

SIOBHAN POWELL

QUALITY ASSURANCE ENGINEER

409 S 78th St, Omaha NE • (402) 889-0819 • mail@siobhan.zip
<https://siobhan.zip>

SUMMARY

Junior Quality Assurance Engineer and Department Lead with 7 years of startup experience, generating end-to-end automated testing pipelines & overseeing the implementation of company-wide quality assurance protocols. I am very results-oriented in my defect management, and pride myself on translating complex information into easy-to-absorb content.

WORK EXPERIENCE

Junior Quality Assurance Engineer // Rush ReCommerce September 2022 - April 2024

- Created and maintained CI/CD regression suites utilizing tools such as Cypress, Docker, Postman, and GitLab, for product processing tools as well as customer facing e-commerce logistics.
- Collaborated with partnered product teams for integrated tools such as Shopify, LogicBroker, & FedEx to ensure coverage for platform stability
- Established User Acceptance Testing protocol, including generating training material and scheduling demonstrations both virtually and in-person of new and updated feature releases.
- Instituted comprehensive test automation reporting for tracking coverage, performance, and reliability, facilitating data-driven decision making.

Manual Quality Assurance Analyst // Rush ReCommerce August 2019 - September 2022

- Managed QA sprint planning based on test case generation and automation priorities, allowing for rapid story processing while maintaining documentation and reliability of extant test suites.
 - Utilized SQL and Oracle VM VirtualBox to manage multiple varied testing environments and generated test data collections as needed for custom application testing
 - Generated S.O.P. for hardware and software related testing criteria, and assisted in establishing a consistent company-wide IT hardware management schema for training and quality regulation.
 - Facilitated the creation of a Helpdesk Portal & Knowledge Base, including designing SLA structure, agent-on-call roster, intranet standards such as employee hierarchy and newsletter, and all related technical business documentation required for the knowledge base.
-

ADDITIONAL SKILLS

- | | | | |
|--------------|------------------------|----------------|-------------------------------|
| • JavaScript | • Git / GitLab | • Bash | • User Acceptance Testing |
| • SQL | • Selenium | • Linux | • Behavior-Driven Development |
| • Postman | • Playwright | • HTML5 | • Agile Methodologies |
| • JIRA | • Docker | • CSS | • Document Control |
| • Cypress | • Oracle VM VirtualBox | • Google Suite | • Technical Writing |
-

EDUCATION

University of Nebraska-Lincoln
Partial Undergrad, Undeclared

August 2015 - June 2016