

Siobhan Powell

<https://siobhan.zip>

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(402) 889-0819
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EXPERIENCE

Junior Quality Assurance Engineer – Rush ReCommerce

September 2022 - April 2024 // Omaha, NE

- Created and maintained CI/CD regression suites utilizing tools such as Cypress, Docker, and GitLab, for both product processing tools and customer facing e-commerce & logistics environments.
- Developed testing strategies within partnered tools, such as Shopify, LogicBroker, as well as direct API unit & end-to-end testing.
- Established User Acceptance Testing protocol, including generating training material and scheduling demonstrations both virtually and in-person of new and updated feature releases.
- Provided critical feedback for requirements gathering sessions and fielded communication with end-users for bug tracking and follow-on development.
- Established comprehensive test automation reporting for tracking coverage, performance, and reliability, facilitating data-driven decision making.

Manual Quality Assurance Analyst – Rush ReCommerce

August 2019 - September 2022 // Omaha, NE

- Created and maintained manual test case documentation for product and customer tools centered around national shipping logistics and ecommerce.
- Managed QA sprint planning based on test case generation and automation priorities, allowing for rapid story processing while maintaining documentation and reliability of extant test suites.
- Managed multiple varied testing environments and generated test data collections as needed for custom application testing.
- Established hardware and software testing acceptance criteria, and assisted in establishing a consistent company wide IT hardware management scheme for training and quality purposes.

Warehouse Coordinator – The Rush Market

May 2017 - August 2019 // Omaha, NE

- Established integral returns process for partnered vendors, resulting in a new contract type, greatly expanding possible vendor relationships and revenue possibilities.

SKILLS

Technical:

-JavaScript
-HTML
-CSS
-SQL
-Bash
-Linux

Techniques:

-User Acceptance Testing
-Regression Testing
-Feature Driven Development
-Test Case Design
-Defect Reporting & Management
-Agile Methodologies
-Documentation Maintenance
-API Testing

Tools:

-Jira
-Git /GitHub
-Cypress
-Playwright
-Selenium
-Postman
-Docker
-Oracle VM VirtualBox

EDUCATION

University of Nebraska-Lincoln
Lincoln, Nebraska

Partial Undergrad

August 2015 - June 2016

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PROJECTS

Corporate Intranet —

- Facilitated the establishment of a corporate intranet service for Rush ReCommerce. Using a combination of available Atlassian, G-Suite, and Corelink services, I was able to develop an Employee Newsletter, working Knowledge Base, Employee Directory, and Department Hierarchy Tree, among other items to be used by the collective staff within an internally hosted tool.

Helpdesk Portal & Standard Operating Procedure —

- As part of the intranet service, I also facilitated the first Help Desk Portal for the Rush Market, comprised of a self-guided directory for a User to classify the nature of request, submission and ticketing tools, ticket management and SLA structure, as well as a knowledge base for D.I.Y troubleshooting.

This also included establishment of Standard Operating Procedures for said offering, setting the expectations of service for Help Desk Operators and Help Desk Users.