# Long-term dynamics of data-driven targeted support for job seekers

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## 1 Introduction

Research question: Assume we have a population of individuals, where the prospect on the labor market of each individual is controlled by the personal skill of that individual, described by a set of independent skill features. Additionally, each individual belongs to one of two groups, described by a protected attribute (e.g. gender). The average skill between the two groups is not the same, but still there is significant overlap between the groups. If an observer has knowledge about all skill features of an individual, they can with 100% accuracy compute the total skill of that individual, and knowledge about the protected attribute (i.e. which group the individual belongs to) does not yield any additional information with regard to the individual skill. We assume that the labor market (e.g. recruiters) do have access to all skill features, and thus make their decisions solely on the real personal skill of the individuals, as for them there is no additional information in the protected attribute.

We further assume that there is a public authority that helps individuals in improving their skill on the labor market, which we will call the Public Employment Service (PES). The improvement of the skill of the individuals by the PES is done with individualized services, based on the current skill on the labor market of that individual. Critically, however, this public authority does not have access to all skill features, but only to a subset. In addition, it has knowledge about the protected attribute. Since the total skill is not evenly distributed across the two groups, the knowledge of which of the protected groups the individuals belongs combined with historical data gives probabilistic information on the real skill: if the individual belongs to the group that has on average higher skill, the likelihood that this individual has high skill is larger than if it would belong the the other group, even if everything else remains the same. This additional information however has two potential problems: 1) it is only probabilistic and the resulting predictions are only accurate on average, and 2) it is based on a protected attribute - therefore, legal and/or ethical reasons might prohibit utilizing that information, as it results in different treatments based solely on the protected attribute.

The goal of this study is to investigate the long-term effects on the population if a public authority provides targeted help, based partly on protected attributes.

Does such targeted help reduce or strengthen existing group-inequalities? What is the long-term effect on general employment? What is the long-term effect on employment in each group? How does this compare to a system that is *not* using the protected attribute? Are there trade-offs between the ethically problematic - inclusion of protected attributes in the targeting versus the global goal of high employment?

To address these questions, we use a combination of dynamical numerical modeling and statistics/machine-learning. We use synthetic data and an individual skill model that is as simple as possible while being just sophisticated enough to reflect inequalities and the possibility of having either full of only part knowledge of the skill of an individual.

Additionally, we make - admittedly simplistic - assumptions on the labor market.

We develop and use two different overall models: the first model is a simple model that has a fixed population, whose increase of skill over time is influenced by the PES. The targeting of the PES is again influenced by the past mean skill of the two groups, and this past-skill is updated over time as the population changes. This model is generic and abstract, and could also be interpreted for example

as a model for targeted education, and labor market dynamics are only included in a very abstract way. Still, this model is interesting, as it is easy to follow and allows to test our intuition, and already captures the basic dynamics over time.

The second model is more complex and considers a pool of job-seekers. This pool has an influx and an outflux, and considers not only the abstract skill of an individual, but additionally the time an individual needs to find a job. This is more related to actual job-markets.

A central aspect of this study is that we consider different scenarios of the PES and how it distributes its resources across individuals with different skills.

What this study is not: This study is not a real-world assessment of any real world public employment service or similar institutions.

- Things to add:
- efficiency argument, we assume there is only a certain amount of help or support available, and the PES wants to distribute in efficiently (whereas "efficient" needs to be defined), this is the goal of the EPS
- combination of statistics/ML and system dynamics

#### 1.1 Literature overview

literature on AMS algorithm

literature on fairness in general debiasing

[3] showed that simulation studies can be used to study fairness issues in changing systems, and that the results ("fair" or "not fair" with repsect to a certain definition of fairness) can differ from a static analysis. They analyzed simple settings of credit-scoring for loans, attention allocation for different sites, and college admissions.

We use the concept of "labor-market-models" in a way that is very targeted towards our research question, and it should not be confused with labor market models from economics, which usually are used to study supply and demand of labor ([4]).

#### References

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# 2 Methods

# 2.1 Personal skill model and data generation

The basis of this study is the following setting: we have a population of N individuals. Each individual has a personal skill  $s_{real}$  that is composed of two independent skill-features  $x_1$  and  $x_2$ .

$$s_{real} = \frac{1}{2} (x_1 + x_2) \tag{1}$$

We call it "real" because we will differentiate it from observed and from predicted/assumed skill and from the skill that the labor market ("recruiters) assigns to the inviduals later on.

In addition, each individual has a binary protected attribute  $x_{pr}$  that can have values of 0 and 1. In reality this could for example be gender, but here it is used in an abstract way. Central here is that the definition if  $s_{real}$  does not contain  $x_{pr}$ .

We draw  $x_1$  and  $x_2$  from truncated normal distributions. Normal distributions because personal features such as "talent" are usually assumed to be normally distributed (e.g. [1]). A truncated normal distribution is used instead of an untrancated one to ensure that no one has  $x_1$  and/or  $x_2$  higher than the maximum reachable values in the intervention model (see section 2.2.3).

Further we assume that  $x_1$  is completely independent of  $x_{pr}$ , but  $x_2$  is correlated with  $x_{pr}$ .

$$x_{1=}\sigma_{trunc}\left(0,1\right)\tag{2}$$

$$x_{pr} = [0, 1]$$
 (3)

For generating our artificial population, we draw  $x_1$  from a truncated normal distribution, and  $x_{pr}$  from the binary distribution [0,1] with uniform probability.

Thus, the probability of an individual belonging to a particular group (with respect to the protected attribute) is 50% for both groups, and both groups are therefore of equal or near equal size.

The second skill feature,  $x_2$ , is generated with

$$x_2 = \frac{1}{2} \left( \alpha_{pr} \cdot \left( x_{pr} - \frac{1}{2} \right) + \sigma_{trunc} \left( 0, 1 \right) \right) \tag{4}$$

the factor  $\frac{1}{2}$  is subtracted from  $x_{pr}$  to ensure that it is centered around zero. When  $x_2$  is generated this way, then individuals in group 0. have on average lower  $x_2$ , and therefore on average lower  $s_{real}$ . To reflect this, we will from now on call the group with individuals with  $x_{pr}=0$  the underprivileged group. Importantly, however, not all individuals in the underprivileged group have low  $x_2$  and low  $s_{real}$ . There are individuals in the privileged group that have lower skill than some individuals in the underprivileged group, and there are individuals in the underprivileged group that have a skill that is above the population mean. The joint distribution of  $x_1$  and  $x_2$  and the distribution of  $s_{real}$  of the initial population is shown in fig. 1.

From the way  $x_1$   $x_2$  are generated and the fact that,  $s_{real}$  per definition (e.q. (1)) can be completely inferred from  $x_1$  and  $x_2$  follow two central facts: given  $x_1$  and  $x_2$ , there is no additional information contained in  $x_{pr}$  when one wants to infer  $s_{real}$ . If, however, one has 1) only access to  $x_1$  and at the same time 2) information on the distribution of  $s_{real}$  over the two groups (e.g. the mean of  $s_{real}$  seperately for each group), and one wants to infer  $s_{real}$ , then including  $x_{pr}$  in addition to  $x_1$  a statistical prediction system yields additional information, even though  $s_{real}$  is completely defined by  $x_1$  and  $x_2$ . This will from the backbone of the whole study.

# 2.2 Simple dynamical model

The simple model assumes that the population is made up of a fixed pool of individuals, without any in- or outflux. The job-market and individual employment is modeled in very abstract and indirect way.

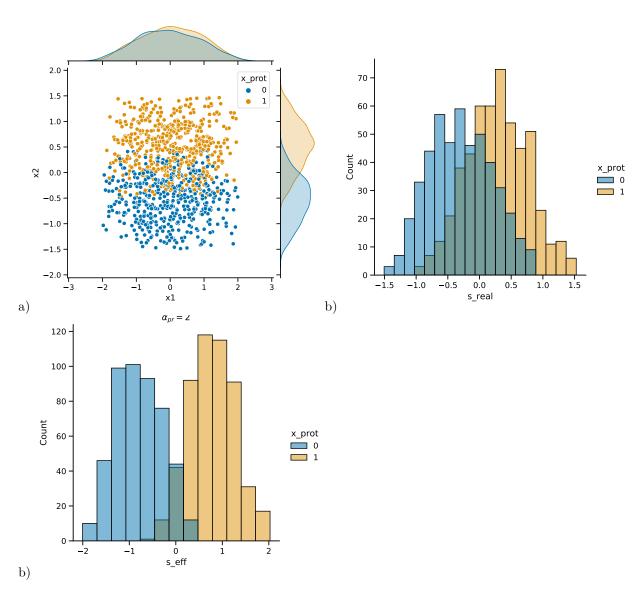


Fig. 1: Initial population. a) distribution of the two skill features, b) distribution of real, c) distribution of effective skill for the biased ( $\alpha_{lb}=0$ ) labor market, all split up according to the binary protected attribute

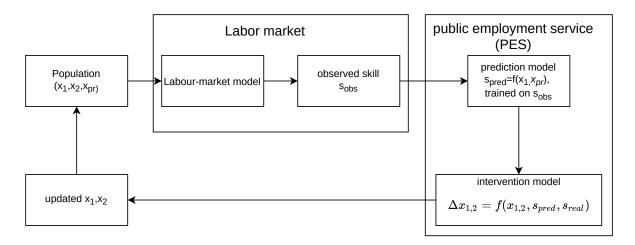


Fig. 2: Sketch of the simple dynamical model

#### 2.2.1 labor market model

We use two different definitions of the labor market: a biased, and and biased one. Each ones assigns an effective skill. In the unbiased model labor-market prospect is simply the skill  $s_{real}$ :

$$x_{eff} = x_{real} \tag{5}$$

, thus the labor market has oracle-access to the real skill and does not alter it in any way. Note that this makes the - quite unrealistic - assumption that the labor-market 1) has perfect information on the skill of individuals and 2) is discrimination free in terms of individual fairness (individuals are not treated differently based on their protected attribute). Important to point out that this labor market is not discrimination free under definitions of fairness based on group-fairness: as the labor-market does not even have access to the protected attribute, it can by definition not ensure group-fairness constraints, such as requiring that from each group the same fraction of people is hired, which in this abstract model would mean that the computation of  $s_{real}$  would need to be modified to ensur that each group has the same mean skill.

For the biased labor market model, the effective skill is partly dependent on  $x_{pr}$ :

$$x_{eff} = \begin{cases} x_{real} + \alpha_{lb} & x_{pr} = 1\\ x_{real} - \alpha_{lb} & x_{pr} = 0 \end{cases}$$
 (6)

For the unprivileged group the skill is made smaller due to the bias, and for the privileged group larger, by the same biase-parameter  $\alpha_{lb}$ 

## 2.2.2 Prediction model

The prediction model is the statistical model used by the hypothetical PES. It is used to predict the labor-market prospects of an individual. In this abstract setting the labor-market prospect is, as mentioned above,  $s_{real}$ . The prediction model classifies individuals on having below or above average  $s_{real}$ . In a real setting this would be estimated from historical data (potentially updated from time time, or at each timestep). Here it is estimated from the current distribution of  $s_{real}$  over the two population groups.

As mentioned before, the basis of this study is that the PES has access to an incomplete set of skill-features only, namely solely to  $x_1$ , and additionally access to  $x_{pr}$ . To estimate (predict) the prospect class (above or below average  $s_{real}$ ) from this, logistic regression is used to create the main (full) prediction model:

$$P\left(s_{real} > \gamma | x_1\right) = \frac{1}{1 + e^{-(\alpha_1 x_1 + \alpha_2 x_{pr} + \beta)}} \tag{7}$$

whereas the parameters  $\alpha_1, \alpha_2$  and  $\beta$  are estimated from the current population, and  $\gamma$  is the threshold set for dividing the low and the high prospect class.

Additionally, we use a second prediction model that does not use  $x_{pr}$ 

$$P(s_{real} > \gamma | x_1) = \frac{1}{1 + e^{-(\alpha_1 x_1 + \beta)}}$$
(8)

Per definition of the data generation process, this base model has lower accuracy than the full prediction model.

In the initial timestep,  $\gamma$  is set to the mean of  $s_{real}$ , which equals to zero by definition of how the data is generated. For the following timesteps, we use two different strategies in the experiments: 1) constant  $\gamma$ , thus the threshold between the low and the high prospect class does not change, and 2) adaptive, where  $\gamma$  is set to the population-mean of  $s_{real}$ .

#### 2.2.3 Intervention Model

The intervention model describes how the effect that the PES has on the individuals. For the simple model, we define the support that the PES provides in a single timestep as a change in the individual skill features  $x_1$  and  $x_2$  of an individual. We make the change dependent on the current value, with decreasing increments as the skill feature grows, approaching the limits set by the constants  $x_1^{max}$  and  $x_2^{max}$ :

$$x_1^{t+1} = \max\left(x_1^t + k_1\left(x_1^{max} - x_1^t\right), x_1^t\right) \tag{9}$$

$$x_2^{t+1} = \max\left(x_2^t + k_2\left(x_2^{max} - x_2^t\right), x_2^t\right) \tag{10}$$

The model parameters  $k_1$  and  $k_2$  define how fast  $x_1$  and  $x_2$  grow. For simplification, we set  $k = k_1 = k_2$ ,and thus both skill features have the same growth rate. The value of k is central to our study, as it defines how the intervention models affects different people. To this end, we make k dependent both on the real prospect class  $C_r$ , and prospect class  $C_{pr}$  predicted by the prediction model. The fact that the growth rate is made depended on the predicted class reflects the idea of targeted help for different prospect classes, and that a prediction model is used for this. The real world idea is not only that different prospect classes receive a different quantity of help, but also a different quality that is better suited for that prospect group. Therefore, we also make k dependent on the real prospect group of each individual, as arguably if a certain type of help is better suited for the low than for the low prospect group, than this will have the adverse effect that for a incorrectly classified person it will be especially unsuited.

Since both  $C_r$  and  $C_{pr}$  are binary, this leads to a 2x2 matrix  $k_{ij}$ :

	predicted low	predicted high
real low	$k_{11}$	$k_{12}$
real high	$k_{21}$	$k_{22}$

With different values for  $k_{ij}$  we can now define different scenarios. The difference between  $k_{11}$  and  $k_{22}$ defines how different the effect is of the intervention model is for the two different prospect classes, as intended by the PES. The difference between  $k_{11}$  and  $k_{21}$  and between  $k_{12}$  and  $k_{22}$  defines how individuals are adversely affected if the are incorrectly classified by the prediction algorithm, and receive the type of help that is in fact intended for the other group.

The values for the different entries of  $k_{ij}$  define how - in the abstract setting of our model - "attention" or "resources" are distributed across the different groups. In order to make the different scenarios better comparable, we constrain the absolute values in such a way that the geometric mean of all 4 entries must be the same in all scenarios. The gemoetric mean is the usually used mean function for variables related to growth-rates and similar. We set it to 1/50. This number was chosen more

or less arbitrarily so that a typical simulation with constant decision function reaches its equilibrium on the order of 100 timesteps. Changing the scale would only change how much happens in a single timestep of the simulation, and not the overall behavior (with higher k, we will get the same result earlier, with smaller k, one needs to run the model for more timesteps). Since also the unit of a timestep is abstract and cannot be translated to a real world time, this does not change the results or their interpretation.

For better readability, the k-values presented in the text and the plots are all scaled with a factor of 50, so for the k-matrix for scenario 1 all entries will be displayed as 1.

We will use the following scenarios:

- 1. "Agnostic":  $k_{11} = k_{12} = k_{21} = k_{22}$ . This is the base scenario, where all classes receive both the same quantity and quality of help, and this also has the same effect, independent of the actual labor-market prospects.
- 2. no targeting, but class-dependent effect:  $k_{11} = k_{12}$ ,  $k_{21} = k_{22}$ , two sub-scenarios: a)  $k_{11} > k_{22}$ , b)  $k_{11} < k_{22}$ . In these scenarios, the PES privides the same help to everyone, but this helps works better (a) or worse (b) for individuals with (real) low prospects.
- 3. targeting, but no class-dependent effect. In this scenario k is only dependent on  $C_{pr}$ , not on  $C_r$ ,  $k_{11} = k_{21}$ ,  $k_{12} = k_{22}$
- 4. targeting with class dependent effect.a)

**Scenarios in detail** The scenarios are summarized in table 1.

# 2.3 Complex Model

Our second model is more complex and slightly more realistic than the simple dynamical model. While it was designed with the dynamics of the real-world AMS-system in mind, it is still highly abstract and should not be confused with a complete model of labour market dynamics.

#### 2.3.1 Population model

For the "natural" distribution of skill in the population we use the same model as for the simple model. The difference is that in the simple model, the population is fixed, with an initial distribution of skill. For the complex model, we assume that there is an (unlimited) background-population with the distribution of  $x_1, x_2, x_{pr}$  and  $s_{real}$  described by eqs (1-4). This background population and the distribution of the features of the individuals does not change throughout a model run, but acts as a pool for refilling the pool of job-seekers.

#### 2.3.2 Labor market model

The labor market is modeled via a probabilistic function that for each individual defines the probability of finding a job at this timestep, whereas this probability depends on  $s_{real}$  of that individual. We model the dependence on  $s_{real}$  as a logistic function:

$$P(job|s_{real}) = \frac{1}{1 + e^{-(\alpha_l s_{real} + \beta_l)}}$$
(11)

Where  $\alpha_l$  and  $\beta_l$  are parameters that need to be set a priori. At each timestep,  $P(job|s_{real})$  is computed for each individual on the pool of job-seekers. Each individual is removed from the pool of job seekers with probability P.

The choice for a logistic labor market function because it satisfies the following intuition about the labor-market: If an individual has very low skill, than the probability of finding a job is very low (close

Tab. 1: overview of scenarios, defined by the k-matrix of the intervention model

1) no targeting, no class-dependent effect

-)	predicted high	
real high	1	1
real low	1	1

2a)no targeting, class-dependent effect (more on lowprospect group)

	predicted high	predicted low
real high	2	2
real low	1/2	1/2

2b)no targeting, class-dependent effect (more on highprospect group)

	predicted high	predicted low
real high	1/2	1/2
real low	2	2

3a) targeting (more on lowprospect group), no class-dependent effect

	predicted high	predicted low
real high	2	1/2
real low	2	1/2

3b) targeting (more on highprospect group), no class-dependent effect

	predicted high	predicted low
real high	1/2	2
real low	1/2	2

4a)

	predicted high	predicted low
real high	$4 \cdot 8^{-\frac{1}{4}}$	$8^{-\frac{1}{4}}$
real low	$8^{-\frac{1}{4}}$	$2 \cdot 8^{-\frac{1}{4}}$

4b)

	predicted high	predicted low
real high	$2 \cdot 8^{-\frac{1}{4}}$	$8^{-\frac{1}{4}}$
real low	$8^{-\frac{1}{4}}$	$4 \cdot 8^{-\frac{1}{4}}$

to zero), and if the skill slightly increases, then the chances is still very low. There is a soft threshold which one needs to reach in order to have a reasonable chance. Above this soft threshold, increases in  $s_{real}$  have a strong impact, and the higher skilled one is, the higher the chances of finding a job. Eventually, however, this reaches a plateau, as the probability of finding a job is already close to 1, and additional skill does basically not change anything anymore. The parameters  $\alpha_l$  and  $\beta_l$  define this "middle" region in which changes of  $s_{real}$  have a strong impact on the probability.  $\beta_l$  defines the position of this middle region, and  $\alpha_l$  how broad/steep it is.

Note that we made  $P(job|s_{real})$  independent of the time an individual is already unemployed. The intuition behind is that in our idealized setting, the skill of an individual is solely defined by  $s_{real}$ , which the labor market knows. Therefore, in this setting, the fact that someone has been unemployed for a long time does not yield additional information about their skill. In reality this is different, as long-term unemployment as additional information is known to be a reason for an employer to not hire someone.

#### 2.3.3 Public Employment Service

Similar to the simple model, the PES in the complex model uses a logistic regression model that classifies individuals as either low or high prospect, with  $x_1$  and optionally  $x_{pr}$  as predictors. The classes are, however, not defined by setting a threshold on  $s_{real}$ , but by setting a threshold on the time  $T_u$  that it took individuals in the historical record to find a job. This history is continuously build up throughout a modelrun with each individual that finds a job.

**Intervention Model** The treatment of individuals differs between the high and the low prospect group in two ways: in the amount of help (increase of  $x_1$  and  $x_2$ ) they receive, and how long this help takes. The highprospect group receives the help immediately, and is available on the labor-market in the next timestep. The low-prospect group, on the other hand, receives help that takes time and removes them from the labor-market for a period of time  $\Delta T_u$ .

The change of  $x_1$  and  $x_2$  under different scenarios is modeled in the same way as for the simple model (see section 2.2.3).

An important difference, however, is that in the simple model, it is easy to know the true prospect of an individual (as it is solely defined by  $s_{real}$ ). In the complex model, this is less straightforward. Here, the prospect is the *expected* time  $T_u$  that the individual will be unemployed. The real time that this individual will need cannot be known, as it 1) evolves from the model and 2) is linked to  $s_{real}$ , but only in a *probabilistic* way.

For the complex model, we therefore defined the "real prospect" of an individual as  $T_u$  estimated from the historical data, using  $s_{real}$  as predictor (in contrast to the predicted prospect, which uses  $x_1$  and  $x_{prot}$  as predictor).

This real prospect (grouped into below or above the fixed threshold) is then used in the scenarios. (only in those scenarios it makes a difference if an individual is classified incorrectly)

Each modelrun is started with a spinup phase. TODO: expand description of spinup phase

## 2.4 Metrics

We use the following metrics to analyze the results

**Between group skill difference** computed for each timestep

$$BGSD_{real} = \overline{S}_{real, x_{pr}=0} - \overline{S}_{real, x_{pr}=1}$$
(12)

$$BGSD_{eff} = \overline{S}_{eff,x_{pr}=0} - \overline{S}_{eff,x_{pr}=1}$$
(13)

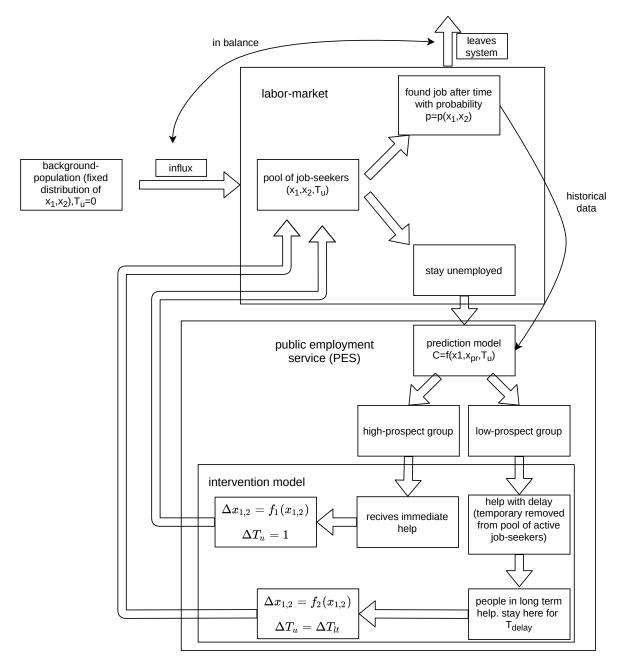


Fig. 3: Outline of the complex model. the labor market selects job-seekers from the pool of job seekers, with a probability dependent on the skill of the individual. Individual who find a job leave the system, individuals who have not found a job are transferred to the PES. The PES divides them into two groups, according to their predicted prospects on the labor market. The group with high prospects receives little help (increase in skill), but it receives this immediately and goes back to the pool of job seekers in the next timestep. The group with low prospects, on the other hand, receives more help, but in order to achieve this the individuals in the low prospect group are withheld from the labor market for  $T_{delay}$  timesteps.

3 Results 11

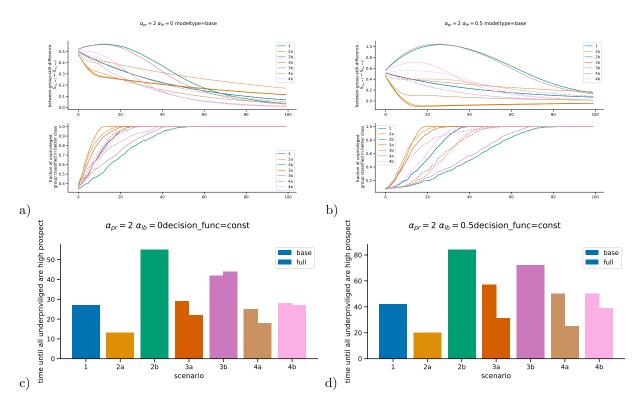


Fig. 4: Results for the model with constant decision function a,b: Upper panels: time evolution of the between-group skill difference (mean skill of privileged group - mean skill of underprivileged group) (( $BGSD_{eff}$ ), lower panels: time evolution of fraction of individuals in from the underprivileged group that are classified as belonging to the high-prospect group. c,d: time at which 100% of the underpriviliged group are classified as "high prospect", split up by scenario (color) and modeltype (hatching). a,c: results for "fair" labor marketed ( $\alpha_{lb} = 0$ ), b,d: results for labor market biased against underpriviliged group ( $\alpha_{lb} = 0.5$ )

Fraction of the underprivileged group classified as high-prospect computed for each timestep

$$\frac{n\left(x_{pr}=0 \land C=1\right)}{n\left(x_{pr}=0\right)}\tag{14}$$

**Time after all underprivileged are classified as high-prospect** This metric only makes sense for the model with a constant decision function.

## 3 Results

# 3.1 Simple model

# 3.1.1 Constant decision rule

Results with constant decision rule are shown in fig. 4.

## 3.1.2 Adaptive decision rule

Results with constant decision rule are shown in fig. 5.

3 Results

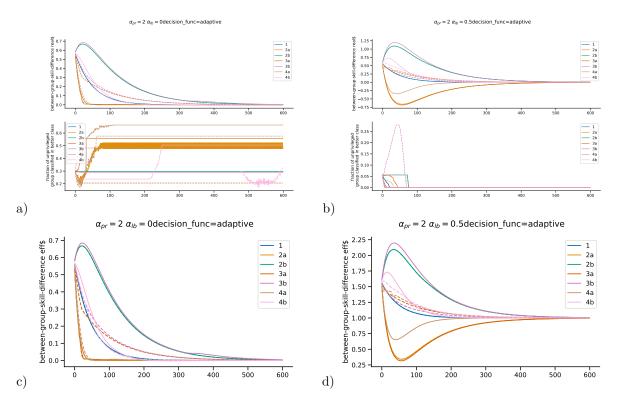


Fig. 5: Results for the model with adaptive decision function. a,c: results for "fair" labor market  $(\alpha_{lb}=0)$ , b,d: results for labor market biased against underpriviliged group  $(\alpha_{lb}=0.5)$ c,d: between group skill difference of  $s_{eff}(BGSD_{eff})$ 

# 3.2 Complex model

## 4 Discussion and conclusion

What if only "decision support", and the decision by the model is only input to a human? It is known that humans tend to rely on such systems (https://journals.sagepub.com/doi/10.1518/001872097778543886).

We assume that success on the labor market is based solely on the individual skill, and that observations of the labor market (e.g. who finds a job) are thus a measure of skill. In reality, this view has been challenged fundamentally, as luck is a much more important ingredient for success than individual talent (see [2] and references therein).

# **Coda and Data Availability**

The software for this study was written in Python and is published with this paper. It allows full reproduction of the results of this study as well as further experimentation with the model parameters.