

SIOBHAN POWELL

QUALITY ASSURANCE ENGINEER

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Junior Quality Assurance Engineer with 4 years of startup experience, generating end-to-end automated testing pipelines & overseeing the implementation of company-wide quality assurance protocols. I primarily employ a behavior driven development approach in my case design, and pride myself on translating complex information into easy-to-absorb content.

WORK EXPERIENCE

Junior Quality Assurance Engineer // Rush ReCommerce

August 2020 - April 2024

- Collaborated with partnered product teams for integrated tools such as Shopify, LogicBroker, & FedEx to ensure coverage for platform stability.
- Established User Acceptance Testing protocol, including generating training material and scheduling demonstrations both virtually and in-person of new and updated feature releases.
- Instituted comprehensive test automation reporting for tracking coverage, performance, and reliability, facilitating data-driven decision making.
- Managed QA sprint planning based on test case generation and automation priorities, allowing for rapid story processing while maintaining documentation and reliability of extant test suites.
- Utilized SQL and Oracle VM VirtualBox to manage multiple varied testing environments and generated data collections as needed for custom application testing.
- Used a variety of tools for test planning and automation such as Selenium for multi-browser and device environments, end-to-end testing and automated batch executions with Cypress, and measuring API endpoint reliability and response accuracy with Postman.

Warehouse Specialist // The Rush Market

May 2017 - August 2020

- Facilitated the creation of a Helpdesk Portal & Knowledge Base, including designing SLA structure, agent-on-call roster, intranet standards such as employee hierarchy and newsletter, and all related technical business documentation required for the knowledge base.
- Established internal returns process for partnered vendors, resulting in a new contract type, greatly expanding possible vendor relationships and revenue possibilities.

ADDITIONAL SKILLS

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|--------------|------------------------|----------------|-------------------------------|
| • JavaScript | • Git / GitLab | • REST API | • User Acceptance Testing |
| • SQL | • Selenium | • Linux | • Behavior-Driven Development |
| • Postman | • Playwright | • HTML5 | • Agile Methodologies |
| • JIRA | • Docker | • CSS | • Document Control |
| • Cypress | • Oracle VM VirtualBox | • Google Suite | • Technical Writing |
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EDUCATION

University of Nebraska-Lincoln
Partial Undergrad, Undeclared

August 2015 - June 2016