Logged defects on Jira and provided feedback for improvement.

Employer	iLAB
Client	Life Health Care
Nature of Business	Health care
Period	June 2022 – April 2023
Job Title	Software QA Engineer

Responsibilities:

- Participated in daily stand-up meetings and retrospectives.
- Performed System Integration Testing (SIT) and QA testing.
- Executed Regression for Claims management.

- Tested Desktop applications.
- Built Automation framework (Data Driven) for Web testing.
- Logged defects on TFS and Azure DevOps.
- Facilitated knowledge transfer to clients and team members.
- Provided daily and weekly status reports.

QUALIFICATIONS AND EDUCATIONAL BACKGROUND

Qualification	Bachelor of Sciences in Computer Sciences
Institution	University of Venda
Year Completed	2020

Qualification	Matric
Institution	Johannes Ramavhoya Secondary School
Year	2015

COURSES

Qualification	Tricentis TOSCA Automation Specialist
Institution	Tricentis
Year Completed	2022

SKILLS AND COMPETENCY

Technical Skills

- Selenium WebDriver.
- Building Automation Frameworks (Web and API).
- TestNG.
- Gherkin.
- Behavior-Driven testing.
- Swagger.
- Rest Assured.
- Selenium Grid and Thread Local (Parallel Testing).

Soft Skills

- Prioritizing task effectively.
- Problem solving.
- Attention to detail.
- Time management.
- Strong Analytical skills.
- Team-Oriented.

PROGRAMMING LANGUAGES AND TOOLS

Languages	Java, JavaScript and Typescript.
Tools	TFS & DevOps, Postman, SoapUI, Jira, TOSCA, Maven, Jenkins, IntelliJ, Eclipse, Playwright and Cypress.
Database	MSSQL, MySQL.
Version Control	Git and GitHub.

CERTIFICATIONS

Certification	ISTQB CTFL-Mobile Application Testing
Year	May 2022
Certification	ISTQB CTFL-Agile Foundation Tester
Year	March 2022
Certification	ISTQB CTFL-Foundation
Year	January 2022
Certification	Microsoft Azure Data Fundamentals
Year Completed	July 2021

REFERENCES

Available upon request