

# SIOBHAN POWELL

## QUALITY ASSURANCE ENGINEER

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<https://siobhan.zip>

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### SUMMARY

Junior Quality Assurance Engineer and Department Lead with 7 years of startup experience, generating end-to-end automated testing pipelines & overseeing the implementation of company-wide quality assurance protocols. I primarily employ a behavior driven development approach in my case design, and pride myself on translating complex information into easy-to-absorb content.

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### WORK EXPERIENCE

#### Junior Quality Assurance Engineer // Rush ReCommerce September 2022 - April 2024

- Created and maintained CI/CD regression suites utilizing tools such as Cypress, Docker, Postman, and GitLab, for product processing tools as well as customer facing e-commerce logistics.
- Collaborated with partnered product teams for integrated tools such as Shopify, LogicBroker, & FedEx to ensure coverage for platform stability.
- Established User Acceptance Testing protocol, including generating training material and scheduling demonstrations both virtually and in-person of new and updated feature releases.
- Instituted comprehensive test automation reporting for tracking coverage, performance, and reliability, facilitating data-driven decision making.

#### Manual Quality Assurance Analyst // Rush ReCommerce August 2019 - September 2022

- Managed QA sprint planning based on test case generation and automation priorities, allowing for rapid story processing while maintaining documentation and reliability of extant test suites.
  - Utilized SQL and Oracle VM VirtualBox to manage multiple varied testing environments and generated test data collections as needed for custom application testing.
  - Generated S.O.P. for hardware and software related testing criteria, and assisted in establishing a consistent company-wide IT hardware management schema for training and quality regulation.
  - Facilitated the creation of a Helpdesk Portal & Knowledge Base, including designing SLA structure, agent-on-call roster, intranet standards such as employee hierarchy and newsletter, and all related technical business documentation required for the knowledge base.
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### ADDITIONAL SKILLS

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|--------------|------------------------|----------------|-------------------------------|
| • JavaScript | • Git / GitLab         | • Bash         | • User Acceptance Testing     |
| • SQL        | • Selenium             | • Linux        | • Behavior-Driven Development |
| • Postman    | • Playwright           | • HTML5        | • Agile Methodologies         |
| • JIRA       | • Docker               | • CSS          | • Document Control            |
| • Cypress    | • Oracle VM VirtualBox | • Google Suite | • Technical Writing           |
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### EDUCATION

University of Nebraska-Lincoln  
Partial Undergrad, Undeclared

August 2015 - June 2016