Siobhan Powell

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EXPERIENCE

Rush ReCommerce, Omaha NE — *Junior Quality Assurance Engineer*

September 2022 - PRESENT

- Managed QA sprint planning based on test case generation and automation priorities, allowing for rapid story processing while maintaining extant test suites.
- Developed testing strategies within partnered tools, such as Shopify, LogicBroker, as well as direct API unit & end-to-end testing.
- Established User Acceptance Testing protocol, including generating training material and scheduling demonstrations both virtually and in-person of new and updated feature releases.
- Provided critical feedback for requirements gathering sessions and fielded communication with end-users for bug tracking and follow-on development.
- Documented research on Rush ReCommerce SDLC and frameworks for automation testing for investment presentation.

Rush ReCommerce, Omaha NE — *Manual Quality Assurance Analyst*

August 2019 - September 2022

- Implemented and managed manual test casing procedures
- Created and maintained manual test case documentation for both backend product processing and customer-facing test scenarios.
- Managed multiple varied testing environments and generated test data collections as needed.
- Established hardware and software testing acceptance criteria, and assisted in establishing a consistent company wide IT hardware management scheme for training and quality purposes.

The Rush Market, Omaha NE — *Warehouse Coordinator*

May 2017 - August 2019

- Established integral returns process for partnered vendors, resulting in a new contract type, greatly expanding possible vendor relationships and revenue possibilities.
- Developed and utilized Material Warehouse Managerial systems to ascertain catalog number, size, color, and quantity of merchandise currently stored, and determine pick rate based on category sale data.

SKILLS

Experience with:
- JavaScript
- MySQL
- Postman
- GIT
- JIRA
- Cypress
- Nightwatch.js

API Testing, Black-Box Testing, Regression Testing

Agile Methodologies, Kanban, Sprint Planning, Feature Driven Development

User Acceptance Testing, Training Documentation Maintenance, User Feedback Collection & Tracking

LANGUAGES

English

University of Nebraska-Lincoln, Lincoln NE —

Partial Undergrad

August 2015 - June 2016

Corporate Intranet —

Facilitated the establishment of a corporate intranet service for Rush ReCommerce. Using a combination of available Atlassian, G-Suite, and Corelink services, I was able to develop an Employee Newsletter, working Knowledge Base, Employee Directory, and Department Hierarchy Tree, among other items to be used by the collective staff within an internally hosted tool.

Helpdesk Portal & Standard Operating Procedure —

As part of the intranet service, I also facilitated the first Help Desk Portal for the Rush Market, comprised of a self-guided directory for a User to classify the nature of request, submission and ticketing tools, ticket management and SLA structure, as well as a knowledge base for D.I.Y troubleshooting.

This also included establishment of Standard Operating Procedures for said offering, setting the expectations of service for Help Desk Operators and Help Desk Users.