

# Siobhan Powell

Omaha, NE

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## EXPERIENCE

### **Rush ReCommerce, Omaha NE — *Junior Quality Assurance Engineer***

September 2022 - PRESENT

- Managed QA sprint planning based on test case generation and automation priorities, allowing for rapid story processing while maintaining extant test suites.
- Developed testing strategies within partnered tools, such as Shopify, LogicBroker, as well as direct API unit & end-to-end testing.
- Established User Acceptance Testing protocol, including generating training material and scheduling demonstrations both virtually and in-person of new and updated feature releases.
- Provided critical feedback for requirements gathering sessions and fielded communication with end-users for bug tracking and follow-on development.
- Documented research on Rush ReCommerce SDLC and frameworks for automation testing for investment presentation.

### **Rush ReCommerce, Omaha NE — *Manual Quality Assurance Analyst***

August 2019 - September 2022

- Implemented and managed manual test casing procedures
- Created and maintained manual test case documentation for both backend product processing and customer-facing test scenarios.
- Managed multiple varied testing environments and generated test data collections as needed.
- Established hardware and software testing acceptance criteria, and assisted in establishing a consistent company wide IT hardware management scheme for training and quality purposes.

### **The Rush Market, Omaha NE — *Warehouse Coordinator***

May 2017 - August 2019

- Established integral returns process for partnered vendors, resulting in a new contract type, greatly expanding possible vendor relationships and revenue possibilities.
- Developed and utilized Material Warehouse Managerial systems to ascertain catalog number, size, color, and quantity of merchandise currently stored, and determine pick rate based on category sale data.

## SKILLS

Experience with:

-JavaScript  
-MySQL  
-Postman  
-GIT  
-JIRA  
-Cypress  
-Nightwatch.js

API Testing, Black-Box  
Testing, Regression  
Testing

Agile Methodologies,  
Kanban, Sprint Planning,  
Feature Driven  
Development

User Acceptance Testing,  
Training Documentation  
Maintenance, User  
Feedback Collection &  
Tracking

## AWARDS

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## LANGUAGES

English

## EDUCATION

### **University of Nebraska-Lincoln, Lincoln NE —**

#### *Partial Undergrad*

August 2015 - June 2016

## PROJECTS

### **Corporate Intranet —**

Facilitated the establishment of an corporate intranet service for Rush ReCommerce. Using a combination of available Atlassian, G-Suite, and Corelink services, I was able to develop an Employee Newsletter, working Knowledge Base, Employee Directory and Department Hierarchy Tree, among other items to be used by the collective staff in a central, internally hosted tool.

### **Helpdesk Portal & Standard Operating Procedure —**

As part of the intranet service, I also facilitated the first Help Desk Portal for the Rush Market, comprised of a self-guided directory for a User to classify the nature of request, submission and ticketing tools, ticket management and SLA structure, as well as a knowledge base for D.I.Y troubleshooting.

This also included establishment of Standard Operating Procedure, setting the expectations of service for Help Desk Operators and Help Desk Users.